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Visit [ColeHardware.com/careers](http://ColeHardware.com/careers) for current employment opportunities.



**Clipper Now Available at Cole Street!**

see page 2 for details



**Pooch Pictures with Santa**

December 11  
Rockridge Store

see page 2 for details



COLE HARDWARE'S

# Hardware Hotline

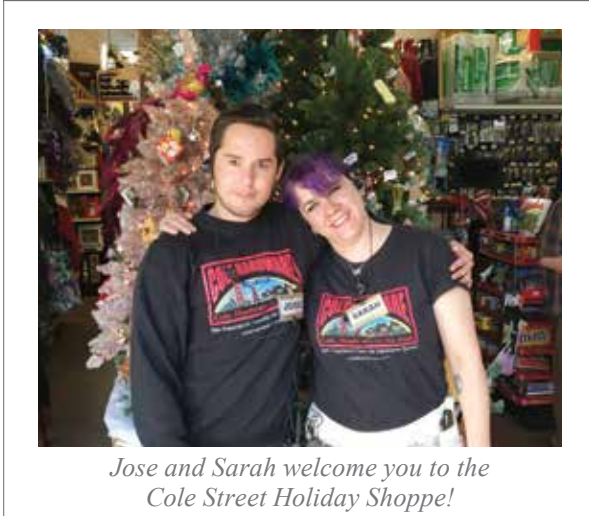
December 2016

NEWS AND VIEWS FROM AROUND THE STORES

**From Our COLE HARDWARE Family to Yours: We Wish You the Very Best of the Season**

Happy holidays. It is a trite greeting at this time of year, that's for sure. It is as Webster and Oxford indicate: overused and lacking freshness. But in this instance, I feel trite is a good thing. In our diverse and often crazy world, it is comforting to wish people happy holidays in the sincere hope that the season will smile on everyone. So, with a broad stroke of the proverbial pen, I wish you happy holidays, and I hope ours are too.

For COLE HARDWARE, 2016 was a wildly crazy year. Certainly the last half! Our nightmare was the total destruction of our Mission Street store by the fire that took out six buildings last June. We were blessed though: nobody was hurt, all of our patrons and staff exited safely, and our staff began work immediately at our other stores. Still, recovery isn't easy, and as I write this in November, financially at



Jose and Sarah welcome you to the Cole Street Holiday Shoppe!

least, we have a long way to go. The search for a new location in the Mission/Bernal Heights area wasn't

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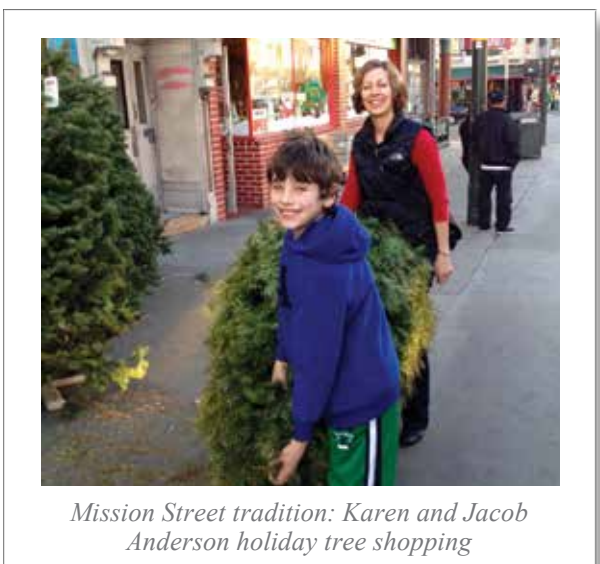
**Join Us at Our Anniversary Sale!**

At COLE HARDWARE, we feel incredibly blessed that after more than five decades and the countless changes we see every day in the Bay Area, we are still a part of this wonderful City, and now operating in Oakland's Rockridge neighborhood, too. And we're excited about our new North Beach and SOMA stores opening in the new year!

Our founder, Dave Karp, often regaled us with his fond memories of serving the "love children" of the 1960s and the starving, yet-to-be-discovered musicians of the Haight-Ashbury, including frequent shopper Janice Joplin. (It took Dave a while to figure out why sales of alligator clips were so brisk!) We'll be celebrating Dave's legacy this year in our groovy, limited-edition tie-dye T-shirts, created especially for us by artist Norma Brooks. Pick up one of these one-of-a-kind artworks for \$24.99, available in men's sizes small-XL.

Join us as we celebrate 55 years since Dave's purchase of our flagship store (which has been in Cole Valley since the 1920s). While we will be celebrating with a 20% off sale all day, from 5:00 pm to closing

*continued on page 4...*



Mission Street tradition: Karen and Jacob Anderson holiday tree shopping

**Pop-Up Holiday Shoppe and Christmas Trees on Mission Street!**

From the day after Thanksgiving right up until Christmas Day, we'll be back on Mission Street selling Christmas trees and holiday decor. We'll be open each Friday, Saturday, and Sunday at 3293 Mission Street at 29th Street—just across from our former Mission location. We'll have both live and cut trees, garland, poinsettias, lights, lots of decor, gift wrap, and more.

I know that many, many folks who were regulars at our Mission Street location had a family tradition of picking out their tree and holiday supplies at the

*continued on page 2...*

**"Our commitment to you: Your satisfaction guaranteed. Period." Shop online 24/7 at [ColeHardware.com](http://ColeHardware.com).**

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# Annual Toy Drive

Through December 20

Once again, COLE HARDWARE's San Francisco stores are hosting a toy drive for Arriba Juntos's La Posada celebration. *Arriba Juntos*, which translates from Spanish to "upward together," is a nonprofit community organization that was founded in 1965 in the Mission District.

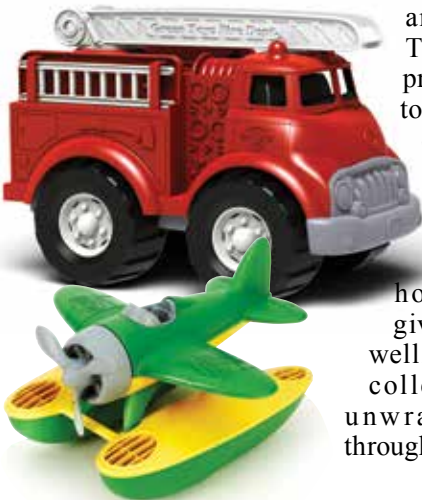


It works to support thousands of individuals and families across the City who are the most underserved and at risk for prolonged poverty. Our Rockridge store will collect new toys for the popular Toys for Tots program, which provides toys to thousands of children from low-income families.



For your donation, we suggest a toy from Green Toys™, a Bay Area company that makes a unique, fun line of classic children's toys constructed from recycled plastic containers and other environmentally friendly materials. Our partner in the toy drive for the past eight years, Green Toys has donated hundreds of their toys to our yearly collection.

We carry a variety of Green Toys at all of our COLE HARDWARE locations, including race cars, rockets, airplanes, and seaplanes.



The toys range in price from \$4.99 to \$29.99. Come check them out for this special event and stock up for your own holiday gift-giving needs as well. We will be collecting new, unwrapped toys through December 20.

Drop off any new, unwrapped toy in Santa's bin at any of our stores!



## Warm Coat Drive

Friday, December 9, Through Monday, December 12

All COLE HARDWARE Locations

Although winters in the Bay Area are relatively mild most years, we do experience some intense cold spells during the season. While many of us will be sporting new coats this winter, our old, gently used coats can still be put to good use. During the weekend of December 9–12, all COLE HARDWARE locations will be collecting coats, scarves, gloves, and hats that will be donated to the St. Vincent de Paul Society's Vincentian Help Desk and St. Paul's Pantry for Hope. These programs are a lifeline for those who are low income or homeless, helping people meet their most basic needs with dignity and respect.

Look in your closet and bring us any of your old, warm coats during our weekend drive. Clean, gently used hats, scarves, gloves, and mittens are also welcome!

## Holiday Hounds: Pooch Pictures with Santa

Sunday, December 11

2:00 pm–6:00 pm

5533 College Avenue, Rockridge \$10, with Proceeds Going to the Oakland SPCA

Most folks would agree that their dogs are part of the family! Bring your canine kids to our Rockridge store on Sunday, December 11, to have their photo taken with Santa Claus. The proceeds will benefit all of the great work that the Oakland SPCA does, and you'll receive a 5" x 7" photo keepsake. Payment can be made at the time of the photo, but please register

## Clipper® Cards Now at Cole Street!

If you take public transit, even on occasion, nothing beats the convenience of an all-in-one Clipper card. We have become somewhat of a cashless society, due in part to the versatility of our debit and credit cards. Scrambling for the exact fare on a bus, train, or ferry is a hassle, too, especially when riding multiple transit lines.

As an added customer service, our Cole Street store, in addition to our Rockridge and downtown Fourth Street locations, now offers Clipper cards and can fully load them with transit passes, discount tickets, ride book, and cash value. All applicable fares, discounts, and transfer rules are easily tracked. This lets you customize your cards for your own transit needs. You can also use Clipper to pay for parking in a limited number of locations. The Clipper card can hold multiple passes, ride books, or tickets (which are specific to the transit system being used), as well as up to \$300 in cash value at one time and up to \$250 in parking cash value. Cash value on your Clipper card can be used to ride any participating transit system. You can add value (in the form of both passes and cash value) to your card as you go. Use Clipper on Muni, BART, AC Transit, VTA, SamTrans, Caltrain, Golden Gate Transit and Ferry, and San Francisco Bay Ferry.



at [colehardware.eventbrite.com](http://colehardware.eventbrite.com) so that we have an idea of how many dog treats to have on hand!

## Wreath Workshop

Wednesday, December 14

5:00 pm and 6:00 pm Classes

All Locations • \$10

Come and create a holiday wreath with us to adorn your door and warmly welcome guests! We will provide wire wreath forms and fresh Christmas tree branches to build the wreaths, along with a few accessories to customize your creation. We also offer a variety of lights and unique trinkets for sale to decorate your wreath with!

The workshop is only \$10 to register, which will be reimbursed to you after the class with a \$10 COLE HARDWARE gift card. We will have refreshments on hand, and children are welcome to attend with a parent. Please sign up at [colehardware.eventbrite.com](http://colehardware.eventbrite.com).



## Pop-Up Holiday Shoppe and Christmas Trees on Mission Street!

...continued from page 1

store each year. For others, it was a convenience to have us nearby to select a tree or take home a nice poinsettia. We want to do our best to both honor that tradition and provide convenience to our Mission friends, and thus we bring you this temporary Holiday Shoppe. Please come by and say hello.

—Rick



"Our commitment to you: Your satisfaction guaranteed. Period."

### Repair Referral Service

COLE HARDWARE's Repair Referral Service was created to introduce our customers to the finest contractors and tradespeople we know. We have formed alliances with independent businesspeople in order to provide you with the very best in home repair, maintenance, and remodeling. Some jobs may even be performed by qualified members of our staff.

We provide referrals for:

Air Conditioning  
Alarms/Security Systems/Access Control  
Antique Restoration  
**Appliance Repair and Installation**  
Arborist  
Architectural Planning  
Asbestos Removal  
Bath Resurface  
Brick and Stone Masonry  
Cabinetmaking  
**Carpentry**  
Carpet and Linoleum Installation  
Carpet Cleaning  
Chimney Sweep and Repair  
Cleaning/Janitorial  
Commercial Kitchen Installation

Computer Data Cabling  
Computer Grounding  
Computer Repair and Tutoring  
Custom Closets, Pantries, and Storage Solutions  
Decks New/Stain Design + Build  
Disaster Cleanup and Restoration (Flood/Fire/Sewage)  
Door Refinishing  
Drain Cleaning  
Drywall/Lath  
Duct and Dryer Vent Cleaning  
**Electrical 24/7\*<sup>Δ</sup>**  
Emergency Locksmith  
Emergency Power Restoration  
Faucet Repair and Installation

Fences  
Furnace Repair and Installation  
Furniture Refinishing and Repair  
Furniture Upholstering  
Garage Door Repair/Installation  
Gardening/Pruning/Tree Trimming<sup>Δ</sup>  
General Contractors<sup>Δ</sup>  
Glass Installation  
Grout Restoration  
**Handyman Services<sup>Δ</sup>**  
Hardwood Floors New/Refinish  
Home and Office Organizing  
Home Energy Rating Systems (HERS)  
Home Entertainment Systems  
HVAC<sup>Δ</sup>

Intercom Systems  
Interior Design, Staging, and Color Consultation  
Interior Wood Refinishing and Restoration  
Iron and Metal Works/Gates  
Kitchen and Bath Remodeling  
Landscaping  
Lead Inspection and Abatement  
Leak Diagnosis/Waterproofing  
Lock Installation  
**Locksmith Service 24/7\***  
Mold Remediation  
Moving  
New Construction  
Painting Interior/Exterior<sup>Δ</sup>  
Plastering



**Plumbing 24/7\***  
Power Washing, Commercial and Residential Cleaning  
**Remodeling / Major Remodeling**  
Room Additions  
Security Evaluation / Consultation  
Seismic Upgrading  
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Shutter Installation  
Skylights  
Solar Energy Installation

Stained Glass Creation and Repair  
Stair Lift Installation  
Stucco Work  
Telephone System Installation  
Tile Installation<sup>Δ</sup>  
Wallpaper Application  
Water Heater Installation  
Welding  
Window Cleaning/Repair  
Windows and Doors

\*24/7 services available in San Francisco only at this time. Call 415/753-2653 ext. 3 for after-hours service.

<sup>Δ</sup>Service available in the East Bay.

Contact us at [www.colehardware.com/homerepair](http://www.colehardware.com/homerepair)

### Boris—Repair Referral Service Electrician

Proper electrical wiring in a home is essential for safe occupancy, and it's even more crucial over the holidays when households tend to light up everything from Christmas trees to windows to wreaths. Many older homes in San Francisco do not have an adequate number of electrical outlets to keep pace with the number of appliances, televisions, computers, hair dryers, and coffeemakers that we rely on daily.

One of the most common problems around the holidays is overloading circuits, which is also one of the leading causes of home fires. Another common mistake is using multiple extension cords to plug in one appliance. If you are unsure of the safety of the appliance setups in your home, you may need a licensed electrician, like Boris, from our Repair Referral Service. Boris can advise you on what you need to update your home's electrical wiring.

Any of the following situations would benefit from the services of a licensed electrician:

- If a fuse blows or a circuit breaker trips frequently, you most likely need a well-qualified electrician to determine the nature of the problem and to fix it.
- If the main electrical panel has circuit breakers, you should flip them off and back on once a year. This maintenance procedure will help keep them working. If the breakers malfunction, you need a qualified electrician to test the circuit breakers.
- If extension cords or plug



Boris, our trusted electrician

adaptors are being used to plug multiple appliances into the same outlet, you need a qualified electrician to install more outlets on a new or different branch of circuits.

- If any outlet or switch wall plates feel hot to the touch, you need a qualified electrician to determine what the problem is.

Boris has been with our service for nearly 15 years. In his native Croatia, he performed underwater electrical wiring as well as residential and commercial installations. If you feel that your home or business may need some electrical upgrades or more outlets installed to keep up with your "wired" lifestyle, contact our Repair Referral Service at 415/200-3430 or e-mail [homerepair@colehardware.com](mailto:homerepair@colehardware.com).

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For after-hours service call 415/753-2653 ext. 3.

# WHAT'S UNIQUE



## DoubleNest™ Hammocks

Relax! These hammocks are the perfect gift for the outdoorsman or outdoorswoman in your life! This hammock is your all-access pass to relaxation. Big enough for two and palatial for one, the DoubleNest still manages to stuff easily into its attached compression sack. Take it anywhere, set it up in seconds flat, and lie back. Get cozy with a loved one and nature at the same time! Assorted colors. (Skus 8535999, 8536104, 8536195, 8536609, 8536617, \$69.99)



## Alessi: Now Available at Our Rockridge Store

Founded in 1921, Alessi has always stood out for the high quality of its products. Over nearly a century, the company has evolved to become one of the leading factories of Italian design. Our Rockridge store now carries a selection of these unique, contemporary housewares, which make excellent gifts for anyone who appreciates sleek designs. Below are a few of the products you will find.



### Citrus Squeezer

"Mysqueeze" is an award-winning citrus squeezer designed for use directly in your hand and is especially suitable for squeezing lemons. (Sku 630057, \$64.99)



### Orange Peeler

"Apostrophe" is an unusual object that doesn't reveal its function at first sight. An agile plough and small kitchen accessory, it can be used to draw on the orange skin to create food design, and it's easy to use, thanks to its ergonomic handle. (Sku 630053, \$27.99)



### Walnut Opener

The "Nut Splitter" nutcracker is a little prick punch shaped like a maple seed in an 18/10 stainless steel mirrored polish. (Sku 630055, \$23.99)

### Cheese Knife

The cheese knife "Antechinus" has lines that recall both the stylized forms of a slice of cheese and those of a little mouse intent on enjoying its favorite food. The curve creates a sensuous grip, making the knife both balanced and aesthetically pleasing. Both sides of the blade are sharpened, making it suitable for mature cheeses. (Sku 630056, \$34.99)

## From Our COLE HARDWARE Family to Yours: We Wish You the Very Best of the Season

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successful, and with a heavy heart, we've had to temporarily leave our friends behind. (When the building is rebuilt, we do hope to be back, however.)

Our Mission Street store was with us for 32 years and isn't easy to replace. But move forward we must, and the good news of 2016 is that we're on our way to opening two new stores, and our staff will have permanent homes once again. We are excited to become part of both the North Beach and SOMA communities, hoping to open in the early months of 2017. While working to build out these new stores, our main focus remains on Christmas trees, wreaths,

ornaments, barbecues, drills, pots, pans, and menorahs, too. We're making sure we do our part to bring the joy of the season into your home. We're decked out and ready to rock. (Yes, we're dancing in the aisles to the sounds of the season. Join us!)

I thank you so very much for your patronage and support of our business. I look forward to toasting the season with you at our Anniversary Sale on December 7.

—Rick



## Ooh, Baby, Baby!

What baby wouldn't look adorable in a COLE HARDWARE onesie? These 100% cotton onesies are available in size 12-18 months. Send us your cherub's picture donning one of our onesies, and we'll feature it in the *Hardware Hotline* and send you a \$5 gift card. (Sku 960690, \$12.99)



## Join Us at Our Anniversary Sale!

...continued from page 1

we will be serving our signature Cutting Edge wine, gourmet chocolates, and homemade brownies. (No, not those kind.)

You'll also receive a free, reusable COLE HARDWARE shopping bag. Take advantage of this opportunity to pick up last-minute gifts on your shopping list—or to just get started if you've procrastinated. Please stop by! Peace—on earth, that is!

Discount off regular retail prices. Offer does not apply to gift cards, postage stamps, Muni passes, Clipper cards, meter cards, special orders, or sale merchandise. Not valid with coupons or other offers. Rewards points do not accumulate.



Justin rocks his tie-dye T-shirt.

# FROM THE GARDEN CENTER

Visit our garden centers at the Cole Street, Polk Street, and Rockridge stores.



## In the Garden December Garden Tasks

Tips from Our Garden Team: Bill and Any



Stop by our Cole Street garden center for all your gardening needs. The advice is free from Bill, our garden guy, and Any, formerly the garden guru at our Mission Street store. E-mail any questions: [blitz@colehardware.com](mailto:blitz@colehardware.com) or [any@colehardware.com](mailto:any@colehardware.com).

During the winter and rainy months, our focus turns to decorating and entertaining indoors. A brisk, sunny winter day can still provide an excellent opportunity to tend to your garden and prepare it for spring.



✓ **Pruning:** Now is the time to prune back your roses, fruit trees, and shrubs. This handy prune shear stick will easily handle the job. (Sku 7100373, \$49.99)

✓ **Weed Prevention:** Plan ahead if weeding is not your favorite hobby. Corn gluten provides pre-emergent control of dandelions, crabgrass, and other common weeds. Use around roses, flowers, bulbs, vegetables, trees, shrubs, and on lawns. A 5-pound bag will cover a 300-square-foot area. (Sku 7135239, \$14.99)



✓ **Planting:** Keep your vegetable garden growing with seeds from our line of Botanical Interests. Fava beans, artichoke, lettuce, and radishes can all be planted now. Don't forget you can also sow spring and California wildflower mixes. Check out our large selection and keep on planting. You will be rewarded in a few months.



### ✓ Frost Protection:

Should we get an uncommon frost, be prepared with the Gardeneer® Harvest Guard® garden cover to protect more sensitive plants. The 5' x 25' cover floats over plants to trap heat and does not require stakes. (Sku 7170798, \$14.99)



✓ **Mulch:** More rain on the way can also mean runoff. Placing mulch and bark around plants can help abate this. (Mulch: Sku 75958, \$8.99; Bark: Sku 7094212, \$8.99) Planting on hillsides also aids in preventing soil runoff if we get heavy rains.



✓ **Holiday Plants:** Winter annuals such as cyclamen and primrose can really spruce up a winter garden, and these plants also look inviting for the holiday season on a porch or lining the stairs.



### Paper Whites:

Don't forget that paper whites or narcissus bulbs take about four to six weeks to bloom, so start them early. To keep them from getting too tall, give them a little vodka! Seven parts water to one part vodka should do the trick.



✓ **Cut Trees:** Keep your cut tree fresh by keeping it well watered. Use Santa® Tree Preserve in the water to help. (Sku 96350, \$4.49) Both live Christmas trees and freshly cut trees can be kept in tip-top condition by applying a little Cloud Cover® to seal in moisture. (Sku 7102965, \$13.99) If there is any left over, it can be used on roses before black spot or rust attack.



### Fresh Wreaths:

Prolong the lush green hues of wreaths and garlands by spritzing with water occasionally.



See you in the garden!



## Keep Your Gardening Tools in Shape!

It's winter and the plants are resting, so now is a perfect time to take care of those tools you've been using all year. Good garden tools will give you many years of service, given proper care. Here's what to do to make them last:

- Clean tools off after using them. This does not have to take long—simply hose down and quickly brush off soil with a stiff brush. Periodically give metal parts a “once over” with a wire brush and wipe with oil to fend off rust.
- Treat aging wooden handles with boiled linseed oil or varnish (as many coats as the wood can take).
- Sharpen edges of hoes and shovels with a file (file in one direction only, toward the outside of the edge, following the original angle). An abrasive disk attached to an electric drill is useful for more thorough sharpening (wear eye protection).

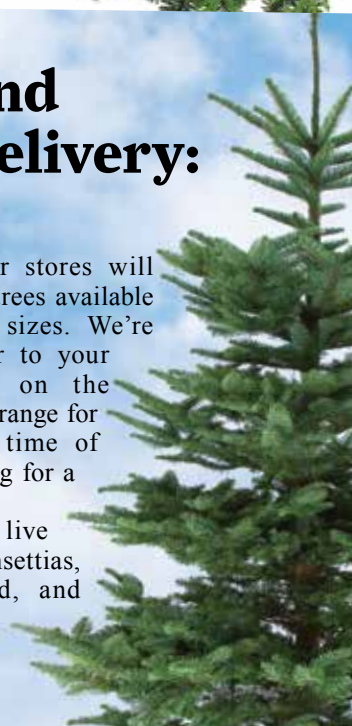
- Protect tools from the elements when not in use. If you arrange a place for each tool to hang, you'll be more likely to return it to its “home” when the job is done.



## Weekend Tree Delivery: \$20

As always, our stores will have freshly cut trees available in a variety of sizes. We're happy to deliver to your home for \$20 on the weekends. Just arrange for delivery at the time of purchase, allowing for a two hour window.

We also have live potted trees, poinsettias, wreaths, garland, and other seasonal plants to make your home more festive.



# WHAT'S IN SEASON

## Tessa's Temptations

The holidays are almost here, and it's time to start planning your holiday feast! Whether you plan to serve turkey, ham, or a good old-fashioned holiday goose, you are going to need some killer side dishes to round out the meal. If you would like

to try something a little different this year, here are some of my favorite twists on holiday meal basics.

—Tessa



## CORNBREAD STUFFING WITH SAGE BUTTER

### Ingredients:

- ½ cup butter (1 stick), room temperature
- ½ bunch fresh sage, finely chopped
- Salt and pepper
- 1 large onion, finely chopped
- 1 loaf cornbread, cubed (about 6 cups)
- 1 large egg, beaten
- ½ cup heavy cream
- ½ cup chicken stock

### Directions:

Combine butter and sage, mash with fork until well mixed, and season to taste with salt and pepper. In sauté pan, melt half the sage butter (4 tablespoons), add onion, and cook until onion is golden. Remove from heat. Put cornbread cubes in large bowl, add onion mixture, and mix. Add egg, heavy cream, and just enough chicken stock to moisten stuffing. Toss well to combine. Stuffing can be cooked in turkey or baked alone in baking dish at 350°F for 30 to 45 minutes. Use remaining sage butter to baste turkey or to butter dinner rolls.



## BLUE CHEESE MASHED POTATOES

### Ingredients:

- 2 pounds potatoes
- 4 tablespoons butter
- ¾ cup heavy cream
- 4 ounces blue cheese crumbles



### Directions:

Wash potatoes and peel, or leave peels on according to taste. Cut into quarters and boil until tender. Drain potatoes. Heat butter and cream until hot, but not boiling. Add crumbled blue cheese to butter and cream mixture and stir. Pour sauce over potatoes and mash or whip.

## FRESH CRANBERRY COMPOTE

### Ingredients:

- 6 ounces fresh cranberries
- 1 tablespoon orange zest
- ½ cup sugar
- 1 cup water
- Pinch salt
- 1 teaspoon cinnamon, or to taste
- 1 tablespoon cornstarch
- ¼ cup orange juice



### Directions:

In saucepan over medium heat, combine the cranberries, zest, sugar, water, salt, and cinnamon. Bring mixture to a boil, reduce heat, and simmer for 10 minutes. Dissolve cornstarch in the orange juice. Add the mixture to the cranberries and stir to blend. Simmer for another 15 minutes until the mixture is thick. Remove from heat and cool completely. Cover and refrigerate until chilled.

## Tips for Holiday Painting Projects

We are coming in full-speed ahead to the holiday season! With family and friends starting to gather this time of year, holiday hosts want a warm, welcoming home atmosphere. Aside from simply fluffing the pillows, consider a small refresh project instead of undertaking a major painting job during this busy time of year. Here are few ideas and tips to tackle a last-minute holiday paint project.



### Paint the Exterior Front Door

This is one of the first things a guest will see when arriving. A statement color will welcome guests and add an exciting pop to the look of your home. Placing a bold wreath or accent piece on the door can also give the entrance a whole new look.

### Paint an Accent Wall

Tackling a full room makeover is a ton of work. Moving the furniture and everything out of the room is a daunting task of its own. By focusing on an accent wall, you can just pull the furniture and wall hangings off of a single wall, put up a fresh coat of paint, and move everything back without having to dishevel the entire room.

### Focus on a Common Gathering Area

If you're looking to refresh the look of your home for guests, focus on the rooms that people will be spending the most time in, such as the dining room, bathroom, or guest room if they will be staying. Sure, you may have been wanting to repaint your bedroom closet for a year now, but this isn't realistically the best time to tackle that project! Focus on common areas.

### Use a Zero-VOC Product

The last thing you want is to have your dining room smell like new paint when it's supposed to be filled with the aromas of roasted turkey and homemade pumpkin pie. Benjamin Moore's Natura zero-VOC paints are very low odor.



### Refresh Furniture Instead of Walls

Maybe there are end tables in the main gathering area that are outdated and looking drab? Amy Howard at Home® can easily update old furniture with a fresh look and transform a room!



# WHAT'S IN SEASON



2017 Models have **just arrived!**

**GENESIS II**  
SPECIAL EDITION

For that barbecue enthusiast in your life, consider a Weber Genesis gas grill this holiday season. Our Cole Street and Rockridge locations have several models in stock, which can also be special ordered at our Fourth Street and Polk Street stores. We'll assemble your grill at no extra cost and deliver it to you on the weekend for free! A Weber grill is an investment that will guarantee many hours of backyard family fun and entertainment—not to mention great meals!



Genesis II SE-410

The new Genesis II SE-410 in a sleek porcelain enamel black finish offers 844 square inches of cooking space and four stainless steel burners, allowing you to cook an entire meal on it. (Sku 8533085, \$949.99) Also available in-store are the Genesis II E-210 (Sku 8533010, \$499.99) and the Genesis II E-310 (Sku 8532673, \$699.99). Both in a black finish. Many other models are also available for special order. See stores for details.



Genesis II SE-310

Genesis II SE-210

**Free Assembly and Weekend Delivery**



## Hanukkah: First Candle December 24

This year Hanukkah, known as the Festival of Lights, begins on the evening of December 24. Come in to check out our selection of menorahs, candles, and ornaments to hang around the house. This year we also have a selection of menorah and Star of David cookie cutters to make a sweet treat!



## Chimney Service

COLE HARDWARE is pleased to have a full-service chimney sweep included in our Repair Referral Service. Since 1978, Hugh and Lisa have been proudly serving homeowners, contractors, and realtors for chimney and fireplace needs. They service wood- and gas-burning fireplaces, inserts, and stoves. Their technicians can troubleshoot all fireplace problems, and a visual inspection and report is provided with every sweep. Services include:

- Chimney cleaning
- Flue cleaning
- Flue camera scanning
- Chimney repairs and remodels
- Chimney maintenance
- Real estate inspections
- Sales
- Installation



If your chimney is in need of a sweeping, call our Repair Referral Service at 415/200-3430, or e-mail [homerepair@colehardware.com](mailto:homerepair@colehardware.com). We'll put you in touch with Hugh, Lisa, and their team.



## Paper Party Goods

Planning a holiday party? Our stores now offer a wide assortment of paper napkins, plates, bowls, and cups, perfect for a Christmas open house, Hanukkah happening, or New Year's Eve party. Plates come in dessert, lunch, and banquet sizes; napkins are available in beverage, dinner, and guest sizes. Choose from festive holiday colors including red, green, blue, and white. For a more sophisticated flair, choices also include black, gold, and silver. (\$2.99–\$7.99)

# ENVIRONMENTAL INFO



GOOD FOR THE EARTH—WE TAKE ACTION FOR THE ENVIRONMENT!



Lights for Life is dedicated to making the lives of children with cancer and their families a little easier. We are setting out to help them accomplish this through the recycling of old holiday string lights. Over 200 million strings of lights are sold each year in the United States, with many of them eventually ending up in our landfills. Lights for Life and COLE HARDWARE are asking you to not throw away your old and broken lights this year. If Lights for Life can collect just a small percentage of these light strings, it will go a long way in helping those families of children with cancer. The light strands are sold to recyclers for the copper they contain. The funds received from these sales are used to provide financial assistance to the families of children with cancer, along with sponsoring a kids' camp. COLE HARDWARE will once again serve as a collection site. Just bring your spent light strands to any of our four locations through December 31.



## Recycle Your Christmas Tree

Each year, tens of thousands of Christmas trees are collected throughout the Bay Area, fed through a mulcher, and used for erosion control. Sunset Scavenger and Golden Gate Disposal and Recycling Co. will pick up trees left on the curbside on your regular garbage days. Visit [www.sunsetscavenger.com](http://www.sunsetscavenger.com) to see when tree collection will begin.



Oakland residents can visit California Waste Solutions website at [www.calwaste.com](http://www.calwaste.com) for collection dates.



Please note: All ornaments, including tinsel, must be removed, as well as plastic and metal stands. Trees with wood stands are collectable, but please do not put them in plastic bags. Only "plain old trees" will be accepted for recycling!



## Benjamin Moore® Natura® No-VOC Paint

Natura Waterborne Interior Paint continues Benjamin Moore's commitment to providing the most environmentally friendly paint. Natura Paint emits lower total VOCs than other national zero-VOC products on the market, all without compromise to performance or color selection. Natura is truly "Green Without Compromise®."

- Virtually odorless
- Zero VOCs
- Quick return to service
- 100% acrylic
- Provides a durable, washable film
- Spatter-resistant
- Unlimited color selection
- Lower total emissions
- One hour recoat
- Carries the Green Promise designation
- Self-priming on most surfaces
- Available in flat, eggshell, and semi-gloss finishes



# PRODUCT KNOWLEDGE



## Tibet Almond Stick

The amazing Tibet Almond Stick is back! For a few years, this popular scratch remover was hard to come by, but we now have it back in stock. For minor scratches on all types of wood furniture and flooring, simply rub the end of the stick over the scratch, and it's gone in a wink. Great for antiques, this stick will last for years, and it also helps hide white water rings. Made in the USA. (Sku 1604263, \$9.99)



## Vornado® Heaters

Surround yourself in a blanket of warmth with the Vornado's whole-room heaters, which not only generate heat but circulate it throughout the entire room, also letting you take advantage of heat already in the room—unlike most space heaters that heat the space directly in front of the unit with the heat immediately rising to the ceiling. The cool-touch case and automatic tip-over and overheat protection provide worry-free use at home or at the office. Thermostatic temperature control, automatic or continuous fan operation, and two heat settings (low 750 watt or high 1,500 watt) allow you to create the perfect environment. With a 5-year satisfaction guarantee, Vornado heaters are not your average space heater. (Sku 6103071, \$89.99; Sku 6208516, \$99.99)





# CUSTOMER SERVICES

THE EVER-GROWING LIST OF  
EVERYTHING WE DO FOR YOU

**Account Lookup:** Access your account for purchase history. Visit [www.colehardware.com](http://www.colehardware.com) and click on the Account Lookup link at the bottom of the home page.

**Ace® Hardware:** Our affiliation with ACE allows us to get quality products quickly and opens doors of the world's manufacturers, so we can get you what you need. ACE's buying power enables us to sell to you at the right price, too!

**ATM and Credit Cards:** We'll accept your ATM card for payment. You can get up to \$20 cash back, too. We also accept VISA, MasterCard, Discover, and American Express credit cards, Google Wallet, Apple Pay, and all contactless forms of payment.

**Balloons:** We have free COLE HARDWARE helium balloons for the kids. Helium is also available to inflate your party balloons for \$0.99 per balloon.

**Birthday Discount:** Come in on your birthday, show your I.D., and we'll give you a percent discount amounting to half your age. Must be a Rewards member. Discount is available only on your actual birthday and cannot be applied to sale/promotional merchandise, power tools, household appliances, water heaters, gift cards, Muni passes, Clipper cards, meter cards, postage stamps, or special orders. Discount applies to purchase for the personal use of recipient only. Maximum discount \$100.

**Bridal and Gift Registry:** Schedule an appointment to set up a gift registry. We will set up the registry for your friends and family to purchase gifts online. E-mail [service@colehardware.com](mailto:service@colehardware.com) to schedule an appointment or for further information.

**Business-2-Business:** Members of this program receive free next-day delivery for in-stock orders of \$100 or more, special pricing, and personal service. Stop by or call any of our locations for more information.

**Carry-Out Service:** We'll be happy to load your purchases into your car. Just let the cashier know.

**Charge Accounts:** For your convenience, we have in-house charge accounts for businesses. Stop by and fill out the simple application, and we'll open one for you.

**Chauffeur Service for Senior Citizens:** If you need help getting to our stores and you live in San Francisco or the Rockridge neighborhood, call us to arrange a mutually convenient time to pick you up.

**Clipper Cards:** Our downtown Fourth Street, Cole Street, and Rockridge locations sell and reload Clipper card fares.

**COLE HARDWARE SUPPLIES:** We have an entire division devoted to servicing the needs of commercial and industrial customers throughout the Bay Area and beyond. We offer charge accounts, on-site account specialists, free delivery, and the personal services of our friendly team. Give them a call at 415/214-8903 or e-mail [colesupply@colehardware.com](mailto:colesupply@colehardware.com).

**Color Matching:** We have terrific paint-matching computers. Bring in a swatch of fabric or quarter-size paint chip, and the staff can match just about any color.

**Community Partners Assistance Program:** Schools and nonprofit organizations whose mission is to improve the lives of those around us, either directly or through cultural enrichment, can join a special program of discounts and donations. COLE HARDWARE donates 10% of all purchases made by your organization's community. Visit [www.colehardware.com/partners](http://www.colehardware.com/partners) for details.

**Community Savings Days:** One day a month, we offer a 20% discount to students, seniors, school district employees, and active members of the military or veterans. This promotion cannot be applied to Rewards accounts and is not valid on gift cards, Muni passes, Clipper cards, meter cards, postage stamps, or special orders.

**Coupons:** We honor all manufacturers' coupons. If we carry the product, we'll honor any other store's coupons as well.

**Delivery:** Free San Francisco and Rockridge neighborhood delivery for Rewards members with purchase of \$100 or more. See store at the time of purchase for scheduling deliveries.

**Disabled Customer Discount:** Sign up for our Rewards program, show your Medi-Cal card or other proof of disability, and get 10% off all discountable merchandise in our stores.

**Electrician:** Call our Repair Referral Service at 415/753-2653 ext. 3. Our Repair Referral desk is staffed Monday through Friday, 8:00 am–5:00 pm. For 24/7 emergency referral after store hours or on weekends, you will be connected directly to our electricians. (24/7 service not available in Rockridge.)

**E-mail:** Write to us at [service@colehardware.com](mailto:service@colehardware.com).

**Fax Service:** Our fax machines are available for your personal use. We do charge for our fax service—please ask for rates. Fax numbers: Cole Street: 415/753-0957; Downtown: 415/777-4453; Polk Street: 415/674-8917; Rockridge: 510/852-8216.

**Flash Friday Deals:** Sign up to receive our weekly deals available only by e-mail. E-mail [service@colehardware.com](mailto:service@colehardware.com) with the word "Flash" in the subject line.

**Gift Cards:** We offer COLE HARDWARE gift cards and Ace Hardware gift cards in almost any denomination.

**Glass Cut to Size:** Plexi-, single-, and double-strength glass cut while you wait. We can also special order curved, tempered, laminate, and obscure glass, as well as mirrors and tabletops. (Coming soon to Rockridge.)

**Hardly Strictly Hardware (HSH):** The COLE HARDWARE digital newsletter is delivered free, directly to your desktop and smartphone. The HSH contains information on new products, practical tips, and more (or less!). Sign up at [www.colehardware.com](http://www.colehardware.com) under the "Connect" heading.

**Hardware Hotline:** We publish our newsletter every month of the year. See the online version at [www.colehardware.com](http://www.colehardware.com). It's homegrown and filled with interesting articles about hardware, our community, and of course, COLE HARDWARE.

**Hours of Operation:** We're open every single day of the year including every holiday. All stores are open 8:00 am–8:00 pm daily. Holiday hours vary.

**Instaply:** Download the free Instaply app for your iPhone or Android phone and communicate with us via text.

**Lamps Rewired:** Our Rockridge store offers rewiring services for table and floor lamps. Contact store for information and pricing.

**Lifetime Warranty:** Your "complete satisfaction" dictates that we offer a lifetime warranty on just about everything we sell.

**Lock Rekeying:** See store for details.

**Locksmith Service and Key Cutting:** We cut keys at all our stores, including hard-to-find computer ChipKeys for automobiles. We have an expert locksmith on duty Monday through Friday at our downtown Fourth Street store (415/777-4400). We can also send a locksmith to your home or business 24/7. Call 415/753-2653 ext. 3 for a locksmith referral. (24/7 service not available at Rockridge.)

**Low-Price Guarantee:** Just bring in another store's ad, and we will honor the lower price.

**Metal Cuts:** Available at all stores. See store for details.

**Muni:** We sell 1-Day, 3-Day, and 7-Day Passports and parking meter cards in \$20 and \$50 denominations.

**Online Shopping:** Shop 24/7 from the convenience of your home at [www.colehardware.com](http://www.colehardware.com), [acehardware.com](http://acehardware.com), or [google.com/express](http://google.com/express). Choose in-store pickup, and we'll have your purchase ready when you come in.

**Photocopies:** We're happy to photocopy documents. Please ask for rates.

**Pipe:** We cut and thread galvanized and black pipe, your pipe or ours. (Note: Fourth St. and Polk St. can't thread.)

**Plumbing Service:** Call our Repair Referral Service at 415/753-2653 ext. 3. Our Repair Referral desk is staffed Monday through Friday 8:00 am to 5:00 pm. For 24/7 emergency referral after hours or on weekends, you will be connected directly to our plumbers. (24/7 service not available at Rockridge.)

**Postage Stamps:** Purchase a booklet of FOREVER® STAMPS at any of our locations.

**Recycling:** Bring your old paint (liquid paint only—put dried paint cans into your own recycle bin, lids off!), used rechargeable batteries (nickel-cadmium), used household batteries (alkaline and regular), copper and brass scrap metal (such as keys, bathroom and plumbing fixtures), cell phones, expired printer cartridges, soft plastics, spent small propane tanks, and spent fluorescent bulbs into any of our stores, and we will send them off to be recycled into new products. (Rockridge can only accept large propane tanks.)

**Repair Referral Service:** Our alliances with competent, honest, quality tradespeople assure you excellent work on your home, property, or office. We are a licensed contractor (#708403). Call 415/200-3430 or go to [www.colehardware.com/homerepair](http://www.colehardware.com/homerepair).

**Repotting Service:** Pick out the plant and the pot, and our Cole Street, Polk Street, or Rockridge nursery staff will repot your plant for free.

**Return Policy:** We accept returns on most items. (Power tools, appliances, etc., may only be returned subject to manufacturer's warranty. Hand tools exchanged for defective replacement only. No return on snow cables, bolt cutters, plungers, snakes—there's a list.) Receipt required for cash refund.

**Rewards Program:** Earn a 3% dividend on purchases and much more. Membership is quick and free. Sign up today!

**Rug Cleaners Rented:** We have steam carpet and upholstery cleaners available for rent at each store.

**Senior Citizen Discount (age 65 or older):** 10% off all purchases of nonsale merchandise.

**Shade Cutting:** Available at all stores.

**Sharpening Service:** Knives and scissors sharpened while you wait or same-day service. (Note: Downtown and Polk St. stores do not sharpen scissors, just knives.) Professional knife sharpening at all locations on alternating weeks. Contact store for dates and times.

**SodaStream Carbonator Exchange:** We exchange spent SodaStream carbonators at all our locations.

**Speakers Bureau:** Topics range from home repair to gardening to security to small business marketing and more. If you need a speaker for your organization, call 415/674-8913 ext. 4.

**Special Orders:** If we don't have what you need in stock, we'll do our best to obtain it as quickly as possible.

**Student Discount:** Show us your student I.D. and receive a 5% immediate discount.

**Tool Rental:** We rent many hand and power tools, garden tools, and moving totes, too. Contact our stores for availability. (Tool rental coming soon to Rockridge.)

**UPS Shipping Service:** We ship packages all over the country for our Rewards members via United Parcel Service. Standard rates apply.

**Website:** Visit [www.colehardware.com](http://www.colehardware.com).

**Window and Door Glass Replacement:** Our Cole Street location offers glass replacement on wood frame windows and doors.

**Window Screens:** Our Rockridge location offers window screen repairs. Contact store for information and pricing.

**Wood Cuts:** Available at all stores.

**By the way, we sell  
hardware, too.**





# COMMUNITY NEWS

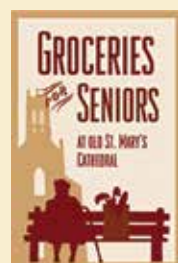


## W.O.M.A.N., Inc.

Women Organized to Make Abuse Nonexistent, Inc. (W.O.M.A.N., Inc.) has operated since 1978 as a community-based, multiservice agency, serving survivors of domestic violence in San Francisco and the larger Bay Area. In addition to a 24-hour crisis line, it provides culturally sensitive support to survivors in domestic violence situations. COLE HARDWARE will be supporting W.O.M.A.N., Inc. in multiple manners for the month of December, and we invite you to join us!

## Coins for the Community

We're happy to report that in October our spare change collection netted \$1,452.98 for Dress for Success and Wardrobe for Opportunity, organizations that promote the economic independence of disadvantaged women by providing professional attire and a network of support. This brings our grand total to \$62,980.90 raised since we started our collection program.



Our November collection is earmarked for Groceries for Seniors in San Francisco and St. Paul's Pantry of Hope in Oakland, who distribute nutritious, fresh food to senior citizens on a weekly basis. We'll report those numbers next month.



For the month of December, we will collect funds for Women Organized to Make Abuse Nonexistent, Inc. (W.O.M.A.N., Inc.) to support the many programs it offers. It's easy to donate to Coins for the Community! Simply drop your spare change in any of our collection jars or choose the "Donate" option when you're checking out at any of our registers. Or bring in that old jar of pennies that's collecting dust on your dresser!



Donate a toy or gift card to W.O.M.A.N., Inc.'s Adopt-a-Family program.

## Adopt-a-Family

For the past six Christmas seasons, our Rockridge store manager, Tessa, has participated in a holiday adopt-a-family program. She has adopted families both personally and for us at COLE HARDWARE. Whoever could, pitched in with presents and gift cards for these mothers and their children, to make their Christmas special. Tessa will once again be adopting two families this holiday season. If you would like to donate a gift or gift card to one of these families, please contact Tessa to find out what the family has requested and the ages of the children. E-mail [tessa@colehardware.com](mailto:tessa@colehardware.com) or ask for her when you're shopping at our Rockridge location.



Alana D'Attilio enjoyed a week in Budapest, Hungary, teaching English. And she remembered to take her COLE HARDWARE T-shirt!

## COLE HARDWARE Travels the Globe

While we're here in San Francisco serving our community, our T-shirts are out gallivanting around the globe. We love to see photos of our shirts and totes in exotic places. Send us a photo of yourself or a loved one sporting a COLE HARDWARE T-shirt in Budapest or Boston, and we'll send you a \$5 gift card and publish the photo. Our shirts are available in men's, women's, and children's sizes. (\$9.99)



## 'Tis the Season for Science Through January 8, 2017

Celebrate the festive winter season with a scientific twist at the California Academy of Sciences' annual holiday exhibit. From fast-growing antlers to dynamic diets and amazing migrations, discover how reindeer adaptations allow these sturdy animals to thrive in demanding Arctic environments. Live reindeer, indoor snow flurries, the Snowman Theater, merry programs and performances, and more will return to delight visitors of all ages.



CALIFORNIA ACADEMY OF SCIENCES  
Golden Gate Park  
San Francisco



Discounted tickets may be purchased at [www.calacademy.org/etickets2](http://www.calacademy.org/etickets2), using the sales code: **ColeHardware**.

# COMMUNITY CONNECTIONS

## BAY AREA BUSINESSES

**Antiques:** JEROME'S ANTIQUES in Cole Valley, 90 Parnassus Avenue, is a hidden treasure just around the corner from Cole Hardware. Vintage and antique furniture, silver, crystal, stemware, rugs, lighting, and jewelry are on display just for you! Open Tuesday through Saturday 12:00 pm to 6:00 pm and by appointment. Hope to see you! 415/ 592-9800

**Available Driver:** Retired gentleman can drive you (in my car) to medical appointments, grocery shopping, or on other local errands. I am dependable, very punctual, friendly with a good sense of humor, plus a fantastic reference list! I do what taxi drivers don't: wait for you in doctor's waiting room, help you shop (if needed), carry groceries/packages, etc. All this for only \$25 an hour (2-hr. minimum). Please call Bill 415/826-3613 or e-mail bill311@att.net. Thanks for reading my ad!

**Bed and Breakfast San Francisco:** Since 1978. We are accepting new bed and breakfast hosts. If you have a room or two, please join us. The most pleasant way to earn extra income. Use it to pay rent, your mortgage, or a vacation. Welcome guests from around the world. www.bbsf.com/signup.asp 415/899-0060

**Cat Sitters Wanted:** Ideal for retirees and seniors in San Francisco. Provide loving, safe care in your home for one or two cats while owner is away. Must have no other pets. Perfect for kitty lovers with feline experience. Jobs vary from one day to four months. Must be reliable, honest, and trustworthy! References required. Please call 415/333-1123.

**Custom Websites and Apps:** Need a website or an app? Lost track of your old webmaster and have a site in desperate need of an update? Contact us at info@Bayrocketmedia.com. Local in the Rockridge area of Oakland. In business since 1998.

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www.kvmediaonline.com (415) 328.2070

**Flower Outings:** Join your host, Karen, for a round-trip pleasure outing to the San Francisco Flower Mart. A long-time Mart member, explore flowers, plants, and her warmth, wit, and expertise with seniors. A wonderful outing or gift. Two hour minimum \$90. Phone 415/260-7540 or e-mail krmkrm2@aol.com.


**Interior Redesign and Feng Shui:** Imagine living in a home that you love—a space that supports, nourishes, and inspires you. SpaceTransform creatively reenvisions and rearranges your rooms to be beautiful, functional, and comfortable. To learn more, contact Gwen at 415/656-7289 or visit www.spacetransform.com.

**Legal Services:** Established San Francisco attorney emphasizing Wills and Trusts (including LIVING TRUSTS and irrevocable trusts) and representation of small businesses (formation of corporations and limited liability companies; drafting of confidentiality and trade secret agreements, buy-sell agreements; and copyright matters). Reasonable rates (set fees for trusts). Call 415/221-3000 for appointment. See www.franklawoffice.com for info.

**Personal Driver/Assistant:** Will drive and assist on various errands: shopping, medical appointments, walks, museums, theater, films, restaurant outings. Minimum: Two-hour shift. About Me: Excellent driving record, educated, responsible, reliable. Integrity matters! Writer/published cookbook author, former San Francisco restaurant reviewer. Love to take you to your favorite destinations. Please call Marti Elizabeth at 415/333-1123.

**Tax Prep and Planning:** Tax services for individuals and self-employed persons. Over 20 years experience, especially in dealing with issues of artists, consultants, and nonfilers. Free initial phone consultation. Please contact Alan Steger, Enrolled Agent, at 415/387-3057 or visit www.StegerTax.com.

A Photo Book of Your Home



Project Turtle - Making Homes Portable  
www.project-turtle.com

**Alzheimer's Answers with Amy**

Do you have a family member with Alzheimer's?

Let me help you navigate this journey.

**Amy Nachman**  
(415) 504-6944  
stretchmccovey@gmail.com



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cmeril@nobhillnotary.com

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proud member of:





**CVIA**  
COLE VALLEY IMPROVEMENT ASSOCIATION









**somba** South of Market Business Association

COLE HARDWARE supports organizations working to enhance our great neighborhoods. If you'd like us to be part of your membership, please contact julia@colehardware.com.



# Recycle at COLE HARDWARE!

For Bay Area recycling resources, visit [www.colehardware.com/recycle.htm](http://www.colehardware.com/recycle.htm).

Bring to any of our four stores:

### BRITA PRODUCTS:

Includes filters, pitchers, bottles, and dispensers.

### CELL PHONES:

Personal cell phones—batteries and chargers not required.

### BATTERIES:

Rechargeable (NiCad, NiMH) and household (alkaline and carbon).

### SPENT FLUORESCENT BULBS:

CFLs, tubes up to 8 feet, U- and D-shaped tubes. Drop-off limit is 10 bulbs.



### OLD PAINT:

- Recycle dry, clean, empty metal paint cans through your regular trash pickup. The paint containers you bring to us should have paint in them!
- No handwritten labels can be accepted.
- Be sure that lids are SEALED ON TIGHT and containers are rust-free and don't leak.
- Please limit your drop-offs to no more than five 1-gallon-size containers (or 20 quart-size containers or a combination of both) at a time. Containers are counted by size, not by the volume of paint they contain.
- Take paint to the customer service desk.
- PLEASE, no brushes or rags!



### PROPANE TANKS:

Small (14 oz. or 16.9 oz.), empty, nonrefillable propane cylinders only. Households only. Limit 5 per visit. (San Francisco stores only; cannot be recycled at our Rockridge location.)

### SCRAP METAL:

Copper and brass.

### EXPIRED PRINTER CARTRIDGES:

Must be in plastic bags to avoid leakage.

### SOFT PLASTIC:

Clean plastic only. Households only. One basketball-size amount per visit, please.



## The COLE HARDWARE Calendar - December

| SUNDAY  | MONDAY  | TUESDAY  | WEDNESDAY  | THURSDAY  | FRIDAY                                 | SATURDAY  |
|---|---|--|--|---|--|---|
|   |   |  |  | 1<br><br><b>Toy Drive</b><br>December 1-20<br>see page 2 for details  | 2<br><br><b>Flash Friday</b><br>DEALS  | 3   |
| 4<br><br><b>Hardware HOT DEALS</b><br>December 1-24<br>see insert                     |   |  | 7<br><br><b>SAVE 20% STOREWIDE*</b><br><b>HIPPIE HOLIDAY SALE</b><br>*see page 1 for details | 8   | 9<br><br><b>Flash Friday</b><br>DEALS  | 10<br><br><b>Warm Coat Drive</b><br>December 9-12<br>see page 2 for details |
| 11<br><br><b>Dog Pictures with Santa</b><br>Rockridge Store<br>see page 2 for details | 12  | 13<br><br><b>Knife Sharpening</b><br>Rockridge, 4 pm-6 pm  | 14<br><br><b>Wreath Workshop</b><br>see page 2 for details                                   | 5<br><br><b>Flash Friday</b><br>DEALS<br>Visit <a href="http://colehardware.com">colehardware.com</a> to sign up. | 16<br><br><b>Flash Friday</b><br>DEALS | 17  |
| 18<br><br><b>Lights of Life Collection</b><br>December 1-31<br>see page 8 for details | 19<br><br><b>COMMUNITY SAVINGS DAYS</b><br>Special Community Members<br><b>SAVE 20%</b><br>see our website for more details | 20<br><br><b>Knife Sharpening</b><br>Rockridge, 4 pm-6 pm  | 21<br><br>First Day of Winter<br><br><b>Knife Sharpening</b><br>Fourth Street, 8 am-9 am     | 22  | 23<br><br><b>Flash Friday</b><br>DEALS | 24<br><br>Hanukkah First Candle<br><br>Christmas Eve                        |
| 25<br><br>Christmas<br>Stores Open 10 am-2 pm   | 26<br><br>Kwanzaa Begins  | 27<br><br><b>COMMUNITY SAVINGS DAYS</b><br>Teacher Tuesday | 28<br>Senior Wednesday   | 29<br>Military Thursday   | 30<br><br><b>Flash Friday</b><br>DEALS | 31<br><br>New Year's Eve  |



Our founder, Dave Karp  
Purveyor of Hardware Wisdom

The COLE HARDWARE credo...

### Commitment to savings:

Rewards program members receive a 3% quarterly dividend on purchases.

### Commitment to the community:

We donate 10% of what you spend to local charities (you get to designate one of our Community Partners as beneficiary).

### Commitment to you:

Over 90 years of guaranteed customer satisfaction.  
**Commitment to the environment:**  
We're reducing our footprint by implementing environmentally sound practices in our stores.

Four locations serving you every single day of the year!

### 2254 Polk Street

San Francisco, CA 94109  
(at Green Street on Russian Hill)  
415/200-3370

### 956 Cole Street

San Francisco, CA 94117  
(at Parnassus—near U.C. Medical Center)  
415/319-6705

### 70 Fourth Street

San Francisco, CA 94103  
(downtown between Market and Mission)  
415/200-3444

### 5533 College Avenue

Rockridge District, Oakland, CA 94618  
(a few steps from Rockridge BART)  
510/230-0145

### COLE HARDWARE Supplies

located at Fourth Street store.

All stores open every day 8:00 am-8:00 pm • Open Christmas Day 10:00 am-2:00 pm

COLE HARDWARE reserves the right to limit quantities to stock on hand and to correct printed errors. Items are similar if not identical to printed illustrations. If an item is out of stock, we can offer a suitable replacement or a "rain check" for the advertised item. We strive for complete customer satisfaction.

Contact the Hardware Hotline at 415/674-8913 ext. 4 or e-mail [hotline@colehardware.com](mailto:hotline@colehardware.com).



[www.colehardware.com](http://www.colehardware.com)  
[service@colehardware.com](mailto:service@colehardware.com)

E-mail us with any comments or questions at [hotline@colehardware.com](mailto:hotline@colehardware.com).

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December 2016