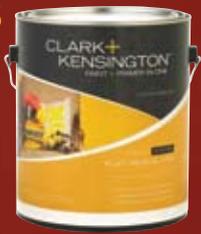


**FREE Paint Saturdays**

March 9 and 16

**CLARK+  
KENSINGTON**  
PAINT + PRIMER IN ONE

see page 12 for details



**Hardware Happy Hour:  
Spring Fling**

Wednesday, March 20

5:00 pm–Closing

see page 2 for details



**HAPPY HOUR COUPON**

**\$10 OFF**

**ANY \$20+ PURCHASE DURING HAPPY HOUR**

Valid Wednesday, March 20, 5:00 pm–closing. Offer does not apply to gift cards, Muni passes, Clipper cards, meter cards, special orders, or sale merchandise. Not valid with other coupons or offers. Must be a member or join our Rewards program. One redemption per household.



COLE HARDWARE'S

# Hardware Hotline

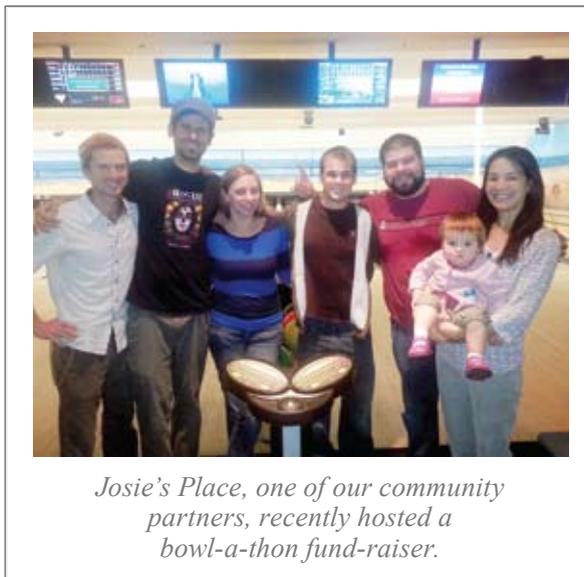
March 2013

NEWS AND VIEWS FROM AROUND THE STORES

## Community Partners: Claim Your Dividends Today!

This year marks the 19th anniversary of our Community Partners Assistance Program, established to aid the fund-raising efforts of local schools and community-based nonprofit organizations that work hard to make San Francisco the unique city that it is. We're thrilled that we now have more than 600 organizations and schools participating in our program. COLE HARDWARE is sympathetic to the lack of government funding available to schools and worthwhile social causes, and at the same time we realize the importance of social responsibility of businesses of all sizes. And while we would have loved to "give away the store," so to speak, to support all of the wonderful groups working toward admirable goals, we knew that we needed to come up with a sustainable program that could benefit all of the organizations that request our assistance. Thus, the birth of the Community Partners Assistance Program!

Each year we give away thousands of dollars in gift cards and Cutting Edge wine for fund-raising events in the City. The more participants, the merrier! To see if your group or school is a member, visit <http://colehardware.com/comm.htm> or e-mail [service@colehardware.com](mailto:service@colehardware.com). We're happy to make a presentation at PTA or nonprofit meetings to share



*Josie's Place, one of our community partners, recently hosted a bowl-a-thon fund-raiser.*

the program with your members, and we're happy to work with you to make the program as beneficial to your group as possible.

Here are some of the benefits to joining our program:

**Dividends:** Once a year we'll send a gift card to *continued on page 2...*

## Be Prepared for a Disaster Get NERT Training!

Many people think that being prepared means having one good fire extinguisher, canned food, water, and a cell phone, but Cole Valley NERT volunteer Dimitra Tsantilis elaborates on the importance of having the right tools, effective skills, and a well-informed plan that each member of our community can carry out. "NERT teaches us that there is a lot more we can learn to do to be well equipped to handle emergencies. In addition to teaching us how to keep our water safe and access alternate multi-use water sources, how to choose canned food that is appropriate, specific parameters and techniques for using fire extinguishers, and cell phone rules of thumb, NERT teaches even more vital facts and indispensable skills for people of all ages that could literally save lives and protect our property in a wide range of disaster scenarios.



With cuts to our first responders' budget in recent years, the San Francisco Fire Department offers free NERT classes designed to empower and certify San Franciscans in effective planning and skills training to successfully handle emergencies that could touch our lives at any time. The Neighborhood Emergency Response Team training program was developed by the San Francisco Fire Department to teach people basic emergency skills and how to be self-sufficient in a major disaster situation. There is no cost for neighborhood training classes.

Classes will be offered in March and April in the Nob Hill, North of Panhandle, and Forest Hill neighborhoods. For class schedules or to enroll, visit [www.sf-fire.org/index.aspx?page=879](http://www.sf-fire.org/index.aspx?page=879).

## FOREVER® STAMPS Now Available!

So much of our lifestyle involves computers these days. Pay monthly bills? Probably electronically. Communicate with a friend? Probably via text message or e-mail. This does make our everyday life simpler in a lot of ways, of course, but sometimes you just need a stamp. Is it more exciting to get a text birthday wish or a card in the mail? Our money's on the card

in the mail!

As a convenience for our shoppers, all COLE HARDWARE locations now offer booklets of 20 FOREVER STAMPS. Just ask for them at our checkout counters. (Sku 946100, \$9.20)



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SAN FRANCISCO  
GREEN  
BUSINESS



San Francisco's Favorite Hardware Stores!

# Hardware Happy Hour: Spring Fling

Wednesday, March 20  
5:00 pm–Closing

Kick off the first day of spring at our Hardware Happy Hour! Redeem the coupon on page 1 to enjoy \$10 off a \$20+ purchase while you enjoy a glass of our Cutting Edge wine and a few bites of our gourmet chocolate. It's a great time to stock up on supplies to give your home a thorough spring cleaning or get your garden growing with plants, soil, pots, and seeds from our garden centers.

Spring is an ideal time to undertake a painting project—a simple way to give a room a fresh look. Our paint professionals can help you choose the perfect color and make sure you have all the supplies you will need to transform any room in your home.

We hope to see you at Happy Hour!



## Mobile Locksmith Services

### 24/7 Emergency Services

Master Locksmith with Over  
20 Years of Experience

#### Residential/Commercial Services

- Rekey and Lock Changes
- Installation, Service, Repairs
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  - Panic hardware
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  - Electric strikes
  - Keyless-entry locks
  - Mailbox locks
  - Anitque mortise locks
  - Safes
- Design, Customization, and Implementaion
  - Master key systems
  - Access control systems
- Lock Outs (30 minute reentry in most cases)

#### Automotive Services

- Lock Outs
- Lock Repairs

Contact us at **415/753-2653 ext. 3**  
or e-mail  
**homerepair@colehardware.com.**



## Community Partners: Claim Your Dividends Today!

...continued from page 1

your school or group for 10% of all purchases posted to your account the previous year. Customers only need mention that they are part of a group's circle of friends when checking out, and the transaction is posted to that group's account. For 2012, we are giving away more than \$10,000 in Community Partners dividends. E-mail [service@colehardware.com](mailto:service@colehardware.com) to see if your group has a rebate from 2012.

**Cutting Edge Wine:** We're happy to donate a case of our Cutting Edge wine to serve at your City fund-raising events.



Patrons at opening night of the San Francisco Green Film Festival enjoying desserts and COLE HARDWARE'S Cutting Edge wine

**Gift Cards:** We're happy to donate COLE HARDWARE gift cards for silent auctions or raffles for your fund-raising events.

**Partner Wish List Registry:** We'll set up a registry of your wish list items that your community can purchase for you. You can register for everyday items that you need, such as cleaning supplies, or for products for improvement projects, such as paint or gardening tools and plants.

**Publicity for Your Event:** With six to eight weeks' notice, we're happy to publish a display ad for your fund-raising event in the *Hardware Hotline*.

**Membership Wallet Template:** We'll provide you with a template of membership cards for your group. The card can be used as a reminder to your members to take advantage of the gift card rebate program while shopping in our stores. (Some groups and schools get gift card rebates of more than \$1,500 yearly by actively reminding their members about the program.)

**Events Venue:** Host a shopping night for your group or school in our stores. We will offer your group members a special discount and give your group or school a gift card for 10% of the purchases made by your community on that evening.

#### It's Simple to Join Our Program

Just e-mail us or mail a request on your school's or nonprofit's letterhead, and be sure to include:

- Name of organization • Address
- Phone number • Contact name
- E-mail address • Tax ID number

These benefits are just a few of the ways we strive to be an active and valued member of our community. We're always exploring new benefits to offer our partners and will share these with you once they are available. To request a donation or inquire about your dividend, e-mail [service@colehardware.com](mailto:service@colehardware.com).

## You Won't Find Moulding for Less!

(If you do, we'll match that price!) (You won't, though.)



**BASEBOARD**  
starting  
at **\$1.10/ft.**

**CROWN**  
starting  
at **\$1.30/ft.**

**CASING**  
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at **80¢/ft.**

- Preprimed and ready to paint
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Call us today for your **FREE**  
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GOT A LARGE JOB OR PROJECT?  
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Moulding comes in 16-foot lengths.  
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**(415) 647-1800** **COMMERCIAL SUPPLY**

COLE HARDWARE COMMERCIAL SUPPLY offers competitive pricing and incomparable service to property managers, contractors, municipalities, and anyone else needing project quantities. With our expert research team, hassle-free online ordering, and free delivery throughout the Bay Area on most items, we give you personal, customized, on-site service, and because we're COLE HARDWARE: Your satisfaction guaranteed. Period.

## Follow COLE HARDWARE!



"Our commitment to you: Your satisfaction guaranteed. Period."

## Gina's Guide to Windows

The benefits of replacing your old windows and doors with new are many—from the visual aspect of creating a new interior and exterior look or recreating your home's historical charm, to the savings on your heating or cooling bill each month. New windows and doors can also offer resistance to noise and provide safety for homes with children.

Our Repair Referral Service contractor, Gina, is an expert who can help you to choose the right windows and doors for your home, as well as manage the installation. There are many choices to meet your goals and objectives, from standard to custom; Gina can manage them all. She shared the following guide to introduce you to the pros and cons of the many options—and, of course, Gina would be pleased to provide you with a free personal consultation.



### Vinyl Windows

Vinyl windows are made primarily of polyvinyl chloride (PVC), a product that offers many advantages. This type of window typically looks heavier than a wood or metal window because vinyl is not strong enough to be made into ultrathin parts, and the texture is unmistakably plastic. Except for washing the glass, vinyl windows are typically free from recurring maintenance, such as painting. The benefits are many.

Here are some of the significant qualities of vinyl windows:

- Affordable—available in wide range of prices
- Easy installation
- Exceptionally energy efficient
- Extremely durable
- Available in a variety of colors
- Resist corrosion
- Available in a number of original designs, styles, and shapes

### Wood/Clad Windows

Wood/clad windows feature a sash and frame that are made from more than one kind of material. This allows the manufacturer to make the material fit the task. For example, the inside surfaces of the window might be made from wood, to allow for painting or staining. The outside surface, however, could be made from a more weather-resistant material like vinyl or aluminum—a typical example is a wood window with vinyl or aluminum cladding. A newer type of clad window has an exterior that is made from fiberglass. The fiberglass can be painted and is impervious to rot if the paint fails.

Wood/clad windows cost more than vinyl windows but are a higher quality window all around. There are many benefits to installing wood/clad windows in your home. Here are just a few:

- Excellent long-term durability
- Very energy efficient
- Paint/stain interior and exterior
- Watertight and airtight
- Materials resist warping, denting, and fading
- High-impact resistance

- Available in many styles, sizes, and colors
- Low maintenance
- Frames are easily recyclable

### Custom Wood Windows and Sashes

Gina specializes in the true San Francisco historical style wood sash window, be it a double hung, casement, picture window, dean window, awning, or transom. Custom wood windows can be made to match the exact look of your existing historical wood window, with all the benefits of modern safety, noise resistance, and energy efficiency. Custom wood windows and sashes



*New windows add many benefits to your home!*

have a variety of glass options for you to choose from. For example, custom windows can be made with single layer glass replacement, insulated (dual pane), noise reduction, safety glass, tempered glass, patterned glass, low-E glass, and tints. In addition, wood windows can be made from a variety of woods, from ponderosa pine and vertical grain Douglas fir to red mahogany or an exotic hardwood of your choice.

*continued on page 4...*

## Repair Referral Service

COLE HARDWARE'S Repair Referral Service was created to introduce our customers to the finest contractors and tradespeople we know. We have formed alliances with independent businesspeople in order to provide you with the very best in home repair, maintenance, and remodeling. Some jobs may even be performed by qualified members of our staff.

We provide referrals for:

Air Conditioning  
Alarms/Security Systems/Access Control  
Antique Restoration  
**Appliance Repair and Installation**  
Arborist  
Architectural Planning  
Asbestos Removal  
Bath Resurface  
Brick and Stone Masonry  
Cabinetmaking  
**Carpentry**  
Carpet and Linoleum Installation  
Carpet Cleaning  
Chimney Sweep and Repair  
Cleaning/Janitorial  
Commercial Kitchen Installation

Computer Data Cabling  
Computer Grounding  
Computer Repair and Tutoring  
Concrete  
Custom Closets, Pantries, and Storage Solutions  
Decks New/Stain Design + Build  
Disaster Cleanup and Restoration (Flood/Fire/Sewage)  
Door Refinishing  
Drain Cleaning  
Drywall/Lath  
Duct and Dryer Vent Cleaning  
**Electrical 24/7**  
Emergency Locksmith  
Emergency Power Restoration

Faucet Repair and Installation  
Fences  
Furnace Repair and Installation  
Furniture Refinishing and Repair  
Furniture Upholstering  
Garage Door Repair/Installation  
Gardening/Pruning/Tree Trimming  
General Contractors  
Glass Installation  
Grout Restoration  
**Handyman Services**  
Hardwood Floors New/Refinish  
Hauling  
Home and Office Organizing  
Home Energy Rating Systems (HERS)

Home Entertainment Systems  
Insulation Installation  
Intercom Systems  
Interior Design, Staging, and Color Consultation  
Interior Wood Refinishing and Restoration  
Iron and Metal Works/Gates  
Kitchen and Bath Remodeling  
Landscaping  
Lead Inspection and Abatement  
Leak Diagnosis/Waterproofing  
Lock Installation  
**Locksmith Service 24/7**  
Mold Remediation  
Moving  
New Construction



COLE HARDWARE is a licensed California General Contractor, license number 708403.

Contact us at [www.colehardware.com/homerepair](http://www.colehardware.com/homerepair)

# AROUND THE HOUSE

## Pantone® Color of 2013: Emerald

Pantone LLC, an X-Rite company and the global authority on color and provider of professional color standards for the design industries, announced PANTONE 17-5641 Emerald, a lively, radiant, lush green, as the Color of the Year for 2013.

The 2012 Color of the Year, PANTONE 17-1463 Tangerine Tango, a spirited, reddish orange, provided the energy boost we needed to recharge and move forward. Emerald, a vivid, verdant green, enhances our sense of well-being further by inspiring insight as well as promoting balance and harmony.

Most often associated with brilliant, precious gemstones, the perception of emerald is of sophistication and luxury. Since antiquity, this luminous, magnificent hue has been the color of beauty and new life in many cultures and religions. It's also the color of growth, renewal, and prosperity—no other color conveys regeneration more than green. For centuries, many countries have chosen green to represent healing and unity.

“Green is the most abundant hue in nature—the human eye sees more green than any other color in the spectrum,” said Leatrice Eiseman, executive director of the Pantone Color Institute®. “As it has throughout history, multifaceted emerald continues to sparkle and fascinate. Symbolically, emerald brings a sense of clarity, renewal, and rejuvenation, which is so important in today’s complex world. This powerful and universally appealing tone translates easily to both fashion and home interiors.”



## Gina's Guide to Windows

...continued from page 3

There are many benefits to installing custom wood sash windows in your home:

- Maintain the original historical look to comply with City and County of San Francisco Planning Department requirements
- Endless options of glass and wood frame types
- Made to any size—including hard-to-fit irregular openings
- Paint/stain interior and exterior
- Custom configure glass shapes or patterns
- More energy efficient than aluminum or steel
- Unsurpassed beauty that real wood brings to a home

### Fiberglass Windows

Fiberglass windows are relatively new; however, the material itself has been available for a long time and has an excellent durability record. Fiberglass is strong, so hollow parts can be made without stiffeners, such as those required for vinyl replacement windows. This allows manufacturers to produce higher efficiency windows by filling voids with insulation. In fact, fiberglass windows are even more energy efficient than those made from solid wood. You can paint fiberglass windows, but they will not deteriorate if the paint wears away. Fiberglass windows, however, are typically more expensive than similar windows made from vinyl.

There are several benefits to choosing fiberglass windows:

- Provide maximum durability and strength
- High energy efficiency
- Maintenance-free materials



- Very little expansion and contraction with temperature changes
- Environmentally friendly
- Resist deterioration
- Impermeable to moisture
- Available in a variety of colors
- Frames hold large expanses of glass
- Paintable

To contact Gina for a consultation, e-mail [homerepair@colehardware.com](mailto:homerepair@colehardware.com) or call 415/753-2653 ext. 3.



## Reunification Plans

### ("Are You Ready" Series, Part 3)

Decide where to meet if a major earthquake hits when your family is separated. Single-person households can plan with other people on the block or in other parts of the City. Have plans for each family/group member to reach the safe meeting site. Keep emergency supplies in your car and/or in your backpack or briefcase, as well as at the workplace. Consider the following points when making a reunification plan:

- Your reunification plan must consider many possibilities: What if you are at work or elsewhere? Who will pick up children from school or day care? What if your home is structurally damaged and uninhabitable? How will you take care of your pets?

- If there is severe damage to roadways and transit systems, walking may be your only means of transportation. It may take days for some family members to reunite. The stress of this separation will be easier to handle if your household has a well-conceived reunification plan.

- If your safe meeting site is your home, select an alternative site in case your home is severely damaged. The alternative site should be near your home, in the open and away from any hazards (for example, your front or back yard, a nearby park, a parking lot, or even a stretch of sidewalk). Here you can evaluate the situation, make plans, and be safe from earthquake aftershocks.

- Establish a telephone contact for your family/group. This person should live out of the area, preferably in another state. Let your contact know what you will need from him or her if an earthquake strikes. Separated family/group members need to be able to call this contact number to find out if everyone in the family is all right, to relay messages, and to set up an alternative meeting site if necessary. Family and friends living in areas unaffected by the disaster can call this contact to find out if everything is okay.

- At home, make sure your telephone receivers have not been shaken off their hooks, but avoid using phones (cellular and landlines) indiscriminately after a disaster. Emergency responders need to have the lines available to coordinate their response. In the immediate post-disaster time period, only use phones to report life-threatening conditions and to call your out-of-town emergency contact.

# FROM THE GARDEN CENTER

Visit our garden centers at the Cole Street, Polk Street, and Missions Street stores.



## In the Garden March Garden Tasks

Tips from Dennis and Bill



Stop by our Cole Street garden center for all your gardening needs. The advice is free from the Garden Guys, Dennis and Bill. E-mail them with any questions: [dennis@colehardware.com](mailto:dennis@colehardware.com) or [blitz@colehardware.com](mailto:blitz@colehardware.com).

Will March come barreling in like a lion and appropriately leave like a lamb (Easter is March 31)? Our rainy season appeared to be off to a great start at the end of last year, but then January rolled around, and the rains didn't stick around. Hopefully a March miracle will allow us to play catch-up with some rain, so we don't face drought conditions. Regardless, the time change on March 10 gives us extra daylight to work in the garden as we prepare for spring and summer.



time change on March 10 gives us extra daylight to work in the garden as we prepare for spring and summer.

✓ **Window and container gardens:** If you don't have room for a big garden

in your backyard, you can still enjoy the pleasures of growing plants. We stock a large number of pots that are perfect for a windowsill garden, ideal for herbs and flowers. If you have a deck or small patio, a wine barrel planter will give you plenty of space to even grow vegetables. (See article below for more tips on container gardening.)

✓ **Start seeds indoors:** Now is the perfect time to sow seeds indoors to transfer outside later. Use a cardboard egg carton with a small amount of



soil. Once the seedlings sprout, just cut apart the cups and plant—cup and all!

✓ **Bare-root plants:** Now is the time to plant bare-root plants, including rhododendrons and citrus trees.

✓ **Pruning:** Azaleas, camellias, rhododendrons, and other early bloomers can be pruned after they finish blooming.



✓ **Annuals and perennials:** Plant summer-blooming annuals from seed or stock, along with summer bulbs such as gladiolas, calla lilies, dahlias, and begonias. Plant new perennials as they become available.

✓ **Vegetables:** Hardy seeds such as radishes, potatoes, spinach, and turnips can be planted outdoors.



✓ **Divide and conquer:** Day lilies, hostas, daisies, chrysanthemums, and lupines can be divided now.

✓ **Irrigation:** If we're lucky, March will bring some rain. But it is also a good time to think about upgrading your garden irrigation system to water wisely during dry months. Consider a drip system, soaker hoses, or an efficient sprinkler setup to water effectively.

✓ **Fuchsias and geraniums:** This month our garden centers are featuring fuchsias and geraniums to add some color to any garden. Geraniums are ideal in window boxes, and a climbing fuchsia plant can turn any drab wall into a stunning display of color.



See you in the garden!



## Container Gardening

Container gardening is particularly suited to urban environments—you can be certain the soil is well-drained, and you can plant a container garden just about anywhere. Many varieties of herbs and vegetables thrive in containers. Think about where a pot will be located, and then find plants that will like that location.

Most plants exhibit one of three forms: upright, broad, or trailing. Be sure to stand back and consider height, shape, and growth habits. You can make a strong statement by using one bold plant such as an upright clump of bamboo or the perfect symmetry of a single agave. Another way is to combine all three forms in one pot. For instance, plant a tall, spikey New Zealand flax with a couple of broad heliotropes and some trailing ivy geranium. (Make sure you choose plants that have compatible soil interests, whether well-drained or continuously moist.)

Foliage is just as important as color in creating a successful container planting. As a general rule, most of the foliage in a pot should be harmonious, but remember that contrast grabs the eye. When considering color, think bold contrasting hues such as purple with yellow, or create a harmonious combination of pinks and lavenders. Or skip the color altogether and combine greens with a spot of white.

### Innovative Planters

Planters on wheels allow you to follow shifting sunlight or to wheel plants to a water spigot. Rolling casters easily attach to a wine barrel for mobility.

If you don't have horizontal space for containers, go vertical! Place containers of climbing plants (such as cucumbers and climbing beans) or plants that can be tied up (vine-type tomatoes) next to a gutter, railing, or fence—or string up cord or net for them to climb on. Hanging baskets and window boxes also take advantage of otherwise unused spaces. (Cherry tomatoes look great in a hanging basket!)

Short sections of large ceramic, metal, or plastic drainage pipe or culvert make great pedestals for container plants. Place the pipe section on end and partially fill with gravel or similar material. Select a plant pot that will set into the top of the pipe and rest on top of the gravel. Try grouping different heights of pipe in one area. The effect can be stunning.

We have a large selection of decorative pots at our garden centers at our Cole Street, Mission Street, and Polk Street stores. Our friendly crew members can assist you in selecting the perfect plants for your urban garden.



## Rootcups

Rootcups help to start roots in water for plant cuttings, seeds such as avocado, and bulbs. Cutting roots are protected from light, which aids growth. Leaves are held above the water to prevent rotting, and the lid captures evaporation so that cuttings need little attention. The raw material used in making Rootcups is common beach sand, which after processing results in a durable, nontoxic, flexible elastomer. Rootcups are available in two sizes and in three colors: gray, green, and clay. (Small: Sku 744733-5, \$4.99; Large: Sku 744736-8, \$13.99)

Designer Michael Good is based in San Francisco and is a member of



SFMade, whose mission is to build and support a vibrant manufacturing sector in San Francisco that sustains companies producing

locally made products, encourages entrepreneurship and innovation, and creates employment opportunities for a diverse local workforce. Assembly of Rootcups takes place in the City's Dogpatch neighborhood by a nonprofit workshop that provides at-will employment to people previously unemployed due to a disability.



# PRODUCT KNOWLEDGE

## Sandpaper 101

For many home projects, sandpaper is often needed to complete preparation of a surface that will be painted, especially wood or glossy surfaces. The coarseness of sandpaper is graded on a scale from 12 (extra coarse) to 1500 (ultra-fine). The smaller the number, the coarser the grit.

Sandpaper comes in two styles: **open coat** and **closed coat**. Coat refers to how densely the grain is adhered to the surface. Closed coat means 100% of the surface is covered with grain; open-coat sandpaper has greater spacing between the grains, which prevents it from clogging up as quickly with sanding residue. Closed-coat sandpaper, however, fills more rapidly with the substance being sanded and must be discarded sooner.

The back of each sheet of sandpaper contains important labeling information including abrasive type, grit size, and whether it is open or closed coat. Backing materials can vary from paper to cloth to fiber.

Here are some of the most common types of sandpaper:

### Garnet

- A reddish-brown natural abrasive
- Tougher, sturdier grain produced by a special heat treatment
- Used exclusively for woodworking
- Not suitable for metal

### Aluminum Oxide

- The most common general abrasive
- A synthetic brown material
- Hard and long wearing
- Used on wood, metal, and painted surfaces
- Well suited to finishing high-tensile materials such as steel, bronze, and some hardwoods

### Emery

- A black natural abrasive
- Used to polish metal surfaces
- Typically used with an oil lubricant

### Silicon Carbide

- Hard and sharp
- Effective in sanding low-tensile materials such as cast iron, aluminum, copper, and plastic
- Useful between coats of finish

### Alumina Zirconia

- Harder than silicon carbide and tougher than aluminum oxide
- Used for grinding and shaping metal and wood
- Not used for polishing

Sanding-related products, such as rubber or wood sanding blocks, are also available and can produce more evenhanded sanding. Sanding sponges coated with or made of an abrasive agent are effective for some projects, as they can take the form of the item being sanded. Whatever your sandpaper needs, our crew members can assist you in finding the proper grade of sandpaper for your project.

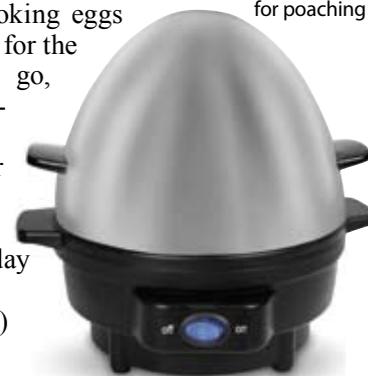


## Dash™ Rapid Egg Cooker

Eggs are arguably the most indispensable ingredient in the kitchen. They're a great source of protein, iodine, and essential vitamins, and besides being a breakfast staple, many recipes call for eggs. The new Dash Rapid Egg Cooker lets you cook eggs in a variety of ways: hard-, medium-, or soft-boiled, poached, or scrambled—in only minutes. Eggs are cooked to perfection every time, too. Cook up to seven boiled eggs at a time or poach up to three at a time. This compact egg cooker is ideal for cooking eggs in the morning for the family on the go, preparing hard-boiled eggs for potato salad, or making delicious deviled eggs for a holiday appetizer. (Sku 645074, \$24.99)



Includes tray for poaching



## WellnessMats®

Take a stand on WellnessMats and say good-bye to back, knee, and foot pain that is often associated with standing for any period of time. These revolutionary anti-fatigue mats are ergonomically engineered and medically proven to provide maximum comfort, safety, and well-being while you stand. Easy to clean and lightweight, the one-piece construction of these mats features a nonskid top and bottom and a nontrip beveled edge that is ADA-compliant.

Unsurpassed comfort, relief, and support while you stand are just a few of the benefits of the WellnessMat, along with these:

- Comprehensive 7-year warranty
- Edges that will never curl
- Anti-microbial by design
- Puncture and heat resistant
- Stain and dirt resistant
- Easy to clean
- Safe and nontoxic (PVC- and BPA-free)
- Proudly manufactured in the United States

WellnessMats are medically proven to promote and increase proper circulation. As such, they encourage better posture and muscle conditioning. By displacing and suspending your

body weight on the mat, muscle and joint fatigue, as well as stress on the lower extremities, is reduced. Your feet, knees, ankles, calves, and lower back will thank you. The choice of industry professionals in restaurants, salons, and retailers all over the world, these mats are now available for use in your own kitchen or other areas of your home.

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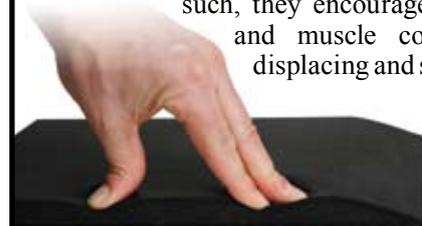
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## SCHOOLS

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After-School Pursuits (\*504)  
Aim High School (21360)  
Alamo School (\*266)  
Alice Fong Yu Alternative School (\*1541)  
Alvarado After-School (\*503)  
Alvarado Elementary School (\*825)  
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Archbishop Riordan School (21432)  
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Benchmark Institute (21216)  
Brandeis Hill Day School (\*655)  
Bret Harte Elementary (21344)  
Buen Diam Nursery School (\*88)  
Buena Vista Horace Mann K-8 (\*24)  
CS Children's School (455)  
Cathedral School for Boys (\*1275)  
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City College Mission Campus (\*67)  
City College of S.F. Downtown Campus (21312)  
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Clarendon Elementary School (\*80)  
Clarendon JBPP Auction (5008)  
Clarendon 2nd Community Program (\*5007)

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Dr. Charles Drew School (\*47)  
Dr. Geo. Washington Carver Elementary (658)  
Dr. William L. Cobb School (21263)  
E. R. Taylor Elementary School (\*423)  
Ecole Notre Dame des Victoires (5669)  
Edison Elementary School (\*3531)  
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Fairmount Elementary School (365)  
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Friends of Saint Francis Childcare Center (500)  
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George Peabody Elementary School (2516)  
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Healthy Environments Daycare (\*95)  
Herbert Hoover Middle School (2290)  
Horace Mann Middle School (\*56)  
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James Lick Middle School (\*34)  
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Lisa Kampner Hebrew Academy (21523)  
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Oakes Children's Center (\*1348)  
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Rosa Parks Elementary School (21213)  
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Saint Brendan School (21253)  
Saint Brigid School (3256)  
Saint Cecilia School (\*660)  
Saint Dominic School (\*2445)  
Saint Elizabeth School (21266)  
Saint Finn Barr School (415)  
Saint Gabriel School (355)  
St. Ignatius College Preparatory (21241)  
Saint James' Preschool (21261)  
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Saint John Elementary School (9259)  
St. Mary's Chinese Day School (21238)  
St. Monica School (21322)  
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Saint Thomas The Apostle School (21494)  
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Starr King Elementary (21438)  
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Waldorf School (\*999)  
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Yick Wo School PTO (\*2245)

## COMMUNITY GROUPS

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Altered Barbie (21425)  
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AORN (21409)  
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Arriba Juntos (21367)  
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Bayview Hunters Point Multipurpose Senior Services (21510)  
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Community Sherith Israel (2266)  
Company Chaddick (656)  
Compass Community Services (9995)  
Conard House (\*149)  
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Congregation Sha'ar Zahav (\*1290)  
Conservatory of Flowers (21401)  
Crohn's & Colitis Foundation of America (21233)  
CUESA (21418)  
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Friends of the Urban Forest (1070)  
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Visitation Valley Community Center (\*50)  
Visual Aid, Artists for AIDS Relief (\*720)  
Walden House (520)  
Wallenberg Community Found (21245)  
WGLRs of Bay Area (21451)  
Woman, Inc. (\*1537)  
Women & Gender Studies (SF State) (21471)  
Women in Community Service (65010)  
Women's Cancer Resource Center (3023)  
Women's Community Clinic (21252)  
World Bridges (1205)  
Wu Yee Children's Services (21277)  
Young Audiences Arts for Learning (21440)  
Youth Life San Francisco (5222)  
Zeum (\*111)  
Zoo II (21276)

# CUSTOMER SERVICES

THE EVER-GROWING LIST OF EVERYTHING WE DO FOR YOU

**ACE® Hardware:** Our affiliation with ACE allows us to get quality products quickly and opens doors of the world's manufacturers, so we can get you what you need. ACE's buying power enables us to sell to you at the right price, too!

**ATM and Credit Cards:** We'll accept your ATM cards for payment. You can get cash back, too. We also accept VISA, MasterCard, Discover, and American Express credit cards.

**Balloons:** We have free COLE HARDWARE helium balloons for the kids. Helium is available to inflate your party balloons for fifty cents per balloon.

**Birthday Discount:** Come in on your birthday, show your I.D., and we'll give you a percent discount amounting to half your age. Must be a Rewards member. Discount is available only on your actual birthday and cannot be applied to sale/promotional merchandise, power tools, household appliances, water heaters, special orders, or Muni. Discount applies to purchase for the personal use of recipient only. Maximum discount \$100.

**Bridal and Gift Registry:** Schedule an appointment to set up a gift registry. We will set up the registry for your friends and family to purchase gifts online. E-mail [gift@colehardware.com](mailto:gift@colehardware.com) to schedule an appointment or for further information.

**Business-2-Business:** Members of the program receive free delivery, special pricing, and personal service. Call our Cole Fox location at 415/777-4400.

**Carry-Out Service:** We'll be happy to load your purchases into your car. Just let the cashier know.

**Charge Accounts:** For your convenience, we have in-house charge accounts for businesses. Stop by and fill out the simple application, and we'll open one for you.

**Chauffeur Service for Senior Citizens:** If you need help getting to our stores and you live in San Francisco, call us to arrange a mutually convenient time to pick you up.

**Clipper Cards:** Our downtown Cole Fox location sells and reloads Clipper card fares.

**Color Matching:** We have terrific paint matching computers. Bring in a swatch of fabric or quarter-size paint chip and the staff can match just about any color.

**Commercial Supply:** We have an entire division devoted to servicing the needs of commercial and industrial customers throughout the Bay Area and beyond. We offer charge accounts, on-site account specialists, free delivery, and the personal services of our friendly team. Give them a call at 415/647-1800 or e-mail [colesupply@colehardware.com](mailto:colesupply@colehardware.com).

**Community Partners Assistance Program:** Schools and nonprofit organizations whose mission is to improve the lives of those around us, either directly or through cultural enrichment, can join a special program of discounts and donations. COLE HARDWARE donates 10% of all purchases made by your organization's community. Visit [www.colehardware.com/partners](http://www.colehardware.com/partners) for details.

**Community Savings Days:** One day a month, we offer a 20% discount to students, seniors, school district employees, and active members of the military or veterans. The promotion cannot be applied to Rewards accounts and is not valid on gift cards, Muni, or special orders.

**Coupons:** We honor all manufacturers' coupons. If we carry the product, we'll honor any other store's coupons as well.

**Delivery in San Francisco:** Free delivery for Rewards members with purchase of \$100 or more. See store at the time of purchase for scheduling deliveries.

**Digital Camera:** Have a problem that you can't describe? We'll lend you a digital camera to take a photo of the problem so that we can better help you. (Note: Credit card required for camera loan.)

**Disabled Customer Discount:** Sign up for our Rewards program, show your Medi-Cal card or other proof of disability, and get 10% off all discountable merchandise in our stores.

**Electrician:** Call our Repair Referral Service at 415/753-2653 ext. 3 Monday through Friday, 8:00 am–5:00 pm, and after store hours for emergency referrals 24/7. On weekends and during store hours, dial 415/753-2653 and press 3 for a direct referral.

**E-mail:** Write to us at [service@colehardware.com](mailto:service@colehardware.com).

**Fax Service:** Our fax machines are for your personal use. We do charge for our fax service—please ask for rates. Fax numbers: Cole Street: 415/753-0957, Mission Street: 415/647-6554, Cole Fox: 415/777-4453, Polk Street: 415/674-8917.

**Flash Friday Deals:** Sign up to receive our weekly deals available only by e-mail. E-mail [service@colehardware.com](mailto:service@colehardware.com) with the word "Flash" in the subject line.

**Gift Cards:** We offer COLE HARDWARE gift cards and ACE Hardware gift cards in almost any denomination.

**Glass Cut to Size:** Plexi-, single-, and double-strength glass cut while you wait. We can also special order curved, tempered, laminate, and obscure glass, as well as mirrors and tabletops.

**Hardly Strictly Hardware (HSH):** The COLE HARDWARE digital newsletter is delivered free, direct to your desktop. The HSH contains information on new products, practical tips, and more (or less!). Sign up at [www.colehardware.com](http://www.colehardware.com).

**Hardware Hotline:** We publish our newsletter every month of the year. See the online version at [www.colehardware.com](http://www.colehardware.com). It's homegrown and filled with interesting articles about hardware, our community, and of course, COLE HARDWARE.

**Hours of Operation:** We're open every single day of the year including every holiday.

Cole Street: weekdays 7 am–7:30 pm, weekends 8 am–7 pm  
Cole Fox: weekdays 8 am–7:30 pm, weekends 9 am–5:30 pm

Mission Street: every day 8 am–8 pm

Polk Street: weekdays 8 am–8 pm, weekends 9 am–7 pm

**Instaply:** Download the free Instaply app for your iPhone and Android phones and communicate with us via text.

**Lamps Rewired:** We offer rewiring services for table and floor lamps. Contact our stores for information and pricing.

**Lifetime Warranty:** Your "complete satisfaction" dictates that we offer a lifetime warranty on just about everything we sell.

**Locksmith Service and Key Cutting:** We cut keys at all our stores, including hard-to-find computer chip keys for automobiles. We have an expert locksmith on duty Monday to Friday at our Cole Fox store downtown (415/777-4400). We can also send a locksmith to your home or business 24/7. Call 415/753-2653 ext. 3 Monday to Friday 8:00 am to 5:00 pm, or after store hours, dial 415/753-2653 and press 3 for a direct referral.

**Low Price Guarantee:** Just bring in another store's ad, and we will honor the lower price.

**Muni:** We sell 1-Day, 3-Day, and 7-Day Passports, and parking meter cards in \$20 and \$50 denominations.

**Photocopies:** We're happy to photocopy documents. Please ask for rates.

**Pipe:** We cut and thread galvanized and black pipe, your

pipe or ours. (Note: Cole Fox can't thread.)

**Plumbing Service:** Call our Repair Referral Service at 415/753-2653 ext. 3 Monday through Friday 8:00 am to 5:00 pm and after store hours for emergency referrals 24/7. On weekends and during store hours, dial 415/753-2653 and press 3 for a direct referral.

**Postage Stamps:** Purchase a booklet of FOREVER® STAMPS at any of our locations.

**Recycling:** Bring your old latex paint (S.F. residents only; liquid paint only—put dried paint cans into your own recycle bin, lids off!), used rechargeable batteries (nickel-cadmium), used household batteries (alkaline and regular), copper and brass scrap metal (such as keys, bathroom and plumbing fixtures), cell phones, expired printer cartridges, soft plastics, and spent fluorescent bulbs into any of our four stores, and we will send them off to be recycled into new products. See page 9 for details.

**Repair Referral Service:** Our alliances with competent, honest, quality tradespeople assure you excellent work on your home, property, or office. We are a licensed contractor (#708403). Call 415/753-2653 ext. 3 or go to [www.colehardware.com/homerepair](http://www.colehardware.com/homerepair).

**Repotting Service:** Pick out the plant and the pot, and our Cole, Mission, or Polk Street Nursery staff will repot your plant for free.

**Return Policy:** We accept returns on just about anything. (Power tools, appliances, etc., may only be returned subject to manufacturer's warranty. Hand tools exchanged for defective replacement only. No return on snow cables.)

**Rewards Program:** Earn an annual 5% dividend on purchases and much more. Membership is quick and free. Sign up today!

**Room Painting Software:** All of our paint departments are equipped with room painting software. Simply bring in your camera's memory chip, upload your image, and choose paint colors to review.

**Rug Cleaners Rented:** We have steam carpet and upholstery cleaners available for rent at each store.

**Senior Citizen Discount (age 65 or older):** 10% off all purchases of nonsale merchandise.

**Sharpening Service:** Knives and scissors sharpened while you wait or same-day service at our Cole, Mission, and Fox stores (Note: Fox doesn't sharpen scissors, just knives).

**Speakers Bureau:** Topics range from home repair, to gardening, to security, to small business, marketing, and more. If you need a speaker for your organization, call 415/753-2653 ext. 5.

**Special Orders:** If we don't have what you need in stock, we'll do our best to obtain it as quickly as possible.

**Student Discount:** Show us your student I.D. and receive a 5% immediate discount, plus 5% annual rebate, custom key tag, use of our fax machines, and more!

**Tool Rental:** We rent floor sanders, many hand and power tools, and garden tools, too. Contact our stores for availability. (Note: Floor sanders not available at Cole Fox or Polk Street stores.)

**UPS Shipping Service:** We ship packages all over the country for our Rewards members via United Parcel Service.

**Website:** Visit [www.colehardware.com](http://www.colehardware.com).

**Windows, Doors, and Window Screens:** Window and screen repairs are available at our Cole Street and Mission Street stores. Contact these stores for information and pricing.

**By the way, we sell hardware, too.**



# ENVIRONMENTAL INFO

GOOD FOR THE EARTH—WE TAKE ACTION FOR THE ENVIRONMENT!

## Recycle Unused Medicines Properly

Unused medicine is a threat to both public health and the environment. Did you know that since 2003 more drug overdoses occur annually from prescription medicines than from cocaine and heroin combined? According to the Centers for Disease Control and Prevention, "Prescription drug abuse is the fastest growing drug problem in the United States."

Accidental poisonings from medicines in the home are also a concern for young children, seniors, and pets.

In addition, while wastewater treatment facilities are very effective at removing solids and harmful bacteria, they are not designed to filter out pharmaceutical chemicals. Medicines that are flushed down the drain or that leach from landfills eventually end up in our waterways. According to the most recent report from the President's Cancer Panel, "Pharmaceuticals have become a significant water pollutant nationwide." Even the tiniest amounts of medicine can harm aquatic life—for example, antidepressants have been shown to disrupt fish reproductive cycles.

Don't keep unused medicines lying around, but also remember not to flush medicines or put them in the trash. Instead, safely and securely dispose of medicine at a drop-off site near you. Thirteen volunteer pharmacies and all ten San Francisco police stations have partnered with SF Environment and the San Francisco Public Utilities Commission



to offer an easy way for City residents to responsibly dispose of medicine. This program is funded in part by grants from pharmaceutical manufacturers.

### Recycling is simple:

1. Visit [www.sfenvironment.org/recyclewhere](http://www.sfenvironment.org/recyclewhere) to find a drop-off site near you.
2. Prepare for your visit: Mix pills in a sealable plastic bag or in as few containers as possible.

Tighten the lids of liquid medicines or place the entire bottle in a sealable plastic bag.

Check to see if your medicine is a controlled substance. Controlled substances are only accepted at police stations. The complete list is provided at the above website.

3. When you visit one of the pharmacy sites, simply deposit your medicine in the green drop box. If you visit a police station, take your medicine directly to the window. At police stations, you may be asked for your name and address. If you are uncomfortable giving this information, simply tell the officer that you "decline to state."

### Pharmacies accept these items:

- Noncontrolled prescription medicines
- Over-the-counter medicines
- Vitamins
- Empty inhaler cartridges
- Pet medicines
- Medicated ointments and lotions

### Police stations accept these items:

- Controlled substances (for example, Vicodin, OxyContin, Percocet, Ritalin, Adderall, Xanax, and Valium)
- Any prescription medicines
- Over-the-counter medicines
- Vitamins
- Empty inhaler cartridges
- Pet medicines
- Medicated ointments and lotions

### Pharmacies and police stations do not accept these items:

- Toothpaste, shampoo, sunscreen, peroxide, or other nonmedicated personal care products (Use up or place in black cart.)
- Thermometers (Take to Recology's Household Hazardous Waste facility or request home pickup.)
- Aerosol cans (Take to Recology's Household Hazardous Waste facility or request home pickup.)
- Needles and syringes (Take to any Walgreens location to use their free sharps disposal program.)

For questions about the program, please call SF Environment at 415/355-3700 or the San Francisco Public Utilities Commission at 415/695-7378.

Information provided by the San Francisco Department of Environment. For further information visit [sfenvironment.org](http://sfenvironment.org). For information on household hazardous waste drop-off and pickup, visit [www.recology.com](http://www.recology.com).

## Recycle at COLE HARDWARE!



Bring to any of our four stores:

### CELL PHONES:

Personal cell phones—batteries and chargers not required. PLEASE, no cordless home phones, car phones, walkie-talkies, pagers, or two-way radios.

### BATTERIES:

Rechargeable (NiCad, NiMH) and household (alkaline and carbon).



### OLD LATEX PAINT:

- Recycle dry, clean, empty metal paint cans through your regular trash pickup. The latex paint containers you bring us should have paint in them!
- The ORIGINAL label on each can must CLEARLY state "latex," "acrylic," or "water-based" paint. No handwritten labels will be accepted.
- Be sure that lids are SEALED ON TIGHT and containers are rust-free and don't leak.
- You must not be a commercial paint user.
- Please limit your drop-offs to no more than 10 gallon-size containers (or 40 quart-size containers or a combination of both) at a time. Containers are counted by size, not by the volume of paint they contain.
- Take paint to the customer service desk.
- PLEASE, no brushes or rags!



### PROPANE TANKS:

Small (14 or 16.9 oz.), empty, nonrefillable propane cylinders only. Household only. Limit 5 per visit.



### SPENT FLUORESCENT BULBS:

CFLs, tubes up to 8 feet, U- and D-shaped tubes. Drop-off limit is 10 bulbs.



### SCRAP METAL:

Copper and brass.

### EXPIRED PRINTER CARTRIDGES:

Must be in plastic bags to avoid leakage.

### SOFT PLASTIC RECYCLING:

Clean plastic only. Households only. One basketball-size amount per visit, please.

For Bay Area recycling resources, visit [www.colehardware.com/recycle.htm](http://www.colehardware.com/recycle.htm)

## Our Water, Our World



The purpose of the Our Water, Our World (OWOW) program is to raise awareness of the connection between pesticide use

**Stop By to Get Info on Less-Toxic Pest Control**

**March 30  
Cole Street Store  
11:00 am–2:00 pm**

and water quality and to provide information to consumers at the point-of-purchase about integrated pest management (IPM) and less-toxic alternatives

that are not causing water quality problems. COLE HARDWARE'S Our Water, Our World advocate, Suzanne Bonempo, will be on hand on Saturday, March 30, at our Cole Street location between 11:00 am and 2:00 pm to answer any questions you might have on earth-friendly gardening practices.



## Spare Change Program

Last year we proudly announced that we collected over \$10,000 in funds for the many worthy charitable causes in the City—and our program continues on in 2013. We're hoping to top that benchmark this year. In January we collected \$545.37 for A Home Away From Homelessness. February's collection was earmarked for SaveNature.org, and we will report collection totals next month. For March we have chosen the Homeless Prenatal Program (HPP) as the beneficiary of our collection.



The Homeless Prenatal Program (HPP) is an award-winning San Francisco family resource center. For more than 23 years, HPP has provided poor and homeless families with the ability to end childhood poverty. Built on a foundation of supportive, nonjudgmental case management, they empower families, particularly mothers motivated by pregnancy and parenthood, to recognize their strengths and trust in their own capacity to transform their lives.

As the first agency in San Francisco to hire former clients as program and case managers, the agency's growth and evolution have been guided by those they serve. Because case managers share some of the same life experiences as the women they help, they are able to create a relationship of trust and credibility with clients. They partner with clients to design a plan for health and self-sufficiency, they serve as role models for clients who want to turn their lives around, and they have been instrumental in expanding services when they see the need in their clients. Today, more than half of HPP's program staff are former clients or from the community served.



HPP has three major goals:

- **Healthy babies:** Ensure that parents give birth to healthy babies and successfully bond with their infants.
- **Safe, nurturing families where children thrive:** Ensure that parents are knowledgeable, motivated, and empowered to support their children's success and healthy development.
- **Economically stable families:** Ensure that families have access to information and resources that move them toward permanent, stable housing and economic self-sufficiency.

Over the past 20 years, HPP evolved from focusing solely on prenatal care for mothers into a family resource center with a broader, more holistic mission—breaking the cycle of childhood poverty. More than 3,500 families access HPP's services each year, with nearly 200 families coming to HPP for the first time every month.

It's easy to donate to our spare change collection! Simply drop your spare change in any of the collection jars when you're checking out at any of our stores. Or bring in that old jar of pennies that's just sitting collecting dust on your dresser!



*J.J. and Biskit, along with two-legged friends Kenny, Kevin, and Victoria of PAWS (Pets Are Wonderful Support), were thrilled to receive a check from our spare change program.*

## COLE HARDWARE Rewards

### How points are earned:

- ↪ For every \$1 spent, 1 point is earned.
- ↪ Points are converted in increments of 100, which converts to \$5, and posted to your Rewards card monthly. This equates to 5% of your total purchases.
- ↪ Points are calculated daily and shown on receipts.
- ↪ For us to track your Rewards points, please identify yourself as a Rewards member each time you shop.

### Rewards member benefits:

- ↪ Membership is free, and you'll receive the *Hardware Hotline*, our monthly newsletter full of valuable information and promotions.
- ↪ Free delivery in San Francisco with \$100 purchase.
- ↪ New members receive an instant 5% discount on their first purchase for joining and a \$5 coupon toward their subsequent purchase of \$25.
- ↪ Attach your Rewards key fob to your key ring—if you lose your keys, they can be dropped in the mail to be returned to us; we'll notify you if we receive them.
- ↪ Lifetime warranty on most products purchased at COLE HARDWARE.
- ↪ Receive a birthday discount equal to 50% of your age, up to a \$100 discount.
- ↪ We don't sell our customer list, and all information is kept confidential.



Terms and Conditions: 1. Rewards dollars are cleared after nine months. 2. Points accumulate for one year, with leftover points clearing at the end of the year. 3. Rewards points are not issued for charge accounts or any accounts that receive a discounted selling price under any other program.

For more information, visit [www.colehardware.com/rewards](http://www.colehardware.com/rewards) or e-mail [service@colehardware.com](mailto:service@colehardware.com).

## Meals on Wheels: Volunteers Needed!

Becoming a group leader for the Home Cleaning Project with Meals on Wheels of San Francisco (MoWSF) is one of the most rewarding ways to spend your free time. MoWSF is a nonprofit organization serving over 2,200 elderly homebound citizens all over San Francisco, providing them with nutritious meals and other supportive services. As a group leader, you will be managing a group of three to four people to visit one of our client's homes and conduct a simple cleaning project. This will help create a cleaner and safer living space for our clients. To volunteer or for more information, please contact Danie at [dbelfield@mowfsf.org](mailto:dbelfield@mowfsf.org) or 415/343-1311.



*"Our commitment to you: Your satisfaction guaranteed. Period."*

## Have Fun Bowling While Supporting a Great Cause!



Sign up, raise funds, and bowl the night away!

Join us for 3 hours of unlimited glow-in-the-dark bowling, an incredible silent auction, raffle, free pizza, and—for those in the know—**GOLD PIN PRIZES!**

The goal: **Raise \$50,000**

The cause: Support global conservation projects and hands-on science education programs that reach over 800 Bay Area classrooms annually.

This year, we are introducing the new Team Challenge! Visit our eventbrite page for player details:

<http://bowltheplanet.eventbrite.com>

\*\*\*Exciting prizes will be given to the Top 3 fund-raising teams\*\*\*

If you can't make it, you can donate directly to SaveNature.org at [www.savenature.org](http://www.savenature.org) through the donation option.

# COMMUNITY CONNECTIONS

## BAY AREA BUSINESSES

**Attorney:** Practicing 25 years in San Francisco and offering personalized, attentive service, reasonable fees. Advice and representation in residential and commercial tenancy matters—leases, notices, eviction, Rent Board petitions and hearings; drafting/enforcing contracts; formations of business entities—partnerships, limited liability companies, corporations. Free consultation. John R. Weinstein, Attorney-at-Law. Telephone 415/863-5896.

**Bed and Breakfast Hosting:** If you have an extra bedroom, with or without a private bath, that you would like to rent out on a nightly basis, let us know. Additional income—meet guests from all over the world. Phone: 415/899-0060, e-mail: [reservations@bbsf.com](mailto:reservations@bbsf.com), website: [www.bbsf.com](http://www.bbsf.com). Bed & Breakfast San Francisco—since 1977.

**Caregiver:** I am a licensed LVN who does caregiving for seniors, and I'm available during weekdays. I am dependable, experienced, and can provide references. Hours and rates are negotiable. Please call Josephine at 415/745-5175.

**Computer Help:** Honest Dave's Affordable PC Housecalls travels to your home or office to fix your computer. Viruses removed, computers speeded up to work like new, hardware and software installed, upgrades, training, TiVo, printers, and full support. 10 years full-time experience. Good Yelp (see Honest Dave). Call 415/271-0369.

**Driver:** I can drive you! Retired gentleman with 10+ years experience can drive you to the doctor, grocery shopping, or on other local errands. Dependable, punctual, personable with a great reference list upon request. I do what taxis can't: stay in waiting rooms for all medical appointments, help you shop (if needed), carry groceries and packages, etc. \$25 an hour (2 hr. minimum). Out of town trips are negotiable. Please call Bill: 415/826-3613 or e-mail to [bill311@att.net](mailto:bill311@att.net).

**Interior Redesign and Feng Shui:** Imagine living in a home that you love—a space that supports, nourishes, and inspires you. SpaceTransform creatively reenvisions and rearranges your rooms to be beautiful, functional, and comfortable. To learn more, contact Gwen at 415/656-7289 or visit [www.spacetransform.com](http://www.spacetransform.com).

**Legal Services:** Established San Francisco attorney emphasizing Wills and Trusts (including LIVING TRUSTS and irrevocable trusts) and representation of small businesses (formation of corporations and limited liability companies; drafting of confidentiality and trade secret agreements, buy-sell agreements; and copyright matters). Reasonable rates (set fees for trusts). Call 415/221-3000 for appointment. See [www.franklawoffice.com](http://www.franklawoffice.com) for info.

**Orange Dog Manor:** Cole Valley Vacation Rental is perfect for housing visiting grandparents or out-of-town friends. Fully furnished studio apartment includes kitchen and private bath. Special discount for weeklong rentals. Visit our website at [www.orangedogmanor.com](http://www.orangedogmanor.com) or call 415/753-6886.

**Organizer/Personal Assistant:** Organize your home or business (new or in existence for several years) so that it runs smoothly and efficiently. Assist you in home/business operations (clearing clutter, setting up files, paying bills, running errands, etc.). Packing/unpacking. Conscientious attention to detail, both materially and ideologically. Aesthetic Solutions. 415/517-5043.

**Organizing/Relocating:** Overwhelmed by clutter or relocating? As featured on KPIX and NPR, SHIPSHAPE has expertly helped overworked professionals, frazzled moms, and harassed homeowners cut through clutter and restore simplicity and peace of mind to their busy lives. Homes, offices, closets, packing, and more. Free phone consultation. Call 415/425-4204 or visit [www.ShipShape.com](http://www.ShipShape.com).

**Printing:** We print business cards, office stationery, and company brochures using the latest technology. Free consultations, easy e-mail prices, and friendly service. Delivery right to you. Call or e-mail On The Mark for graphics, print, and mailing services. References available. Call or e-mail: 415/621-2312 or [Sam@printotm.com](mailto:Sam@printotm.com).

**Printing & Promotional Items:** GREAT SERVICE! Every single day of the year! We help companies promote themselves through printing/promotional items/packaging! We also help you to get better with your computer skills regarding various Graphics and Office Programs OR even basic e-mail/Internet issues. Linda Kittlitz & Associates. Visit our website at [lkandassociates.com](http://lkandassociates.com). Contact us at 415/550-8898 or [linda@lkandassociates.com](mailto:linda@lkandassociates.com).

**Proofreading:** Lurilla has an English degree, a journalism background and was a member of the International Typographical Union for 40 years. She is an excellent proofreader (editing service also). Reasonable rates—unreasonable pickiness! First page free, then hourly rates apply. References available. Call 415/648-1868.

**Real Estate:** \$1,000 GIFT CARD TO A BUYER OR SELLER OF A SAN FRANCISCO PROPERTY. Please go to [www.bobevanssf.com](http://www.bobevanssf.com) and e-mail me or call 415/308-5902 for details. I provide a complete service package for both Buyers and Sellers through Century 21. Since 1978 I have helped in the sale or purchase of over 512 homes, condos, TIC's, and income properties. Named a Top Ten Realtor by San Francisco Magazine out of 7,600 Real Estate Agents in San Francisco. Why not compare your Realtor Services with mine? License #00702525.

**Stereo Repair/Home Theater Installation:** Gene's Sound Service offers expert component-level repair of home audio systems, as well as audio, video, and home-theater installation and system troubleshooting. Specializing in on-site service at your home, office, or shop. Convenient day, evening, or Saturday appointments available. Many local references. Advice on maintaining your system gladly given. "Gene's honest and knows his stuff. Give him a try." Bobby McFerrin. Call Gene at 415/377-1258. More info at [www.genessoundservice.com](http://www.genessoundservice.com).

**Tax Prep and Planning:** Tax services for individuals and self-employed persons. Over 20 years experience, especially in dealing with issues of artists, consultants, and nonfilers. Free initial phone consultation. Please contact Alan Steger, Enrolled Agent, at 415/387-3057 or visit [www.StegerTax.com](http://www.StegerTax.com).

**COLE HARDWARE**  
proud member of:

**COLE HARDWARE** supports organizations working to enhance our great City. If you'd like us to be part of your membership, please contact [julia@colehardware.com](mailto:julia@colehardware.com).

**BeScrappy**  
Need Tools? Visit [www.bescrappy.com/register](http://www.bescrappy.com/register).

**Tool Rental Reservations**

**Digital Hardware Hotline**  
To sign up for a digital version of our monthly *Hardware Hotline*, visit [www.colehardware.com/eline.htm](http://www.colehardware.com/eline.htm).

**Follow COLE HARDWARE!**



Try it. You'll **love it!**

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Address: \_\_\_\_\_  
E-mail: \_\_\_\_\_

By providing your e-mail, you authorize ACE to send you e-mails containing both promotional offers and helpful messages.

Valid March 9 or 16, 2013. Valid on Flat Enamel only (SKUs 1485184, 1485226, 1485242). While supplies last. Average availability 40 quarts per store. Most colors available for tinting. Limit 1 per household per calendar year. Must present coupon to redeem free quart.



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## The COLE HARDWARE Calendar - March

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
					1 <i>Flash Friday DEALS</i>	2
3  Daylight Saving Time Begins	4	Hardware HOT DEALS March 1-17 see insert			8 <i>Flash Friday DEALS</i>	9 <b>Free Paint Saturday</b> see details above
10	11	13	14	15 <i>Flash Friday DEALS</i>	16 <b>Free Paint Saturday</b> see details above	
17  St. Patrick's Day	18	19  First Day of Spring March 20	20 <b>Hardware Happy Hour</b> 5:00 pm—Closing see page 2 for details	21	22 <i>Flash Friday DEALS</i>	23
24	25 Student Monday	26 Teacher Tuesday	27 Senior Wednesday	28 Military Thursday	29 <i>Flash Friday DEALS</i>	30 <b>Less-Toxic Pest Control</b> 11:00 am—2:00 pm Cole Street Store see page 9 for details
31  Easter	<b>COMMUNITY SAVINGS DAYS</b>				<b>Flash Friday DEALS</b> To sign up, send an e-mail to <a href="mailto:hotline@colehardware.com">hotline@colehardware.com</a> with "Flash" in the subject line.	



**Our founder Dave Karp,**  
Purveyor of Hardware Wisdom

The COLE HARDWARE credo...

**Commitment to savings:**  
Rewards program members receive a 5% monthly dividend on purchases.

**Commitment to the community:**  
We donate 10% of what you spend to local charities (you get to designate one of our school or community partner beneficiaries).

**Commitment to you:** Over 90 years of guaranteed customer satisfaction.

**Commitment to the environment:**  
Reducing our footprint by implementing environmentally sound practices in our stores.

Four locations serving you every single day of the year!

### 2254 Polk Street

San Francisco, CA 94109-1820  
(at Green Street on Russian Hill)  
415/674-8913 Fax: 674-8917  
Weekdays 8:00 am—8:00 pm  
Weekends 9:00 am—7:00 pm

### 3312 Mission Street

San Francisco, CA 94110-5009  
(at 29th Street—near Safeway)  
415/647-8700 Fax: 647-6554  
Every day 8:00 am—8:00 pm

### 956 Cole Street

San Francisco, CA 94117-4316  
(at Parnassus—near U.C. Medical Center)  
415/753-2653 Fax: 753-0957  
Weekdays 7:00 am—7:30 pm  
Weekends 8:00 am—7:00 pm

### 70 4th Street

San Francisco, CA 94103-3124  
(downtown bet. Market and Mission)  
415/777-4400 Fax: 777-4453  
Weekdays 8:00 am—7:30 pm  
Weekends 9:00 am—5:30 pm

COLE HARDWARE reserves the right to limit quantities to stock on hand and to correct printed errors. Items are similar if not identical to printed illustrations. If an item is out of stock, we can offer a suitable replacement or a "rain check" for the advertised item. We strive for complete customer satisfaction.

Contact the *Hardware Hotline* at 415/753-2653 ext. 5 or e-mail [hotline@colehardware.com](mailto:hotline@colehardware.com).



San Francisco's Favorite Hardware Stores!

web: [www.colehardware.com](http://www.colehardware.com)  
Contractor's License #708403  
[service@colehardware.com](mailto:service@colehardware.com)

E-mail us with any comments or questions at [hotline@colehardware.com](mailto:hotline@colehardware.com).

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