

FREE FLAVORING
with 10 CO₂
Exchanges



sodastream
see page 4 for details

**Household Items
and E-Waste
Collection**



Saturday, Jan. 19
Mission St. Store
see page 10 for details

**Hardware
Happy Hour**



Wednesday,
January 23
5:00 pm–Closing
see page 2 for details

COLE HARDWARE'S Hardware Hotline

January 2013
NEWS AND VIEWS FROM AROUND THE STORES

2013! Can You Believe It?

That old trite saying about how fast time flies: well, it does! It seems like yesterday that we were fretting about what would happen to our computer systems (and the world) as we celebrated the turn of the century. So, happy New Year!

Happy New Year to you from all of your friends here at COLE HARDWARE. On behalf of all of us staking our careers and livelihoods on San Francisco's favorite hardware stores, I truly thank you for your patronage and loyalty. We try very hard to earn it and are eternally grateful that so many of you vote for us daily with your wallets, pocketbooks, and debit cards!

Every year we challenge ourselves to improve, change, and grow our business so that we may further please you each time you set foot in our stores. In fact, our goal is to do whatever it takes to encourage your frequent visits, even if just to say hello. We want to keep COLE HARDWARE relevant in your life and insure that our stores are fun and friendly places to shop. A few of our accomplishments in 2012:

- We introduced our Cutting Edge Wine, which we pour free every month at our Hardware Happy Hour. We also give away cases to nonprofits to sell by the glass at their fund-raisers. (Please ask us. We want to be part of your next event.)

- We began our spare change collection program, designating a worthy nonprofit organization each month to benefit from your generosity. In 2012, together we donated over \$10,000!

- We totally revamped our website in order to connect with you more easily.

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Our Cole Street Store Gets a Facelift!

Everyone needs a little rejuvenation now and then, and we're pleased that our flagship Cole Street location is just about done with its recent renovation! When Dave Karp bought the business in 1961, the hardware store was located in what is now the warehouse. Over the years, we've expanded into our current site, but it has been a while since we've done any major remodeling and remerchandising—so it was about time!

We wish to thank our loyal clientele, who not only



COLE HARDWARE's lead merchandiser, John Romo, works his magic at our Cole Street remodel.

endured our shakeup of shelves, but also had to deal with major Muni and Department of Public Works street closures for their own upgrades over the last months of the year. Seems like Cole Street, and Cole Valley for that matter, has been given a new lease on City living.

At COLE HARDWARE, two crew members, along with a supporting cast of characters, were responsible for implementing our upgrade. John Romo has been a salesperson at both our Cole Fox and Mission Street locations, but his skill at remerchandising made him the obvious choice to lead such an

continued on page 2...

Spare Change Collection Program Tops \$10,000

We have collected over \$10,000 in support of various worthy causes in our community—just from our generous shoppers dropping their spare change into the jars at our registers! Some of our shoppers even bring in the jars of pennies that have been collecting dust on their dressers. The Curry Senior Center, Friends of the Urban Forest, San Francisco Parks Alliance, WOMAN, Inc., and Josie's Place for Bereaved Youth and Families are just a few of the groups that have benefitted from COLE HARDWARE shoppers' generosity.

Many nonprofits have seen donations dwindle with the economic downturn, so they are genuinely appreciative of the unexpected windfall our program has provided. Hopefully 2013 will see the economy

rebounding robustly as we continue our collection program in the new year. The Haight Ashbury Food Program received \$930.26 from our November collection, and December's funds are earmarked for Pets Are Wonderful Support (PAWS). We'll report those numbers to you next month.

For January, our spare change collection will benefit A Home Away From Homelessness (Home Away), which believes that every child deserves the opportunity to experience safe and supportive spaces that

continued on page 10...



"Our commitment to you: Your satisfaction guaranteed. Period!"

3312 Mission Street
San Francisco, CA 94110-5009

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SAN FRANCISCO, CA
PERMIT #3137

TIME-SENSITIVE
MATERIAL



Scan to view
our website.



SAN FRANCISCO
GREEN
BUSINESS



Hardware Happy Hour

Wednesday, January 23
5:00 pm—Closing



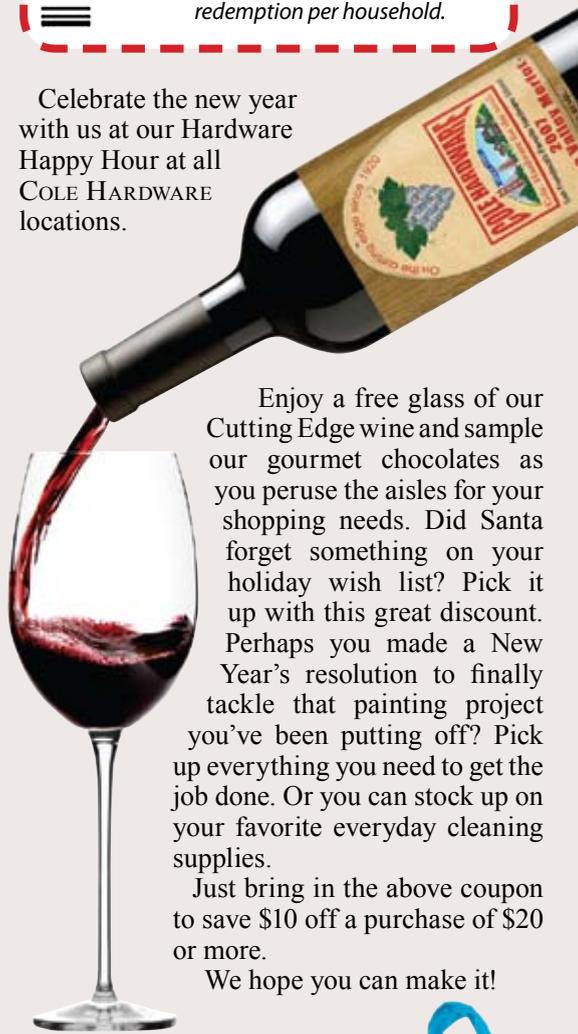
**HAPPY HOUR
COUPON**

\$10 OFF
ANY \$20+ PURCHASE
DURING HAPPY HOUR

FDEAL

Valid Wednesday, January 23, 2013,
5:00 pm—closing. Offer does not apply
to gift cards, Muni passes, Clipper
cards, meter cards, special orders or
sale merchandise. Not valid with other
coupons or offers. Must be a member
or join our Rewards program. One
redemption per household.

Celebrate the new year
with us at our Hardware
Happy Hour at all
COLE HARDWARE
locations.



Enjoy a free glass of our
Cutting Edge wine and sample
our gourmet chocolates as
you peruse the aisles for your
shopping needs. Did Santa
forget something on your
holiday wish list? Pick it
up with this great discount.
Perhaps you made a New
Year's resolution to finally
tackle that painting project
you've been putting off? Pick
up everything you need to get the
job done. Or you can stock up on
your favorite everyday cleaning
supplies.

Just bring in the above coupon
to save \$10 off a purchase of \$20
or more.

We hope you can make it!

Bag of the Month!

San Francisco Bay Blue

25¢

with any \$10
purchase

(while supplies last)



Our Cole Street Store Gets a Facelift!

...continued from page 1

extensive project. And Mike Okiishi, arguably our most product-knowledgeable crew member, with a hardware following most rock stars would envy, was the clear candidate to work with John on the structural engineering aspect of our undertaking. Together with our summer intern Sarah Marblestone and new hire Chris Johnson, the project got underway at the beginning of July and was essentially completed around mid-November.

Nearly all of our departments have been revamped, with hundreds of new products now available. Everything from paint, cleaning supplies, tools, electrical, hardware, automotive, camping,

sporting goods, and housewares were moved and/or remerchandised.

“The flow of our store is much more logical now,” according to longtime store manager Shel Klein. “We’re thankful to our everyday shoppers for their understanding during our

remodel, and we’re very appreciative of our entire crew who worked hard with John and Mike and made this wonderful transformation a reality.”

Pardon our dust! And we’re not resting just yet—look for a transformation this year of our backyard nursery and garden center!



KEEP DIRT OUTSIDE WHERE IT BELONGS

Act Now for Unbeatable Pricing on Our #1 Best-Selling Doormat

- DeCoir (coconut) fiber removes debris naturally
- Vinyl backing ensures long life
- Natural tan color matches any décor

19.5" x 29.5"
(SKU 6086219)

FOR JUST

\$11

New year, new mat!



GOT A LARGE JOB
OR PROJECT?
QUANTITY BIDS
AVAILABLE!

CALL US TODAY AND START SAVING!

(415) 647-1800

**COMMERCIAL
SUPPLY**

COLE HARDWARE COMMERCIAL SUPPLY offers competitive pricing and incomparable service to property managers, contractors, municipalities, and anyone else needing project quantities. With our expert research team, hassle-free online ordering, and free delivery throughout the Bay Area on most items, we give you personal, customized, on-site service, and because we're COLE HARDWARE: Your satisfaction guaranteed. Period.

2013! Can You Believe It?

...continued from page 1

- We invested in an upgraded computer system with the goal of making checkout as speedy as possible for you.
- We introduced our wildly popular Flash Friday Deals. (If you're not receiving these via e-mail, let us know at service@colehardware.com. We'll get you signed up.)
- We turned the Cole Street store upside down, moving departments, tightening displays, expanding areas for some products and shrinking others—all with the goal of recapturing lost inches and allowing

us to stock even more inventory for you.

I could go on, but you get the picture. At COLE HARDWARE the only constant is change. And we hope it's always for the better as we continue to adapt to our challenging retail landscape.

What's in store for this year? Stay tuned as we continue to do whatever it takes to fulfill our simple mission: “Our commitment to you: Your satisfaction guaranteed. Period.”

I hope 2013 is a magical year for you.

—Rick

Re-COLE-mend: Locksmith, Home Repair, Design + Build, and much more!

Doug: Our Specialist in Air Duct Cleaning and HVAC

After 30 years of working for other companies as a mechanical engineer, technician, plumber, and foreman, Doug decided it was time to form his own company to provide customers with a choice for air duct cleaning; installation and repair of heating, air conditioning, and commercial refrigeration systems; geothermal equipment installation; and home energy retrofitting systems (HERS) testing. Unlike other companies that might charge for travel time or diagnostic fees, Doug's team provides free diagnostics and repair estimates.

The team can clean any type of metal, architectural, and flex ducting. They use the Rotobrush® system, which power strips the debris, allergens, and years of hard-packed dirt and lint. All work is guaranteed for 1 year for parts and labor, and they also offer 5- and 10-year warranty packages.



Installation of new heating and air conditioning equipment is warranted for a minimum of 5 years on all parts and labor. As an authorized Trane dealer, Doug gives you access to the latest American-made equipment, arguably the best heating and air conditioning equipment available.

Doug believes in employing green technology and offering customers the latest ultra-high-efficiency forced air systems, as well as boilers for radiant heat. Alternative choices such as geothermal, solar-powered heat pump systems, and water-cooled air conditioning systems are also available.

To reach Doug and his team, e-mail homerepair@colehardware.com or phone 415/753-2653 ext. 3.

What Is Air Duct Cleaning?

Air duct cleaning generally refers to the cleaning of various heating and cooling system components of forced air systems, including the supply and return air ducts and registers, grilles and diffusers, heat exchangers, heating and cooling coils, condensate drain pans (drip pans), fan motor and fan housing, and the air handling unit housing.

If not properly installed, maintained, and operated, these components may become contaminated with particles of dust, pollen, or other debris. If moisture is present, the potential for microbiological growth (such as mold) is increased, and spores from such growth may be released into the home's living space. Some of these contaminants may cause allergic reactions or other symptoms in people who are exposed to them.

If you decide to have your heating and cooling system cleaned, it is important to make sure the service provider agrees to clean *all* components of the system and is qualified to do so. Failure to clean a component of a contaminated system can result in recontamination of the entire system, thus negating any potential benefits. Methods of duct cleaning vary, although standards have been established by industry associations concerned with air duct cleaning. Typically, a service provider will use specialized tools to dislodge dirt and other debris in ducts and then vacuum them out with a high-powered vacuum cleaner.

You should consider having the air ducts in your home cleaned if:

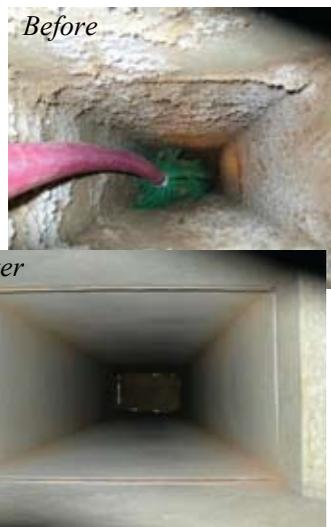
1. There is substantial visible mold growth inside hard-surface (such as sheet metal) ducts or on other components of your heating and cooling system. There are several



important points to understand concerning mold detection in heating and cooling systems:

- Many sections of your heating and cooling system may not be accessible for a visible inspection, so ask the service provider to show you any mold they say exists.
- Although a substance may look like mold, a positive determination of whether it is mold or not can be made only by an expert and may require laboratory analysis for final confirmation. For about \$50, some microbiology laboratories can tell you whether a sample sent to them on a clear strip of sticky household tape is mold or simply a substance that resembles it.
- If you have insulated air ducts and the insulation gets wet or moldy, it cannot be effectively cleaned and should be removed and replaced.
- If the conditions causing the mold growth in the first place are not corrected, mold growth will recur.
 2. Ducts are infested with vermin (such as rodents or insects).
 3. Ducts are clogged with excessive amounts of dust and debris and/or particles are actually released into the home from your supply registers.

Information from the Environmental Protection Agency (EPA) website: www.epa.gov.



Repair Referral Service

COLE HARDWARE'S Repair Referral Service was created to introduce our customers to the finest contractors and tradespeople we know. We have formed alliances with independent businesspeople in order to provide you with the very best in home repair, maintenance, and remodeling. Some jobs may even be performed by qualified members of our staff.

We provide referrals for:

Air Conditioning
Alarms/Security Systems/Access Control
Antique Restoration
Appliance Repair and Installation
Arborist
Architectural Planning
Asbestos Removal
Bath Resurface
Brick and Stone Masonry
Cabinetmaking
Carpentry
Carpet and Linoleum Installation
Carpet Cleaning
Chimney Sweep and Repair
Cleaning/Janitorial
Commercial Kitchen Installation

Computer Data Cabling
Computer Grounding
Computer Repair and Tutoring
Concrete
Custom Closets, Pantries, and Storage Solutions
Decks New/Stain Design + Build
Disaster Cleanup and Restoration (Flood/Fire/Sewage)
Door Refinishing
Drain Cleaning
Drywall/Lath
Duct and Dryer Vent Cleaning
Electrical 24/7
Emergency Locksmith
Emergency Power Restoration

Faucet Repair and Installation
Fences
Furnace Repair and Installation
Furniture Refinishing and Repair
Furniture Upholstering
Garage Door Repair/Installation
Gardening/Pruning/Tree Trimming
General Contractors
Glass Installation
Grout Restoration
Handyman Services
Hardwood Floors New/Refinish
Hauling
Home and Office Organizing
Home Energy Rating Systems (HERS)

Home Entertainment Systems
Insulation Installation
Intercom Systems
Interior Design, Staging, and Color Consultation
Interior Wood Refinishing and Restoration
Iron and Metal Works/Gates
Kitchen and Bath Remodeling
Landscaping
Lead Inspection and Abatement
Leak Diagnosis/Waterproofing
Lock Installation
Locksmith Service 24/7
Mold Remediation
Moving
New Construction

Re-COLE-mend...

COLE HARDWARE REPAIR REFERRAL SERVICE

Independent contractors and tradespeople for...

- home, business, and property repairs
- maintenance
- remodeling/room additions

Contact us at 415/753-2653 ext. 3 or e-mail homerepair@colehardware.com



All of the vendors and tradespeople in our Home Repair Referral Service have been prescreened and carefully selected. Your satisfaction is 100% guaranteed. Period. *If you aren't 100% satisfied, we will work as your advocate until you are.

Painting Interior/Exterior
Pest and Termite Control
Plastering
Plumbing 24/7
Power Washing, Commercial and Residential Cleaning
Remodeling / Major Remodeling
Roofs New/Repair
Room Additions
Safes
Security Evaluation/ Consultation
Seismic Upgrading
Sheet Metal Work

Shutter Installation
Skylights
Solar Energy Installation
Stained Glass Creation and Repair
Stair Lift Installation
Stucco Work
Telephone System Installation
Tile Installation
Wallpaper Application
Water Heater Installation
Welding
Window Cleaning/Repair
Windows and Doors

COLE HARDWARE is a licensed California General Contractor, license number 708403.

Contact us at www.colehardware.com/homerepair

WHAT'S UNIQUE

SodaStream: 10 CO₂ Exchanges = 1 Free Flavoring!

Rewards members can now buy 10 CO₂ refills and enjoy a free bottle of their favorite soda flavoring free (a \$4.99–\$9.99 value)! And there's no need to fumble through your wallet to find your punch card. If you are a Rewards member, our system will track your CO₂ exchange refills and alert our cashiers when you get a free bottle of flavoring. Choose your favorite flavoring, or be daring and try something new! All COLE HARDWARE locations stock both 60-liter and 130-liter exchange carbonators.



sodastream



Keeping Time

As Father Time ushers out the old year, give your kitchen or office a fresh look for the new year with a new clock. Ranging from fun and funky to sleek and practical, our assortment of clocks offers something for everyone. Choose from innovative designs that include a photo frame clock you can personalize with your own photos (Sku 668011, \$35.99), a unique “hanging on” design (Sku 668002, \$37.99), and a peddlers clock that looks like old license plates (Sku 668673, \$29.99).



COLOR OF THE YEAR

lemon sorbet

Benjamin Moore® Color of the Year: Lemon Sorbet

Luscious lemon sorbet (#2019-60), Color of the Year for 2013, is the perfect transitional color between the mid-tones and saturated colors seen in today's home furnishings and the softer, lighter pastels that are emerging for 2013. This beautiful yellow harmonizes with other trending pastels in the mint, coral, pink, blue, and vanilla families. Uplifting without being overpowering, lemon sorbet complements almost any color palette and provides a unifying element for diverse spaces.



2019-60 lemon sorbet

Available in any Benjamin Moore paint.

FROM THE GARDEN CENTER

Visit our garden centers at the Cole Street, Polk Street, and Missions Street stores.

In the Garden January Garden Tasks

Tips from Dennis and Bill



January is a good time to plan what you will grow in the upcoming months. Browse through seed catalogs and magazines, read books, take notes, and make drawings. Be adventurous this year and try planting something new.

✔ Live Christmas trees should be outside now. Keep them in their pots or plant them in the ground, but remember, they get big! Water well.

✔ Deciduous fruit trees and roses should be pruned before the end of January. Dennis's tradition to prune his roses on January 1 started with his father and he carries it on today. Rejuvenating your roses is a nice task to ring in the new year.



✔ Semi-dwarf citrus trees, including Meyer lemons, Bearss limes, and kumquats, are available at our garden centers this month. Plant them in a well-drained spot in your garden—an area that doesn't have standing water after rain or irrigation. Give them as much sun as available; planting by a warm wall is also beneficial. As an alternative to planting in the ground, consider planting in a half wine barrel, and you will enjoy the citrus for many years. You can then also move the plant more easily.



✔ Repot your indoor plants. We have a selection of beautiful pots

at our nurseries. Just ask us if you need advice on selecting a pot, soil recommendations, or repotting help. NASA studies have shown that houseplants can reduce certain types of interior air pollution. Just 15 houseplants can provide better air quality in an 1,800-square-foot home. (Please see the full article on the right.)

✔ Keep your bird feeders stocked with seed or suet depending on the type of birds inhabiting your environs. Some birds may have come to rely on your generosity during the winter months. Remember to discard stale or moldy seed from your feeders or storage. Seed can be kept in airtight bags to maintain freshness.



✔ Spray your deciduous fruit trees and roses before they leaf out. Use a dormant oil spray to kill overwintering insect eggs, mites, soft-bodied insects, and some scales.

✔ Plant onion and garlic sets along with bare-root asparagus, rhubarb, and artichokes.

Stop by our Cole Street garden center for all your gardening needs. The advice is free from the Garden Guys, Dennis and Bill. E-mail them with any questions: dennis@colehardware.com or bill@colehardware.com.



Fresh Air: The Great Indoors

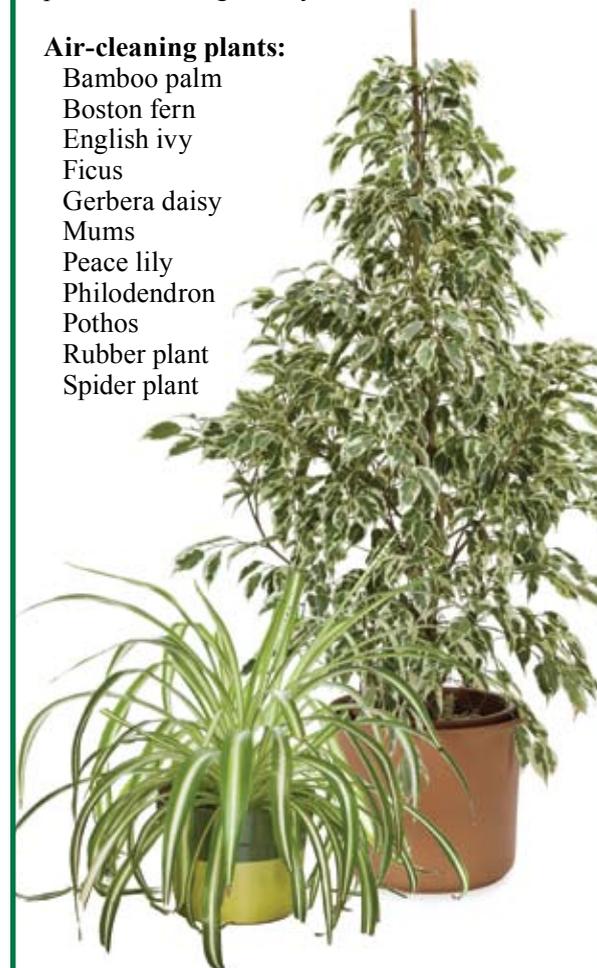
The term *air pollution* might conjure up an image of a rust-belt factory, smoke stacks churning out clouds of brown soot, or a City thoroughfare clogged with buses and cars spewing harmful exhaust fumes. All with good reason, of course, but many of the furnishings in our homes (floor covering, drapes, insulation, and furniture), as well as the chemical solvents used to clean, "off gas," or emit pollutants into living spaces. Mold can also be a recurring problem that affects indoor air quality.

Scientists at NASA have found that houseplants can greatly purify and renew stale indoor air by filtering out toxins, airborne bacteria, and fungi, at the same time adding humidity needed to combat respiratory and allergic conditions.

A green thumb isn't necessarily needed, as many common houseplants will do the trick. Philodendrons and pothos plants help rid formaldehyde, a chemical commonly used in manufacturing products such as melamine and carpet adhesives. Benzene, a known carcinogen used in the production of styrene, resins, and adhesives, can be combated with peace lilies, English ivy, and Gerbera daisies.

Air-cleaning plants:

- Bamboo palm
- Boston fern
- English ivy
- Ficus
- Gerbera daisy
- Mums
- Peace lily
- Philodendron
- Pothos
- Rubber plant
- Spider plant



Because plants absorb air pollutants and harmful gases through their leaves, keep your indoor plants free from dust by wiping gently with a damp cloth. Visit one of our nurseries for friendly, expert advice on how to keep any of these indoor plants healthy and your home's air quality healthy as well.

Dwarf Citrus Trees

Enjoy Your Own Meyer Lemons, Bearss Limes and Trovita Oranges

Whether planted in the ground or in a container, dwarf citrus trees add beauty, fragrance, and function to a landscape.

The dwarf quality is achieved by grafting orchard-proven cultivars onto dwarf root stock. Although dwarf citrus do very well planted directly in the ground, they are also commonly planted in ornamental containers. They can grow to 8 feet in the ground but will stay much smaller if container planted.

Good Drainage Is Essential

If you are planting in the ground, place the dwarf citrus in a mound somewhat above grade and make a water well with a ring of soil about a foot from the stem. The top of the root ball can

remain slightly exposed. If you will be planting in a container, make sure the container is at least 16 to 20 inches in diameter.

Watering Is Key

Do not let your tree dry out completely. Watering twice a week may be sufficient, but gauge your watering schedule according to the weather, season, and the microclimate of your particular location. Newly planted trees need more frequent watering until they are established. If new growth wilts or leaves are dull, you are waiting too long to water.

Citrus Are Heavy Feeders

Fertilize regularly. If your plant has yellowing leaves, it usually indicates a lack of fertilizer or poor drainage.

To thrive, dwarf citrus need lots of light, heat, and plenty of water. The ideal planting location is next to a reflective wall with southern exposure. Do the best you can to satisfy this condition, but don't worry—the dwarf varieties available at COLE HARDWARE do extremely well in San Francisco's microclimates. Stop by our garden centers to see the many choices.



WHAT'S IN SEASON



Enjoy Your Fireplace!

Winter is here, and along with colder temperatures, home heating costs have soared in recent years. Nothing is cozier than curling up next to a warm, sparkling fire in a fireplace on a chilly Bay Area evening. Besides adding ambience, a fireplace can heat your home, allowing you to forego turning on the furnace or plugging in space heaters. Proper care and maintenance will allow you to enjoy the benefits of using your fireplace—not only safely, but also economically.

The U.S. Fire Administration (USFA) encourages you to practice the following fire safety steps to keep those home fires safely burning:

- Have your chimney or wood stove inspected and cleaned annually by a certified chimney specialist.
- Clear the area around the hearth of debris, decorations, and flammable materials.
- Leave glass doors open while burning a fire to ensure that the fire receives enough air to complete combustion and keep creosote from building up in the chimney.
- Most glass fireplace doors have a metal mesh screen that should be closed when the glass doors are open. This mesh screen helps keep embers from getting out of the fireplace. Always use a metal mesh screen with fireplaces that do not have a glass fireplace door.
- Install stovepipe thermometers to help monitor flue temperatures.
- Keep air inlets on wood stoves open, and never restrict air supply to fireplaces. Otherwise, you may cause creosote buildup that could lead to a chimney fire.
- Use fire-resistant materials on walls around wood stoves.

The Creosote Sweeping Log

Each time a wood fire burns, tar and creosote are formed. With each fire, these highly flammable substances build up on the inside of the chimney and must be removed to prevent a chimney fire. The Creosote Sweeping Log contains a mixture of minerals that are dispersed during burning to coat and adhere to the creosote. Then, over the next 14 days, the creosote will become brittle and break away. (Sku 4192415, \$16.99)



The Java-Log®

Made from recycled coffee grounds, the Java-Log is a more earth-friendly alternative to wood. A Java-Log fire produces 80% less carbon monoxide, creosote deposits, and particle matter than a wood-burning fire. Besides burning brighter, Java-Logs have 25% more energy than wood. (Sku 4292413, \$5.99)



Raindrops Keep Falling on My Head!

We can only hope that the rainfall is plentiful this winter to keep us out of drought conditions for spring and summer. While Northern California doesn't have to deal with hurricanes, fortunately, a powerful winter storm can cause power outages and flooding. Be prepared for rain!



Fuses: We have become an extremely wired society due to all of our electronic gadgets. Keep extra fuses on hand. If one blows, you'll be able to replace it right away.

Tarps: For unexpected leaks from the roof or a broken window, keep a tarp handy to cover the leaking area until a professional roofer can assess the situation or the window can be repaired.



Sandbags: We don't have many rivers or creeks in the City to worry about overflowing banks; however, flooding can still occur. Sidewalk gutters often clog with leaves and trash during torrential downpours, and water mains sometimes burst during a storm. If you are in a lower-level apartment, a few filled sandbags can help keep the water at bay. (Sku 5162797, 79¢) *Sand sold separately.*



Umbrellas: Don't get caught in the rain! Keep an extra umbrella in your desk and car. Our stores offer an assortment of umbrellas, including the new Poppins, which features a

wooden crook handle, auto open, and double-layer canopy. (Sku 885859, \$29.99)

Winter Hats: Keep warm and cozy with a stylish hat. Assorted styles and price points.



Rain Boots: For women, we offer the new Jessica Swift quality boots in two fashion-forward patterns in sizes 6 to 11. (\$79.99) Jessica also donates \$5 for each pair sold to "charity: water," a nonprofit that brings clean and safe water to people in developing nations. Our stores also stock men's rain boots in basic black in sizes 8 to 12. (Skus 8002883, 91, \$19.99)



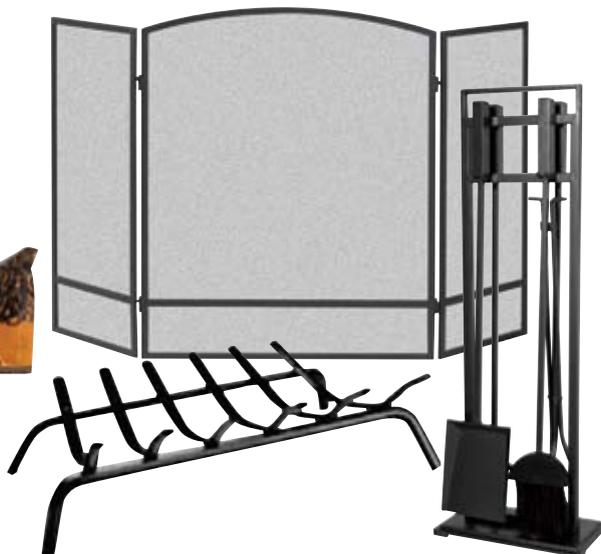
Snow Cable Chains: Raindrops in the City usually means snowfall in the Sierra. COLE HARDWARE stores stock Cobra™ cable chains in the four most popular sizes

for cars (Skus 818818–21, \$49.99) and a popular truck size (Sku 818822, \$99.99). If we do not have your tire size available, we can special order it for you. **IMPORTANT:** If you buy a pair of Cobra cable chains, you must also purchase a pair of tensioners, six bungee-type cords, sold separately. (Sku 818823, \$12.99) *Snow cable chains cannot be returned.*



Fireplace Accessories

Visit any of our stores to see our new assortment of fireplace accessories, including screens, tool sets, and grates. Choose tools and accessories in assorted styles and prices ranging from \$9.99 to \$34.99.



Chimney Service

COLE HARDWARE is pleased to have a full-service chimney sweep included in our Repair Referral Service. Since 1978, Hugh and Lisa have been proudly serving homeowners, contractors, and realtors for chimney and fireplace needs. They service wood- and gas-burning fireplaces, inserts, and stoves. Their technicians can troubleshoot all fireplace problems, and a visual inspection and report is provided with every sweep. Services include:

- Chimney cleaning
- Flue cleaning
- Flue camera scanning
- Chimney repairs and remodels
- Chimney maintenance
- Real estate inspections
- Sales
- Installation



If your chimney is in need of a sweeping, call our Repair Referral Service at 415/753-2653 ext. 3, or e-mail homerepair@colehardware.com. We'll put you in touch with Hugh, Lisa, and their team.

WHAT'S IN SEASON

What Are Your New Year's Resolutions?

Whether you've resolved to get organized, eat healthier, or whip your house into shape, COLE HARDWARE has ideas and products to help you meet your 2013 goals.

Clean House!

Ring in the new year with a good house cleaning. Check out our new line of cleaning solutions from Better Life, founded in 2007 by two lifelong friends, Tim Barklage and Kevin Tibbs. As concerned new parents, they began discussing the dangers of traditional cleaners and the toxic residues they leave behind. Tim, always the optimist, challenged Kevin, an innovative formulation chemist, to create a new line of cleaning products that set the standard in safety and work better than anything out there. The result of their efforts is a line of products that keep kids, pets, and the planet safe by using plant-derived ingredients. No more harmful chemicals in the air and on the surfaces of our homes and planet. Better Life set out to not only create a better product but a better solution for all.

Cleaners include 2am MIRACLE™, a safe nursery cleaner made for cribs, changing tables, changing pads, car seats, high chairs, diaper pails, toys, walls, doors, floors, and mattresses. Pure essential oils of lavender and chamomile help you and baby relax. (Sku 113251, \$6.99)

Get Organized!

Maisai boxes, made of eucalyptus wood, will help any junk drawer look respectable. Functional and beautiful, these stackable boxes come in assorted sizes for endless configurations. (Skus 699026, 100-5, \$4.99-\$11.99)



Swedish Dishcloths

This marvelously absorbent dishcloth from Sweden is a wonder in the kitchen. You'll never want to go back to sponges or dishrags when you see how it works. Made of earth-friendly cellulose and cotton, this dishcloth leaves kitchen surfaces streak-free and washes and dries like a dream. Give your kitchen a Scandinavian accent. Assorted patterns to choose from. Sku 698276, \$4.99



Eat Healthy! Take Lunch and Save Money

These stylish coolers and lunch bags make brown-bagging in vogue. It's easier to eat healthier during the day if you pack your own fruits, vegetables, and other nutritious snacks—not to mention all the money you can save by not eating out daily. Assorted styles. (Skus 681214-8, \$19.99)



Here's to a Healthy New Year!

Resolve to follow a healthier diet this year. Juicing is an easy way to get your recommended daily intake of fruits and vegetables and allows you to consume more in one glass than you could eat at one time.

Fagor Slow Juicer

Most other juicers (known as centrifugal juicers) use a powerful, high-speed motor that rotates blades very fast, like a blender or grater. The problem with this method is that you get relatively little juice and a lot of damage to the goods (oxidation, discoloration, loss of nutrients and enzymes). Fresh juice from a slow juicer is absorbed directly into the body, allowing the intake of important vitamins and nutrients.

The Fagor slow juicer uses a two-step process in which every drop of juice is extracted from the fruit or vegetable before it enters your glass. The auger, the main component of the unit, precisely squeezes the food without shredding or grinding it. Produce fresh and healthy juice, noticeably fresher than store-bought juice. The term *slow juicer* only refers to the technology—the juice production is actually fast. Besides fruits and vegetables, this energy-efficient gourmet machine also juices leafy greens, wheatgrass, nuts, and soy. Make everything from juice to soymilk, cocktails, sauces, marinades, baby food, and ice cream.

This juicer is easy to use and easy to clean, with minimal parts and no sharp blades: simply rinse with water between juicing. Its compact, lightweight silhouette makes it easy to store in a cramped City kitchen, too. (Sku 607707, \$259.99)



Vitamix® High-Performance Blending Machines

The health benefits of eating less processed, refined foods are well documented. However, preparing whole foods isn't always the easiest or best-tasting choice: owning a Vitamix changes all that forever. With the flip of a switch, create delicious and healthy raw, vegan, or vegetarian meals—easier than you ever imagined.

Whether you're looking to add more fruits and vegetables into your menu, introduce your family and friends to culinary treats, or simply perform everyday kitchen tasks, Vitamix is for you. Bring home the same power and performance experienced by chefs and restaurants around the globe, and start making smoothies, soups, frozen desserts, and more.

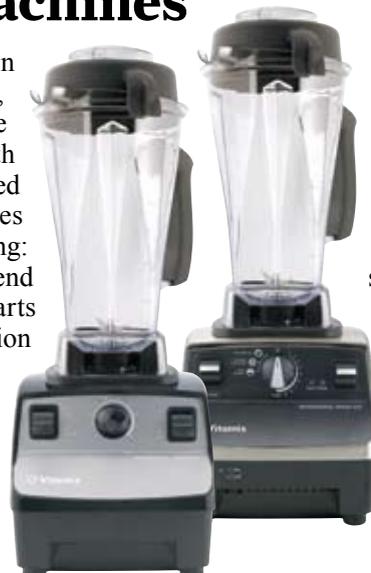
Much more than just a blender, a Vitamix

allows you to whip up smoothies, frozen desserts, hot soups, ice cream, and juices, all with one machine. Grind your coffee beans or make fresh peanut butter with just-roasted peanuts. A precision-crafted blade spins at an impressive 240 miles per hour, and the machine is self-cleaning: simply squirt a drop of dish soap and blend with some water. No unscrewing parts to clean! The metal-to-metal connection between container and base prevents stripping or wear.

American-made since 1920, the Vitamix has a two-piece lid with a removable plug for adding ingredients while in use and lid vents for releasing

steam when processing hot ingredients. A cookbook with over 300 recipes and a DVD are included.

The Professional Series 500 features a brushed stainless steel finish and preprogrammed settings. A pulse function allows for cheese grating and tomato chopping—just a few tasks this Vitamix can handle. (Sku 606030, \$599.99) The Professional Series 200 offers variable speed control in a black finish. (Sku 606031, \$449.99)



BE PREPARED FOR AN EMERGENCY!

Are You Ready? (Part 1)

Take steps now to prepare for the next predicted major earthquake or other disaster.

Hurricane Sandy devastated portions of the Caribbean and the mid-Atlantic and northeastern United States in October of last year, compelling us to think again about our own disaster preparedness.

For years, experts have said that the question is not “if,” but “when” we can expect a major earthquake here in California—and we won’t have the luxury of the warning that comes before a storm. Authorities recommend that everyone be prepared with water, food, and medicine to last a minimum of three days in the event of a disaster. As we’ve seen with many natural disasters of late, that may not be nearly enough.

We can help you assemble disaster preparedness kits for your home, office, and car and for evacuation. Our staff will be happy to assist you.

Get Your NERT Training!

The NERT (Neighborhood Emergency Response



Team) training program teaches people how to deal with a major disaster. NERT was developed by the San Francisco Fire Department in response to concerned citizens who, as a result of the 1989 earthquake, discovered they had no knowledge or skills to deal with a major disaster.

The goal of the NERT training program is to help San Franciscans be self-sufficient in a major disaster situation by developing multifunctional teams, cross-trained in basic emergency skills. Individuals learn hands-on disaster skills that will help them as members of an emergency response team and/or as a leader directing untrained volunteers during an emergency.

The 20-hour comprehensive program consists of six class sessions lasting approximately three hours each. Instructors are professional firefighters.

There is no cost for neighborhood training classes. There is a fee for private training. For information on NERT and to find out about the next class in your San Francisco neighborhood, see www.sfgov.org/site/sfnert.



(Photo by Frank Jang Photography)

Join other NERT volunteers who have learned how to use tools and skills to protect themselves and our City in emergency situations.

Disaster Preparedness for Your Pets

Natural disasters put pets in jeopardy and may separate them from their human families. Here are some tips on planning ahead to keep your pets safe.

- Keep a collar, current license, and ID tags on your pet at all times. Consider having your pet microchipped.
- Make sure your pet is comfortable being in a crate or other carrier for transport.
- Secure latches on birdcages. Fasten down aquariums on low stands.
- Keep a list of kennels as well as trusted neighbors who could assist your animals if needed. Make sure they have a key to your house, know your pets and their habits, and know where your disaster kit/supplies are kept. Make a plan to be in contact.

Disaster supply checklist:

- Individual “go-bag” for each pet
- Food/potable water/medicine for one week
- Medical/vaccination records, list of current medical problems
- Recent photos of each pet, including ones with you and other pet caregivers
- Names/phone numbers of emergency contacts for you and your pets, emergency veterinary hospitals, and animal shelters
- Sturdy leashes and pet carriers, muzzles for dogs, bedding, and toys
- Nonspill bowls, manual can opener, plastic lids for canned food
- Plastic bags, litter box, and litter
- Portable fencing or baby gate



38-piece dog emergency kit modeled by Mancha, best friend of Cole Street’s Tessa

Dog Emergency Kit

When planning your own emergency kit, don’t forget about pets. COLE HARDWARE offers a 38-piece dog emergency kit with a five-year shelf life. (Sku 804408, \$39.99) This kit contains the following items:

- | | |
|------------------------------|---|
| • 2 8-ounce food packs | • 12 4-ounce packets of water |
| • 2 Blankets | • 6 Poop bags |
| • 2 Lightsticks | • 1 Can opener |
| • 2 Dog bowls | • 1 Blood-stop multipurpose trauma dressing |
| • 1 Tennis ball | • 1 58-piece first aid kit |
| • 1 3-gallon bucket with lid | • 1 Pet disaster information brochure |
| • 1 Leash | • 2 Chew sticks |
| • 1 Collar | |
| • 1 50-foot rope | |

New LED Emergency Lighting

When an electrical outage hits during a storm or natural disaster such as an earthquake, new, safer lighting options are readily available. Relying on candles can be dangerous, as gas leaks can also occur. Keep a few LED lights on hand so that you can still function in your home.

Rechargeable LED Lantern

This lantern features 40 bright white LEDs to provide ample light for up to seven hours. Easily mountable to a wall and maintenance-free, this is a must-have in every emergency kit. (Sku 301012, **HOT DEAL \$34.99** Regular price \$39.99)



horizontally. Ideal for areas in the home that are poorly lighted, such as closets, under cabinets, or in garages. The compact size allows this light to be transported easily in a glove box or tool box. (Sku 302302, \$8.99) Requires just three AAA batteries. (Not included.)

Flare Light

For those who travel to Tahoe often, this flare light is essential to keep in the car. This flare light can be set to either on or flashing and offers four mounting options: magnetic, Velcro, hanger hook, or screw mount. (Sku 302303, \$8.99)



Universal Light

Seven LEDs emit a low or high level of light. This light stick can be positioned vertically or



Winter Spare the Air



The 2012/2013 Winter Spare the Air season runs from November 1 through February 28. Each day by 2:00 pm, the Air District will issue an air quality forecast for the next day. If air quality is forecast to be unhealthy, a Winter

Spare the Air Alert will be called. The alert will be in effect the entire next day, for a full 24 hours. During a Winter Spare the Air Alert, the use of fireplaces, pellet stoves, wood stoves, fireplace inserts, and outdoor fire pits is illegal.

The Air District will also call Recommended No-Burn Days in an effort to reduce levels of fine particles, or soot, and to prevent the need to call mandatory Winter Spare the Air Alerts that ban wood burning. During the winter season, wood smoke is the largest source of harmful soot pollution. On the Spare the Air website, www.sparetheair.org, residents can find information about the health effects of wood smoke as well as detailed information about the wood burning rule and how to comply with it.

Why is wood smoke considered air pollution?

When wood and other solid fuels are burned, the smoke contains fine particulate air pollution (also known as PM_{2.5}), and these tiny particles (about 1/70th the width of a human hair) can pass deep into the lungs and cause serious health effects. High levels of fine particulates can result in difficulty breathing, aggravate asthma, and even cause premature death for people with heart or lung disease. Winter weather conditions can trap wood smoke close to the ground,



concentrating the air pollution to unhealthy levels. When these conditions occur, wood smoke is the largest portion (approximately 33%) of the wintertime fine particulate matter in the Bay Area.

Why is the regulation necessary? Why doesn't the Air District rely on the voluntary compliance of residents?

The Winter Spare the Air program was a voluntary outreach campaign for nearly two decades. Unfortunately, voluntary reductions did not achieve clean air standards. Therefore, the regulation with the mandatory program is necessary to reduce the wood smoke emissions and protect public health.

How does the Air District know to call a Winter Spare the Air Alert?

The Air District meteorologists evaluate the levels of fine particulate air pollution and meteorological conditions in order to forecast which days will have unhealthy air quality (typically on cold, still, winter days with stagnant air). On these days, a Winter Spare the Air Alert is called to protect public health of Bay Area residents.

Why is a Winter Spare the Air Alert called throughout the Bay Area when the air in my neighborhood seems good?

Fine particulate air pollution can stay in the air for prolonged periods and can be transported from one area to another in the Bay Area.

How do I find out whether it's a designated "no burn day" (Winter Spare the Air Alert) and whether I can have a fire in my fireplace or wood stove?

During the winter months starting November 1 through the end of February, you can:

- Call 877-4NO-BURN
- Check the Winter Spare the Air Alert status at www.sparetheair.org or www.baaqmd.gov.
- Sign up for automatic phone alerts by calling 800-430-1515.
- Listen for alerts on local radio and TV news media.

For your convenience, you can also sign up for e-mail alerts. Whenever you light a fire, you should always check before you burn; burn clean, dry wood; burn short, hotter fires that don't smoke; and keep your hearth and chimney well maintained. Excessive smoke or the burning of garbage, plastics, wrapping paper, or other inappropriate materials is never allowed.

Information from www.sparetheair.org.

Recycle at COLE HARDWARE!



Bring to any of our four stores:

CELL PHONES:

Personal cell phones—batteries and chargers not required. PLEASE, no cordless home phones, car phones, walkie-talkies, pagers, or two-way radios.

BATTERIES:

Rechargeable (NiCad, NiMH) and household (alkaline and carbon).



OLD LATEX PAINT:

- Recycle dry, clean, empty metal paint cans through your regular trash pickup. The latex paint containers you bring us should have paint in them!
- The ORIGINAL label on each can must CLEARLY state "latex," "acrylic," or "water-based" paint. No handwritten labels will be accepted.
- Be sure that lids are SEALED ON TIGHT and containers are rust-free and don't leak.
- You must not be a commercial paint user.
- Please limit your drop-offs to no more than 10 gallon-size containers (or 40 quart-size containers or a combination of both) at a time. Containers are counted by size, not by the volume of paint they contain.
- Take paint to the customer service desk.
- PLEASE, no brushes or rags!



PROPANE TANKS:

Small (14 or 16.9 oz.), empty, nonrefillable propane cylinders only. Household only. Limit 5 per visit.



SPENT FLUORESCENT BULBS:

CFLs, tubes up to 8 feet, U- and D-shaped tubes. Drop-off limit is 10 bulbs.



SCRAP METAL:

Copper and brass.

EXPIRED PRINTER CARTRIDGES:

Must be in plastic bags to avoid leakage.

SOFT PLASTIC RECYCLING:

Clean plastic only. Households only. One basketball-size amount per visit, please.

For Bay Area recycling resources, visit www.colehardware.com/recycle.htm

Reminder: Spare the Air Every Day

Walk or Ride: Walking or riding a bike combines your daily exercise and your commute—save money and improve your health, too!

Take Transit: The Bay Area has many transit options, many of which have wireless access and most use Clipper. Take the bus, ferry, or train and you will save gas, money, and stress.

Carpool: Find your rideshare match at www.511.org. Carpooling is one of the best ways to reduce air pollution from commuting, and you can catch up with colleagues or neighbors along the way.

Skip a Trip or Link Your Errands: Combine trips or eliminate one altogether. Your car emits more pollution when you start your car after it has been sitting for about an hour. By grouping your errands, you reduce the cold starts, plus you'll save gas and time by eliminating extra trips.

Drive Smart: A well-maintained, well-driven vehicle will get you much better gas mileage, especially if you avoid congested routes.

Bay Area residents and commuters are encouraged to Spare the Air every day!

COMMUNITY NEWS

Mission Street E-Waste and Donation Drop-Off

The merchants of Mission Street and 29th Street will sponsor a donation drop-off day on Saturday, January 19, from 10:00 am to 2:00 pm with our friends at Goodwill. Besides consumer electronics (working or not), we will accept clothing and accessories, home accessories, kitchenware and small appliances, and bicycles. (Sorry, but we cannot accept large appliances, sofas, mattresses, snow skis, auto parts, or furniture.)

Goodwill will take almost anything in good, clean, working condition. As a guideline, if you would give it to a friend or hand it down to a relative, it is perfect for Goodwill. This is a great opportunity to recycle outdated phones, computers, stereos, and televisions properly to keep them out of the landfill. Clean house before Chinese New Year next month, and keep the ill fortune at bay!

Drop-off will be along the 29th Street corridor at Mission Street.



Saturday, January 19
10:00 am–2:00 pm
3312 Mission St.

Sponsored by Mission Street and 29th Street merchants:

- Cafe Seventy8
- COLE HARDWARE
- El Gran Taco Loco
- Playa Azul
- Relax Feet Massage

Spare Change Collection Program Tops \$10,000

...continued from page 1

respect and foster his or her strengths, creativity, and abilities. Home Away runs three programs serving homeless and formerly homeless children of all ages. These programs help build confidence, skills, and community through educational, social, and recreational opportunities. The Beach House program leads hundreds of trips a year to the group's small house in the Marin Headlands, where kids are encouraged to play and explore the rich and diverse environment and learn about nature. The School House program combines academic assistance with recreational and cultural activities to provide middle schoolers with the help and support they need at a crucial stage of their development. Finally, the Youth Leadership program provides teenagers with mentoring and tutoring to help them achieve their post-high school goals.



In July 1994, founder Jeanie Kortum created A Home Away From Homelessness in partnership with

Community Savings Days

One day a month, we offer a 20% discount to students, seniors, teachers and school district employees, and active members of the military or veterans who reside in San Francisco. Simply show your current identification when you are shopping. Teachers and school district employees can show a recent pay stub.

This discount does not apply to gift cards, Muni passes, Clipper cards, meter cards, special orders, or sale merchandise. Not valid with coupons or other offers. Rewards points do not accumulate.

Shop these days to enjoy extra savings:

Student Monday
The last Monday of every month
(January 28)

Teacher Tuesday
The last Tuesday of every month
(January 29)

Senior Wednesday
The last Wednesday of every month
(January 30)

Military Thursday
The last Monday of every month
(January 31)

COMMUNITY SAVINGS DAYS
Special Community Members
SAVE 20%

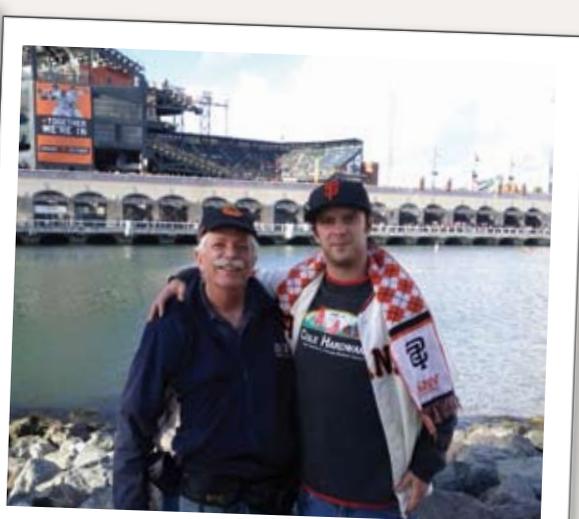
COLE HARDWARE T-Shirts Travel the Globe!

While we're here in San Francisco serving our community, our T-shirts are out gallivanting around the globe. We love to see photos of our shirts in exotic places. Send us a photo of yourself

or a loved one sporting a COLE HARDWARE T-shirt, and we'll send you a \$5 gift card and publish the photo. Our shirts are available in men's, women's, and children's sizes. (\$9.99)



Father and son Stan and Paul Abbott don their COLE HARDWARE gear on the Isle of Wight in the United Kingdom.



Former Cole Street crew member Marty Levinson and his father show off their Giants and COLE HARDWARE pride at the World Series.



Sara Feley accepts a check for \$552 on behalf of Josie's Place, the recipient of a recent Spare Change collection.

the National Park Service as a respite for homeless children living in shelters. Each year Home Away serves more than 250 homeless and formerly homeless children and their families through these programs. Home Away's staff and advisory board bring a diversity of experiences and backgrounds to the organization—they are educators, artists, social justice advocates, and entrepreneurs, and they collaborate to make these wonderful programs possible, keep them thriving, and support and grow the Home Away family. Join the family by donating your spare change when you shop with us!

Getting Married?

COLE HARDWARE offers a **Gift Registry!**

For information, e-mail gift@colehardware.com.



"Our commitment to you: Your satisfaction guaranteed. Period."

COMMUNITY CONNECTIONS

BAY AREA BUSINESSES

Attorney: Practicing 25 years in San Francisco and offering personalized, attentive service, reasonable fees. Advice and representation in residential and commercial tenancy matters—leases, notices, eviction, Rent Board petitions and hearings; drafting/enforcing contracts; formations of business entities—partnerships, limited liability companies, corporations. Free consultation. John R. Weinstein, Attorney-at-Law. Telephone 415/863-5896.

Bed and Breakfast Hosting: If you have an extra bedroom, with or without a private bath, that you would like to rent out on a nightly basis, let us know. Additional income—meet guests from all over the world. Phone: 415/899-0060, e-mail: reservations@bbsf.com, website: www.bbsf.com. Bed & Breakfast San Francisco—since 1977.

Caregiver: I am a licensed LVN who does caregiving for seniors, and I'm available during weekdays. I am dependable, experienced, and can provide references. Hours and rates are negotiable. Please call Josephine at 415/745-5175.

Computer Help: Honest Dave's Affordable PC Housecalls travels to your home or office to fix your computer. Viruses removed, computers speeded up to work like new, hardware and software installed, upgrades, training, TiVo, printers, and full support. 10 years full-time experience. Good Yelp (see Honest Dave). Call 415/271-0369.

Driver: I can drive you! Retired gentleman with 10+ years experience can drive you to the doctor, grocery shopping, or on other local errands. Dependable, punctual, personable with a great reference list upon request. I do what taxis can't: stay in waiting rooms for all medical appointments, help you shop (if needed), carry groceries and packages, etc. \$25 an hour (2 hr. minimum). Out of town trips are negotiable. Please call Bill: 415/826-3613 or e-mail to bill311@att.net.

Interior Redesign and Feng Shui: Imagine living in a home that you love—a space that supports, nourishes, and inspires you. SpaceTransform creatively reenvisions and rearranges your rooms to be beautiful, functional, and comfortable. To learn more, contact Gwen at 415/656-7289 or visit www.spacetransform.com.

Legal Services: Established San Francisco attorney emphasizing Wills and Trusts (including LIVING TRUSTS and irrevocable trusts) and representation of small businesses (formation of corporations and limited liability companies; drafting of confidentiality and trade secret agreements, buy-sell agreements; and copyright matters). Reasonable rates (set fees for trusts). Call 415/221-3000 for appointment. See www.franklawoffice.com for info.

Orange Dog Manor: Cole Valley Vacation Rental is perfect for housing visiting grandparents or out-of-town friends. Fully furnished studio apartment includes kitchen and private bath. Special discount for weeklong rentals. Visit our website at www.orangedogmanor.com or call 415/753-6886.

Organizer/Personal Assistant: Organize your home or business (new or in existence for several years) so that it runs smoothly and efficiently. Assist you in home/business operations (clearing clutter, setting up files, paying bills, running errands, etc.). Packing/unpacking. Conscientious attention to detail, both materially and ideologically. Aesthetic Solutions. 415/517-5043.

Organizing/Relocating: Overwhelmed by clutter or relocating? As featured on KPIX and NPR, SHIPSHAPE has expertly helped overworked professionals, frazzled moms, and harassed homeowners cut through clutter and restore simplicity and peace of mind to their busy lives. Homes, offices, closets, packing, and more. Free phone consultation. Call 415/425-4204 or visit www.ShipShape.com.

Printing: We print business cards, office stationery, and company brochures using the latest technology. Free consultations, easy e-mail prices, and friendly service. Delivery right to you. Call or e-mail On The Mark for graphics, print, and mailing services. References available. Call or e-mail: 415/621-2312 or Sam@printotm.com.

Printing & Promotional Items: GREAT SERVICE! Every single day of the year! We help companies promote themselves through printing/promotional items/packaging! We also help you to get better with your computer skills regarding various Graphics and Office Programs OR even basic e-mail/Internet issues. Linda Kittlitz & Associates. Visit our website at lkandassociates.com. Contact us at 415/550-8898 or linda@lkandassociates.com.

Proofreading: Lurilla has an English degree, a journalism background and was a member of the International Typographical Union for 40 years. She is an excellent proofreader (editing service also). Reasonable rates—unreasonable pickiness! First page free, then hourly rates apply. References available. Call 415/648-1868.

Real Estate: \$1,000 GIFT CARD TO A BUYER OR SELLER OF A SAN FRANCISCO PROPERTY. Please go to www.bobevanssf.com and e-mail me or call 415/308-5902 for details. I provide a complete service package for both Buyers and Sellers through Century 21. Since 1978 I have helped in the sale or purchase of over 512 homes, condos, TIC's, and income properties. Named a Top Ten Realtor by San Francisco Magazine out of 7,600 Real Estate Agents in San Francisco. Why not compare your Realtor Services with mine? License #00702525.

Stereo Repair/Home Theater Installation: Gene's Sound Service offers expert component-level repair of home audio systems, as well as audio, video, and home-theater installation and system troubleshooting. Specializing in on-site service at your home, office, or shop. Convenient day, evening, or Saturday appointments available. Many local references. Advice on maintaining your system gladly given. "Gene's honest and knows his stuff. Give him a try." Bobby McFerrin. Call Gene at 415/377-1258. More info at www.genessoundservice.com.

Tax Prep and Planning: Tax services for individuals and self-employed persons. Over 20 years experience, especially in dealing with issues of artists, consultants, and nonfilers. Free initial phone consultation. Please contact Alan Steger, Enrolled Agent, at 415/387-3057 or visit www.StegerTax.com.

COLE HARDWARE
proud member of:

COLE HARDWARE supports organizations working to enhance our great City. If you'd like us to be part of your membership, please contact julia@colehardware.com.

BeScrappy
Need Tools? Visit www.bescrappy.com/register.

Digital Hardware Hotline
To sign up for a digital version of our monthly *Hardware Hotline*, visit www.colehardware.com/eline.htm.

Follow COLE HARDWARE!



CLARK+KENSINGTON™

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- Ceramic microbead technology for a highly scrubbable finish
- Superior coverage
- Ultra-smooth professional finish
- Environmentally smart, low VOC
- Lifetime guarantee

Try it. You'll love it!



The COLE HARDWARE Calendar - January

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
		1 New Year's Day	2 Flash Friday DEALS To sign up, send an e-mail to hotline@colehardware.com with "Flash" in the subject line.	3	4 Flash Friday DEALS	5
6 Hardware HOT DEALS January 1-15 see insert	7 	8	9	10	11 Flash Friday DEALS	12
13	14	15	16 COMMUNITY SAVINGS DAYS Special Community Members SAVE 20% see our website for more details	17	18 Flash Friday DEALS	19 Household Items and E-Waste Collection see page 10 for details
20	21 Martin Luther King Jr. Day	22	23 Hardware Happy Hour 5:00 pm—Closing 	24	25 Flash Friday DEALS	
27	28 Student Monday	29 Teacher Tuesday	30 Senior Wednesday	31 Military Thursday		



**Our founder Dave Karp,
Purveyor of Hardware Wisdom**

The COLE HARDWARE credo...

Commitment to savings:
Rewards program members receive a 5% monthly dividend on purchases.

Commitment to the community:
We donate 10% of what you spend to local charities (you get to designate one of our school or community partner beneficiaries).

Commitment to you: Over 90 years of guaranteed customer satisfaction.

Commitment to the environment:
Reducing our footprint by implementing environmentally sound practices in our stores.

Four locations serving you every single day of the year!

2254 Polk Street

San Francisco, CA 94109-1820
(at Green Street on Russian Hill)
415/674-8913 Fax: 674-8917
Weekdays 8:00 am–8:00 pm
Weekends 9:00 am–7:00 pm

Open New Year's Day 9:00 am–5:30 pm

3312 Mission Street

San Francisco, CA 94110-5009
(at 29th Street—near Safeway)
415/647-8700 Fax: 647-6554
Every day 8:00 am–8:00 pm

Open New Year's Day 9:00 am–5:30 pm

956 Cole Street

San Francisco, CA 94117-4316
(at Parnassus—near U.C. Medical Center)
415/753-2653 Fax: 753-0957
Weekdays 7:00 am–7:30 pm
Weekends 8:00 am–7:00 pm

Open New Year's Day 9:00 am–5:30 pm

70 4th Street

San Francisco, CA 94103-3124
(downtown bet. Market and Mission)
415/777-4400 Fax: 777-4453
Weekdays 8:00 am–7:30 pm
Weekends 9:00 am–5:30 pm

Open New Year's Day 9:00 am–5:30 pm

COLE HARDWARE reserves the right to limit quantities to stock on hand and to correct printed errors. Items are similar if not identical to printed illustrations. If an item is out of stock, we can offer a suitable replacement or a "rain check" for the advertised item. We strive for complete customer satisfaction.

Contact the **Hardware Hotline** at 415/753-2653 ext. 5 or e-mail hotline@colehardware.com.



San Francisco's Favorite Hardware Stores!

web: www.colehardware.com
Contractor's License #708403
service@colehardware.com

E-mail us with any comments or questions at hotline@colehardware.com.

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January 2013