

NEW!



**Fyrkat™
Charcoal
Grill**

see page 4 for details



**NO
HANDBILLS
Signs**

now available!

see page 11 for details

COUPON



2-in-1 Reversible-Bit Screwdriver

FREE with coupon
with any purchase

Flat tip and Phillips head.
Assorted colors.
Perfect purse size—5".

1008FREE

*While supplies last.
Coupon expires 8/31/10.*

COLE HARDWARE®'S

Hardware Hotline

August 2010



NEWS AND VIEWS FROM AROUND THE STORES



We Speak Hardware!

At COLE HARDWARE, we are extremely proud that our crew members truly reflect the diverse City we call home. Our staff is a kaleidoscope of cultures and lifestyles, and we happily celebrate our diversity.



Cole Fox's Tagalog speakers, Joseph, Freddy, Renato and Maria, welcome you downtown.

Each of our stores has hardware professionals dedicated to solving the myriad challenges that engage our customers daily. They grind keys,
continued on page 3...

Introducing Our Urban Gift Registry

COLE HARDWARE is pleased to announce our new Urban Gift Registry service. Traditionally, gift registries have been the domain of department and home stores; however, we get many requests for a more practical registry of tools, hardware and garden. Because many couples get married now at an older age than in generations past, they often are merging established households and may not need many housewares. And with a fixer-upper in San Francisco costing a pretty penny, many couples starting out just don't have a big budget for remodeling after a hefty down payment. They may choose the do-it-yourself route to make their house a home, thus needing a sturdy drill or a gallon of premium Benjamin Moore® Aura® paint more than a formal set of china.

Registries are no longer just for weddings and are now common for housewarmings, birthdays, and first apartments or even for recent high school graduates heading off to college.

With the mild weather and casual lifestyle we enjoy in the Bay Area, it's not unusual for couples to register for a deluxe Weber® grill to

entertain their guests year round or garden tools for their outdoor areas that need some help.

A registry assists friends and family in choosing a thoughtful gift desired by the recipients and allows friends and family far and near to send a gift to a newlywed or new home owner and feel they are part of the celebration.

After a visit with one of our registry attendants at any of our stores, we will set up your registry so your loved ones can order your gift online, order by phone or purchase it in the store. We'll keep track of what is purchased, too, so overlapping gifts are not a problem, and we will even deliver your gifts in the City for free. Our Urban Gift Registry is available for our tool, garden, home departments—basically our entire store, whatever your occasion.

To set up an appointment at one our stores or for any questions, simply e-mail gift@colehardware.com or call **415/753-2653 ext. 5**.



"Our commitment to you: Your satisfaction guaranteed. Period."

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San Francisco, CA 94110-5009

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**TIME SENSITIVE
MATERIAL**





AskAlice!

We Think She'll Know!

Q: What types of safety products are available for roofers and painters working at dangerous heights?

A: According to OSHA, any time a worker is at a height of 4 feet or more, the worker is at risk and needs to be protected. Fall protection must be provided at 4 feet in general industry, 5 feet in maritime and 6 feet in construction.

Fall protection systems are designed to arrest a free fall or restrain a worker to prevent a fall. Any roofer, painter or construction workers working above these heights should use some form of an OSHA-approved restraint. Employers can be cited for noncompliance and



face fines ranging from \$7,000 to \$70,000 per violation.

Cole Fox Hardware offers a professional five-point universal harness from 3M that adjusts to fit sizes small to extra large. Featuring an adjustable chest strap, quick connect buckles,

a back D-ring, five-point suspension and lightweight design, the harness is also OSHA compliant. (Sku 235235, \$77.99)

We also have a 6-foot low-profile shock lanyard that features two double-locking snap hooks and is also OSHA compliant. (Sku 235237, \$49.99) The steel carabiner we



sell has a 1-inch opening, secure stainless steel construction and double-locking autolock design. Also OSHA compliant, the carabiner has a gate load of 3,600 pounds and tensile strength of 5,000 pounds. (Sku 235236, \$29.99) Please stop by our



downtown Cole Fox location to see these fall protection products or if you have further questions on usage.

Got a business-related question for Alice? Simply e-mail askalice@colehardware.com and look for the answer in the next installment of Ask Alice!



Me and My Miele®

(Rhymes with Sheila) *By Julia, Miele Maven*

I will be the first to admit that when we brought in the Miele line of vacuums to COLE HARDWARE, I thought that it was a little questionable to pay \$600 for a vacuum cleaner. One trip to my basement storage area—a graveyard of vacuums past—really got me thinking though. Like a criminal lineup, there it was right in front of my eyes: canister styles, uprights that I could never find bags for, no-bag models that needed emptying constantly. . . . You get the picture. All that wasted money I could have spent on shoes!

Vacuuming on a daily basis is certainly not my style—I'm far too busy to deal with dust



and lucky if I can muster up the energy to eat something other than cereal for dinner after work. My next-door neighbors, on the other hand, vacuum daily—you can set your clock to when they will click on that Hummer that runs through their apartment each night.

With company on the way, I was in dire need of a new vacuum. I broke down and bought the Olympus model—a well-priced canister sucker-upper at \$299.99. Now my life is changed forever! I vacuumed my entire apartment with ease—those dust bunnies under the bed had no idea what they were in for! The long arm of this vacuum allowed me to suction under everything without having to move any furniture. The attachments for



Julia hopes to have wall-to-wall carpet someday.

every nook and cranny performed their magic.

I'm not impressed easily, but I am in awe of my Miele vacuum cleaner. The whisper-hush volume falsely fooled me into thinking it wasn't working, until I realized it was "me" (We've all heard that before, haven't we? But in this case it was true.)

Do I have any regrets? Sure I do. I only wish I'd not been so conservative and bought the \$599.99 Titan model with the HEPA

filter instead. Now, if I could just get my neat neighbors to invest in a Miele. And unlike an unreliable relationship, I know my Miele will be there on Saturday night: they're built to last 20 years! I'll be vacuuming should you need to reach me. But I'll be able to hear the phone ring, thanks to my Miele.

• Salitang tablerya! • We speak hardware! • Wir sprechen Eisenwaren! • We speak hardware! • Nous parlons 'bricolage!' •

• Wir sprechen Eisenwaren! • Se habla ferreteria! • We speak hardware! • Ons praat hardware! • We speak hardware! • Cole Street Spanish speakers Dion, Rick and Jose with Yuri (2nd from right), who speaks Russian, Ukrainian and Polish. • We speak hardware! • Se habla ferreteria! • Salitang tablerya! •

• Wir sprechen Eisenwaren! • Se habla ferreteria! • We speak hardware! • Ons praat hardware! • We speak hardware! • Nous parlons 'bricolage!' •

We Speak Hardware!

...continued from page 1

match paint, solve plumbing problems, cut glass, rekey locks, and put things back together that never should have been taken apart. Most important, they share their hardware knowledge with customers and coworkers alike in plumbing, carpentry, electricity, gardening and much more.

Our crew members also speak hardware in a wide array of languages. Tagalog, Russian, Arabic, Japanese and Greek are just a few of the wondrous blend of languages that can be heard throughout our business. If you shop at our Mission Street store, you probably know that practically the entire crew speaks Spanish. And how many other businesses can boast that they have speakers of Swahili or Kikuyu?

Daily we teach, serve and support our community and do whatever it takes—in many languages—to provide stellar customer service, fulfilling our simple mission: "Our commitment to you: Your satisfaction guaranteed. Period."



Speak hardware in Spanish at Cole Fox with John and Sharon.



Chelsea welcomes you to Polk Street in Japanese.



Polina and Dmitriy will assist you in Russian at Cole Fox.



The ladies in our accounting and buying offices, Lai Ling, Milette, Irma and Florence, speak housewares and garden in Chinese, Spanish, Swahili and Kikuyu.



Yung at Cole Fox will help you with your hardware needs in his native Vietnamese.



Joe at Commercial Supply speaks hardware and Arabic.



Cole Street Spanish speakers Dion, Rick and Jose with Yuri (2nd from right), who speaks Russian, Ukrainian and Polish.



Veronica and her Spanish speaking crew at Mission Street.



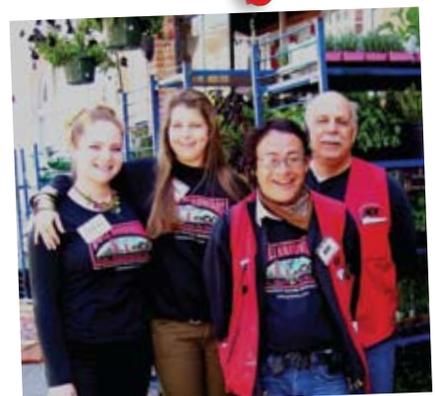
Chat in Chinese with Gavin, Connie, Alice and Amy at Cole Fox.



Speak Afrikaans, Korean, Spanish or Tagalog with Polk Street's Gertie, Danny, Claudia or Mish, respectively.



Nico, Vic, David, and German, welcome you to Mission Street in Spanish.



The Cole Street crew of Aundrea, Stephanie, Mike and Shel can converse with you in Spanish, French, German or Hebrew.

• Se habla ferreteria! • We speak hardware! • Ons praat hardware! • We speak hardware! • พวกเราพูดภาษาอุปกรณ์ฮาร์ดแวร์ •

WHAT'S UNIQUE?

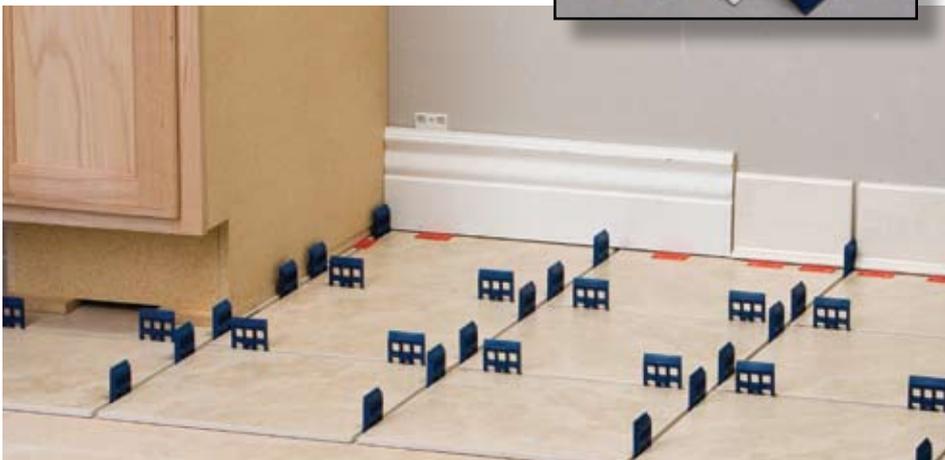
Fyrkat™ Charcoal Grill

The Fyrkat Charcoal Picnic Grill from Bodum® is compact for easy portability, making it ideal for tailgating, camping, grilling on terraces or on the beach. It features a 13.4" diameter grill, perfect for grilling whole fish, steaks, burgers and vegetables. Made of enamel-coated steel with chrome-plated steel legs, it has a heat-resistant silicone handle with silicone lid clips for easy carrying. The Fyrkat grill is available in bright, sunny colors. (Orange: Sku 868006; Blue: Sku 868007, \$49.99)



Handi-Shim™

Handi-Shims are a precise and very easy way of shimming, spacing, plumbing and leveling. There are hundreds of uses for these shims both in and out of the trades. Keep one in your wallet to level out the wobbly table at the restaurant. The edge is sharp enough to scrape gum off of your shoe—the uses are truly endless. The shims are color coded by four sizes: blue 1/4"; white 1/8"; red 1/16"; green 1/32". Each shim is also conveniently scored so that they can be reduced in size with a knife. Available in a pack of 40 assorted sizes. (Sku 593003, **HOT DEAL \$5.88** Regular price \$6.99)



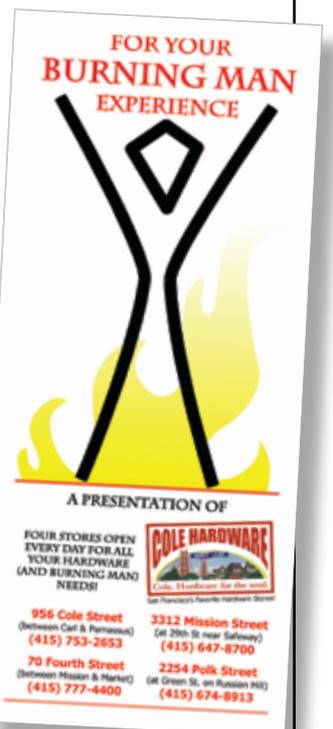
Get any size grout spacing needed when doing tile work.

Burning Man Planning Guide

Since its early days on a small beach in San Francisco, to the city of 25,000+ that it has become today, Burning Man has been close to the hearts of San Franciscans. Every year thousands of people in the Bay Area migrate to the Black Rock Desert to create the third-largest city in Nevada for one week.

The key to enjoying Burning Man is being prepared for the intense environmental conditions you will face there. From the 107° weather to the fast-and-furious sand storms, the Black Rock Desert is an unforgiving place that can send the unprepared home early.

COLE HARDWARE has all of your Burning Man and playa needs. Stop by to pick up our Burning Man planning brochure to help you plan a successful adventure. Have a great burn, and remember to drink lots of water!



Dave Karp's **HOT DEAL**

Stanley® Staple Gun

- For screen repair and light upholstery work
 - Ideal for arts & crafts projects
 - Tackles light-duty household chores
- (Sku 2206555, **HOT DEAL \$6.99** Regular price \$14.99)



Dave Karp's **HOT DEAL**

3M® Painter's Tape

- Interior or exterior use
- Ideal for freshly painted surfaces
- Use for striping

(Sku 1235464, **HOT DEAL \$6.99** Regular price \$11.99)



FROM THE GARDEN CENTER

VISIT OUR GARDEN CENTERS AT COLE AND POLK STREET STORES AND EL JARDIN AT MISSION STREET



In the Garden with Rick August Garden Tasks

While August is the last official month of summer, we're fortunate in San Francisco to enjoy summerlike weather well into the fall months. By this time, you should be savoring all the hard work you put into your garden in the spring and earlier summer. Regardless of whether we have an unpredictable heat wave or our predictable marine layer of fog, smart watering of your garden and plants is still essential.

✓ **Hanging Baskets and Container Plants:** During heat waves, these plants should be checked on a daily basis. On moderate summer days, check every other day. Don't check only the surface: poke your finger about an inch or two down to assure adequate moisture. Thoroughly water each time you water, while being careful not to overwater.

✓ **Watering:** Proper watering is the key to conserving water in the heat of summer. Watering an inch per week at one time will soak the soil 6 to 8 inches deep and ensure good yield from mature crops.

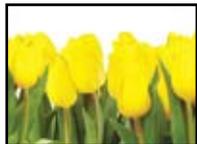
✓ **Mulch:** If your mulch has decomposed, add more as necessary. Two inches of mulch will cool the soil and reduce surface evaporation of water. (Sku 75958, 2 cu. ft., \$6.99)



✓ **Blooming Shrubs and Trees:** After summer-blooming plants have finished flowering, prune for shape, while removing dead or diseased branches.

✓ **Plant a Fall Vegetable Garden:** Early August is a great time to plant fall and winter vegetables directly into the garden. Spinach, carrots, beets, lettuce, radishes and green onions are ideal to plant now.

✓ **Spring Bulbs:** Now is the time to buy your spring bulbs for both planting and forcing.



✓ **Pests:** Unwanted garden guests can be problematic at this time. Diatomaceous earth can control many insects, including ants, slugs, silverfish, earwigs, fleas, spiders, bedbugs and millipedes. A naturally occurring soft sedimentary rock, diatomaceous earth can be crumbled easily into a fine white powder and is safe on both outdoor and indoor plants. (Sku 7115835, 4 lb. bag, \$11.99)

✓ **Hydrangea Pruning:** Older stems finished flowering should be trimmed, while



leaving stems that have not yet blossomed. For bigger flower clusters, cut down on the number of stems. Keep more stems for medium-sized flowers, neatly spaced.

✓ **Fruit Trees:** Give your trees a good soaking, as they especially need water now to ensure they don't drop their fruit. Heavily laden branches should be propped to avoid breakage.

✓ **Herbs:** Harvest herbs for cooking and drying now. Herbs will grow longer if harvested regularly.



See you in the garden!



Why Buy Local Foods?

We're fortunate in the Bay Area to have an abundance of foods grown and raised within a small radius of where we live and ample opportunities to incorporate these food choices into our lifestyles. The local food movement even has a word for someone who prefers to buy foods and services from local businesses: *locavore*. Here are just some of the reasons to plan your next dinner with the fabulous food fare found nearby.

• **Better Taste.** The average distance produce is flown or trucked in is 1,500 miles! Produce grown locally was most likely picked in the last 24 hours, preserving its flavor. A weeklong produce shipment allows for sugars to turn to starches, plant cells to shrink and vitality to be lost.

• **Better Nutritional Value.** Fresh produce loses nutrients quickly, and often food frozen or canned right after harvest is actually better than produce that might have been on a supermarket shelf or truck for an extended period of time. Food purchased close to its harvest has a better chance of retaining nutrients.

• **Community Support.** Studies show

that supporting local vendors puts more dollars back into the community that would otherwise go to large corporations located in other states.

• **Less Expense.** With the high cost of fuel being imposed on consumers more and more, local vendors are less likely to pass on such charges.

• **Reduced Carbon Emissions.** Foods that travel vast distances cost more in terms of transportation and obviously increase the carbon footprint exponentially. There's a feel-good component to knowing that your food choices are contributing less to global warming.

• **Better Awareness of Your Food Source.**

It's a lot easier to know exactly where your food is coming from, if it is organic, and what processes it has gone through before it

ends up on your table. At a farmers' market, you might even be able to ask the grower personally.

Visit your local farmers' market, or better yet, grow some succulent tomatoes or crisp lettuce in your own backyard!



Evaluating Home Renovation in the Tough Economy

The single largest investment most of us make in a lifetime is our home. A home has many functions—providing shelter and security, both from the elements and financially if managed and maintained properly. In today's challenging real estate market, many people are considering the value of renovations instead of trading up. In San Francisco, owning real estate has traditionally been a lucrative investment. But with the real estate market being less kind than usual, outlined below are some critical considerations to take into account before embarking on costly renovations.

1. Know the current value of your home. Not last year's value, or what you might think your home is now worth. Value is based on similar homes in your area. Talk with Realtors and view listings to see how your property stacks up.

2. Consider form and functionality.

Know what features are most meaningful to you, but also what future buyers will value, too.

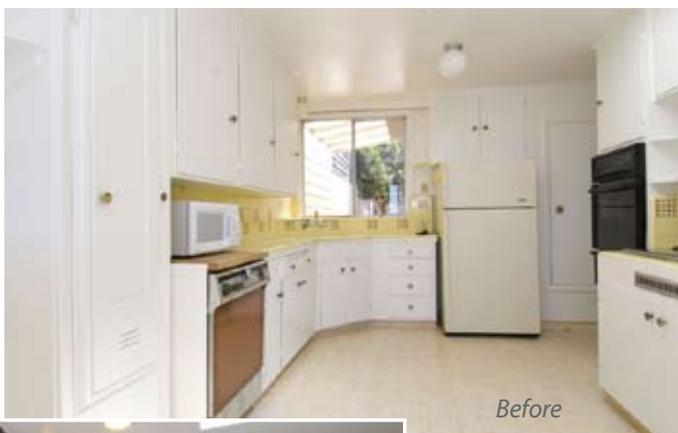
3. Be true to the architecture.

Beware of fighting a home's original design. Think long and hard before converting your 1950s structure into the 1880s Victorian charmer you always wanted.

4. Future-proof renovations. Major improvements, such as updated kitchens and bathrooms, can deliver up to a 95% return on investment. Because the cost and disruption can be considerable, kitchens and bathrooms ought

to remain fashionable for 10–15 years. Look for timeless designs.

5. Obtain plans and permits. While this can be bureaucratic, time consuming and costly, they're there for a reason. Working with licensed professionals and the local planning and building department is your best protection to ensure



Before



After

your renovation is receiving quality workmanship and is in compliance with today's building codes.

6. Infrastructure... know what's under the hood. Not always the most exciting part of

renovations, but it's what makes your home function as it should. Before focusing on color schemes or finishes, review the infrastructure.

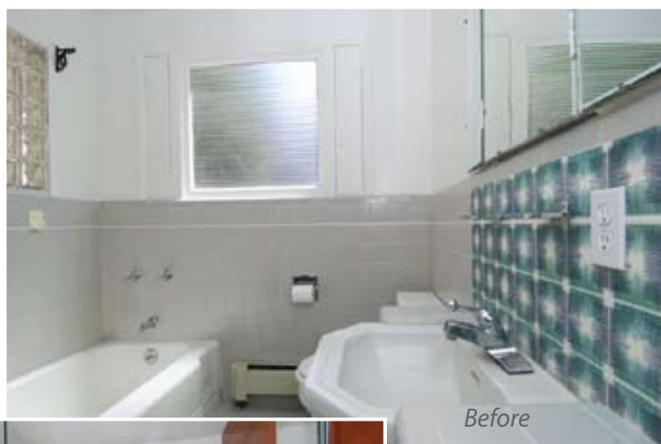
7. Set a budget. A general understanding of the market rate for materials and labor in your area will help you set a realistic budget and make sure your expectations are achievable.

8. Establish the schedule. A licensed professional will guide you through the complexity of the schedule and provide

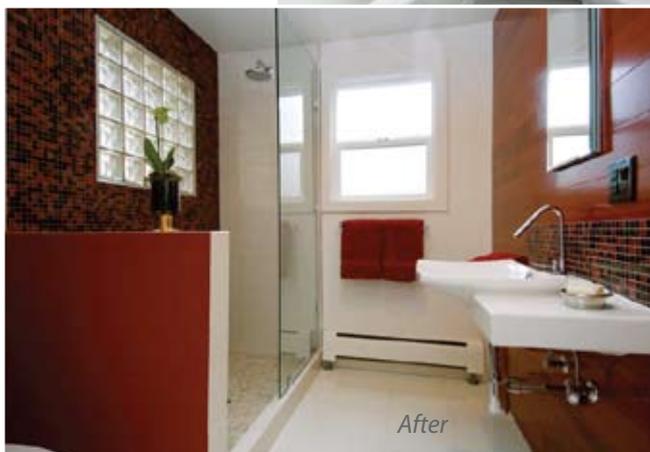
you with the details on your role in ensuring the schedule stays on track.

9. Hire the right team. Carefully consider your team—be sure they meet your needs, as you will be "living" with them for several months.

10. Remember that you get what you pay for. Careful and considered investments in your home development projects will provide you the shelter and security you desire.



Before



After

Contributed by Gina, the first female general contractor in our Repair Referral Service, who specializes in restoration, remodeling and development of residential properties. To contact Gina for any home renovation projects, contact Repair Referral Service at **415/753-2653 ext. 3.**



Join the Club!



FREQUENT SHOPPERS CLUB BENEFITS:

- You receive a 5% dividend on your yearly purchases (as a gift card good at any of our stores).
- No cost to join.
- We don't sell our customer list to anyone.
- Attach your Frequent Shoppers Club key tag to your key ring—if you lose your keys, they'll come to us in the mail!
- Lifetime warranty on most products bought from us (limitations may apply).
- Free delivery within San Francisco on weekends (if we must attempt delivery twice, a \$10 "second attempt" charge will apply).
- You receive the *Hardware Hotline*.*
- Fax documents and send UPS packages from our stores (limitations apply).
- Receive special offers and discounts available only to Frequent Shoppers.
- Come in on your birthday, show your I.D. and get a discount amounting to a percentage of half your age (see page 13 for details).

It's easy to join! Drop by any of our four stores and fill out a short application. Our computer will immediately begin tracking your purchases for your yearly dividend. Or sign up online at www.colehardware.com/frequent.

*You will receive our newsletter, the *Hardware Hotline*, every month for a year after you join and continue to receive it if you spend at least \$35 per 12-month period in our stores, or inform us that you wish to receive it. Otherwise, you can pick up a free copy at any of our four San Francisco locations.

Meet Mr. Tile

COLE HARDWARE is fortunate to have had Bill, our tile specialist, in our network of contractors for the past 10 years. Bill is a true craftsman, which is a necessity in tile work, because tile work often involves many difficult angle cuts. Bill grew up in the tile business and is a third-generation tile



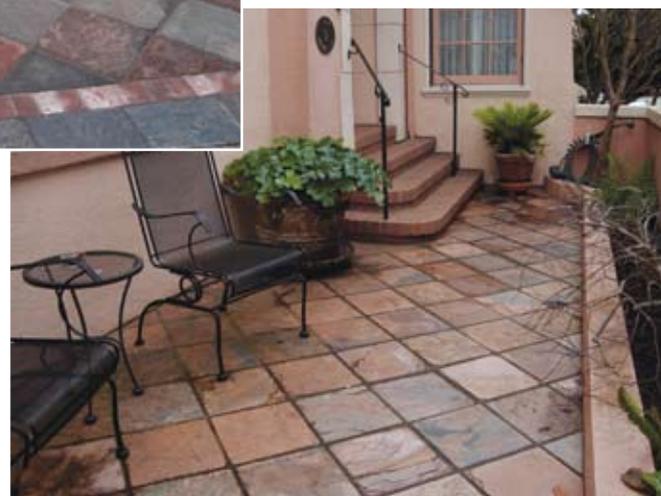
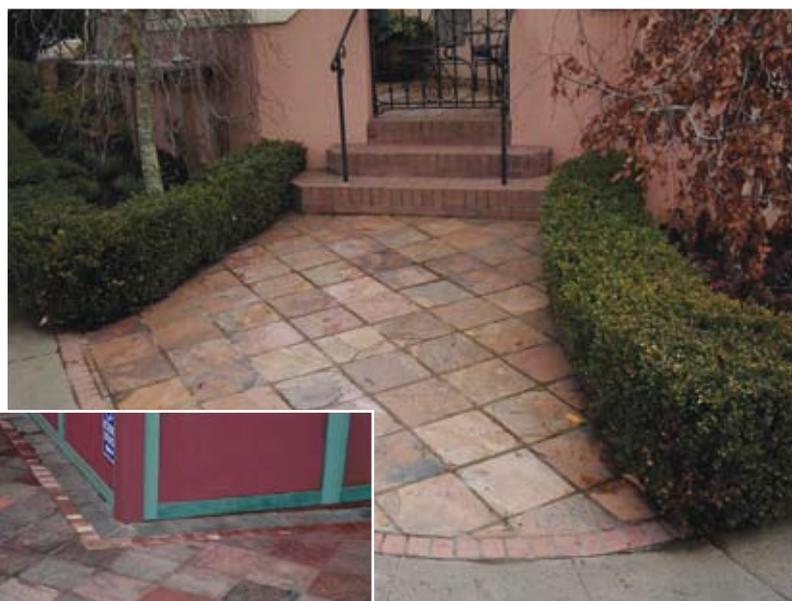
contractor. In fact, his grandfather and father's work from 66 years ago still stands to this day near Market and Castro. They built a wonderful custom tile entryway, a monument to three generations of top-notch tile setters!

Bill feels that one of the most important functions of doing tile work is to keep the homeowner informed at all times. Never in a rush to commence work, he likes to sit down

with the customer and come up with a design plan before beginning the job. He will even advise his customers on the best places to buy tile. Bill works with many general contractors in the remodeling of kitchens and bathrooms. Many jobs involve updating the original outdated tile work in some older San Francisco homes.

Bill has done numerous projects around the Bay Area. His personal favorite can be seen at the Seal Rock Inn, just up the street from the Cliff House near Ocean Beach. From shower pans to mosaics, slate to glass tiles, Bill does them all in grand style with many years of experience. By the way, Bill will do small tile repairs and regrouting, too.

So when you are ready to redo your tub surround, just give our Repair Referral Service a call at **415/753-2653 ext. 3**, or e-mail homerepair@colehardware.com so that we can put you in touch with Bill, Mr. Tile.



COLE HARDWARE'S Repair Referral Service was created to introduce our customers to the finest contractors and tradespeople we know. We have formed alliances with independent business people in order to provide you with the very best in home repair, maintenance and remodeling. We provide referrals for:

Air Conditioning
Air Duct Cleaning
Antique Restoration
Appliance Repair and Installation
Architectural Planning
Artisans of all types
Asbestos Removal
Audio Systems
Brick and Stone Masonry
Cabinetmaking
Carpentry
Carpet and Linoleum Installation
Carpet Cleaning
Chairlift Installation
Chimney Sweep and Repair
Closed-Circuit TV Installation
Commercial Kitchen Installation
Computer Data Cabling
Computer Grounding
Computer Repair and Tutoring
Corian Installation

Custom Closets, Pantries and Storage Solutions
Deck Cleaning and Staining
Disaster Cleanup and Restoration (Flood/Fire/Sewage)
Door Refinishing
Doorbell Repairs
Drain Cleaning
Dryer Vent Cleaning
Drywall/Lath and Plaster Repair
Electrical
Emergency Power Restoration
Faucet Repair and Installation
Fence Building
Furnace Repair and Installation
Furniture Refinishing and Repair
Furniture Upholstering
Garage Door Repair, Replacement and Opener Installation
Gardening
General Contractors
Glass Installation
Granite/Marble/Stone Installation

Handyman Services
Hardwood Floors
Hauling
Heating and Furnace Repair and Replacement
Home and Office Cleaning
Home and Office Organizing
Home Entertainment Systems
Houseplant Services
Insulation Installation
Intercom Systems
Interior Design, Staging and Color Consultation
Interior Wood Refinishing and Restoration
Irrigation System Installation
Kitchen and Bath Remodeling
Lamp Restoration and Repair
Landscaping
Lead Inspection and Abatement
Leak Detection
Lighting Consultant
Lock Installation

Locksmith Service 24/7
Mold Remediation
Motion Detector Installation
Moving
New Construction
Painting
Picture Framing
Plumbing
Powerwashing, Commercial and Residential Cleaning
Property Management
Registered C&D Transporters
Remodeling/Major Remodeling
Roofing and Repair
Rooftop Gardens
Room Additions
Security Evaluation/Consultation

Seismic Upgrading
Sheet Metal Work
Shutter Installation
Solar Panel Installation
Stained Glass Creation and Repair
Stucco Work
Telephone System Installation
Telephone Wiring
Tile Installation
Video Surveillance Systems
Water Heater Installation
Waterproofing
Welding
Window Cleaning
Window Repairs
Window Screen Installation
Wood Finishing

Contact us at www.colehardware.com/homerepair

Re-COLE-mend...

COLE HARDWARE REPAIR REFERRAL SERVICE

Independent contractors and tradespeople for...

- home repair
- maintenance
- remodeling

Contact us at 415/753-2653 ext. 3 or email homerepair@colehardware.com

All of the vendors and trades people in our Home Repair Referral Service have been pre-screened and carefully selected. Your satisfaction is 100% guaranteed. Period.*
* If you aren't 100% satisfied, we will work as your advocate until you are.

PRODUCT KNOWLEDGE

COLE HARDWARE Announces a New Eco-Friendly LED Line

Summer is the time when DIY projects come alive. Efforts to save energy and bring value to homes and properties are everywhere. With this in mind, COLE HARDWARE is bringing on a line of durable and green LED (light-emitting diodes) products. LED lights can help bring savings and light to all parts of your home.

LEDs appear to be bulbs but are actually tiny semiconductors. When power is applied, they are stimulated by the movement of electrons, thus creating photons or light that is visible to the human eye.

Because LEDs do not use filaments like incandescent bulbs, they emit much less heat and are more efficient in consumption and output.

Unlike incandescent lights, LEDs are built inside solid protective cases, making them extremely durable.

LED lights are becoming more commonplace in everyday applications and are used in traffic and signal lights, as status indicators on electronic equipment, in exit signs, and in emergency vehicle lights. In addition, holiday light strands



are now made of LEDs, and they can also be found more and more in home décor.

Light up that stairwell or workstation,

change out those buzzing fluorescents, and cool down with low-temperature LED light bars and flexible strips. COLE HARDWARE'S LED lights will have you completing projects that look clean and bright in no time. LED lights contain no mercury and run on much less energy than typical lighting.

Our initial set of LEDs will include flexible LED ribbon strip in an assortment of colors, waterproof LED under-cabinet light bars, and high-power waterproof light bars for all of your task-lighting needs.

LED light strips are great for almost any ambient or under-cabinet lighting project. You can cut these strips in the field every 2 inches, and at only 1.5 watts per foot, you can light up your pantry, closets and hallways for less power than one regular light-bulb! ONLY \$9.99 per foot! (Skus 317315-6, 20-22)



Sunrise™ LED light bars come in 10" and 20" sizes and are shockproof and waterproof. These bars can be connected together to run up to 20 feet and are rated for all types of weather: rain or shine—these light bars can take it. These LED bars are great for displays, sheds, garages and any other place you need a light

to help you find your way. (10": Skus 317311-2, \$19.99; 20": Skus 317313-4, \$29.99)

Cascade™ LED light bars are also waterproof but are very high powered and available at our Cole Fox downtown location. At five times the brightness of most under-cabinet lights, the Cascade LED light bars can light up hallways and large workspaces. Available in both 1- and 2-foot versions, they can replace fluorescents and even some overhead lights. (12": Skus 317307-8, \$49.99; 24": Skus 317309-10, \$79.99)



See the LEDs in Action!

Visit our stores on the days listed below for a demonstration with Matt, our friendly sales representative.

11:00 am–4:00 pm

Mission Street: Friday, August 13

Cole Street: Saturday, August 14

Polk Street: Sunday, August 15

Cole Fox: Monday, August 16

PRODUCT KNOWLEDGE

Glass Food Storage

With many of us cooking at home to save money these days and the controversy surrounding plastics containing bisphenol A (BPA), food storage is more of a concern. Although plastic is convenient, inexpensive and lightweight to carry for lunches, glass containers with tight fitting lids are the best choice for safe food storage.

When plastic comes in contact with food, molecules of the plastic, including BPA, can leach into the food. High-acid and liquidlike foods, such as tomato sauce, are more likely to interact with plastic. Microwaving foods can make plastic transference more likely also.

The versatile TrueSeal™ line by Anchor Hocking® is excellent for both storing foods in the refrigerator and freezer and reheating leftovers in the microwave or oven. (Frozen foods should be thawed before cooking or reheating in the oven.) Available in both round and rectangular shapes in an array of sizes from 1 cup to 7 cups, these containers stack easily. (Skus 637000, 3-7, \$5.99-\$16.99)



For storing dry foods such as flour, pasta, rice and beans, use glass canisters such as the Firenze® hermetic jars. These jars provide an airtight seal to preserve contents, and the clean lines make the jars attractive enough



to be displayed on a kitchen counter. (Skus 628189, 235, \$5.99-\$6.99)

Glass pitchers for storing homemade drinks, such as lemonade or iced



tea, are also available and are great to use to keep the plastic taste and smell out of your liquids. (Skus 699090-1; \$8.99-\$12.99)

Ball® canning jars, the same as those your grandmother used for canning and preserving, also are ideal for storing leftovers and come in a wide range of sizes, from 4-ounce jelly jars to half-gallon wide-mouth

mason jars. See page 6 of our August color ad insert for sale prices on Ball jars through August 15.

If you still find plastic more convenient for your lifestyle, avoid buying containers with the number 7 recycling symbol, as this type of plastic generally contains BPA.



Home Canning, Preserving and Pickling

Many backyard gardeners enjoy their bountiful harvests during the fall and winter months by canning their fruits and vegetables. Home canning is once again in vogue as we strive for more sustainable lifestyles. As we make more informed choices about what we eat, home canning allows us to also keep additives and preservatives out of our families' diets. And if you don't have a garden, the farmers' markets so abundant in the Bay Area are full of freshly picked and locally grown fruits and vegetables.



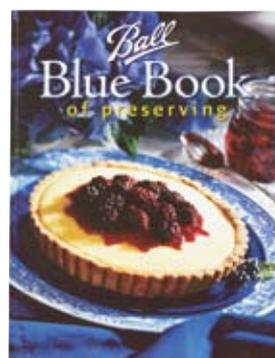
Home canning is not complicated. It is a simple procedure that applies heat to food in a closed glass jar to interrupt the natural decaying that would take place otherwise. There are two types of canning methods: water bath (boiling water) canning and pressure canning.

Water bath canning, boiling jars of food in a boiling water bath, is a quick and easy way to safely can high-acidity foods such as tomatoes and fruits. Pressure canning is required for preserving low-acid foods such as carrots, green beans and most other vegetables. The pressure method takes a little longer but offers gardeners a way to can almost anything from their gardens. Another process, pickling, involves preserving foods with either vinegar or salt.

Visit any of our stores to see our selection of Ball® canning jars—just like the ones your grandmother used—in a variety of sizes. See page 6 of our August color ad insert for many Ball jars and canning accessories on sale through August 15. The *Ball Blue Book® of Preserving* features over 300 recipes for canning jams, jellies, tomatoes, pickles, relishes, meats, fruit and vegetables. (Sku 65798, \$8.49) Our complete home canning kit includes everything you need to

get started with water bath canning—limited to stock on hand. (Sku 6096606, \$52.99) We also offer a Utensil Set for Preserving that includes a jar funnel, bubble remover and headspace tool, magnetic lid lifter and a jar lifter. (Sku 6192223, \$11.99)

Home canning can be a great family activity to make nice holiday gifts with a personal touch.



WHAT'S IN SEASON

Are All Hoses Created Equal?

Most garden hoses are made from vinyl, rubber or a combination of both—and they come in gradations of quality. The best hoses, like automobile tires, are layered with fiberglass or nylon to inhibit kinking and provide higher burst strength.

Size

All-purpose garden hoses are generally either 1/2" or 5/8" in diameter. A good 5/8" hose will have multiple layers of reinforced fabric (e.g., nylon) as well as layers of vinyl or rubber. We generally recommend the 5/8" hose, as the 1/2" will kink more easily and can burst if water is turned off at the nozzle instead of at the spigot. (However, a 1/2" hose does take up less space—we carry a 1/2" x 50' hose for use in your boat or camper.) We can also special order 3/4" diameter hoses if for some reason you need the extra capacity.

The most popular length for garden hoses is 50 feet. However, we find 25-foot hoses are quite popular in San Francisco because of the City's small yards. We carry garden hoses in a full range of lengths (4 feet to 100 feet).

Three Ways to Make Hose Storage More Convenient

Couplings: Hose couplings and swivels are generally made of brass or heavy-duty plastic—the thicker the better.

Swivels: Look for a hose with hexagonal rather than round swivels. Hexagonal swivels are much easier to hand-tighten, especially with wet hands.

Collars: Many hoses also come with a protective collar extending about 3 to 4 inches from the coupling. Hoses tend to kink at the first bend where the coupling is attached to the spigot—this collar prevents the hose from kinking at this vulnerable area.

Other Considerations

Before you purchase a hose, consider if you will want to drink water from it. Don't drink water from a hose that is not specified for that purpose. Hoses labeled "drinking water safe" are usually lined with a layer of medical-grade plastic that keeps unhealthy materials from leaching into the water.

The manufacturer's warranty can give you an indication of quality. Manufacturers only offer a lifetime guarantee on the best-quality hoses—they know the best-quality hoses should truly last a lifetime, whereas less-expensive hoses will eventually kink, burst or break down from ultraviolet light.

Tips to Make Your Garden Hose Last Longer

- Protect your garden hose from sunlight. While some hoses are designed to withstand ultraviolet rays better than others, eventually any hose will break down from constant exposure to sunlight. Keep the hose in a shaded area. (If you live where temperatures dip below freezing, be sure to drain the hose after use and protect it from freezing if possible.)
- Do not leave the hose under pressure—shut the water off at the spigot when you're done using it.
- Don't run hot water through the hose unless it is specified to carry hot water.
- Protect the hose from accidental cuts or punctures—make safe storage easy for yourself. Mount a hose hanger or hose reel in a shaded place next to the spigot, or purchase a mobile hose reel caddy or cart. If you don't find what you need in our nursery, we will gladly special order any hanger, reel or caddy to suit your needs.

Specialty Hoses

Our stores also feature a variety of specialty hoses that cater to specific purposes.

Soaker Hose: A soaker hose allows moisture to seep through its walls. It can be woven through a garden, providing water directly onto the soil, soaking the roots. This also prevents soil erosion and puddling and uses up to 70% less water. (Sku 7194566, \$14.99) A soaker tree ring is ideal for trees and shrubs. (Sku 7188022, \$8.49)

Potable Water Boat & Camper Hose:

This type of hose's inner core is usually made of medical-grade vinyl and is drinking water safe. (Sku 72244, \$16.99)

Bounce-Back Hose:

These hoses reach a longer distance, such as 50 feet, but will coil back to just about 3 feet in length, making them easy to use and convenient to store. (Sku 7105273, \$29.99)

Family-Friendly Hoses: Element™ brand hoses are drinking water safe, free of lead and phthalates, and bacteria resistant, and they meet California toy standards. They're ideal for kids playing on a hot summer day or for washing pets. (Sku 7214190, \$34.99)



Hose Storage

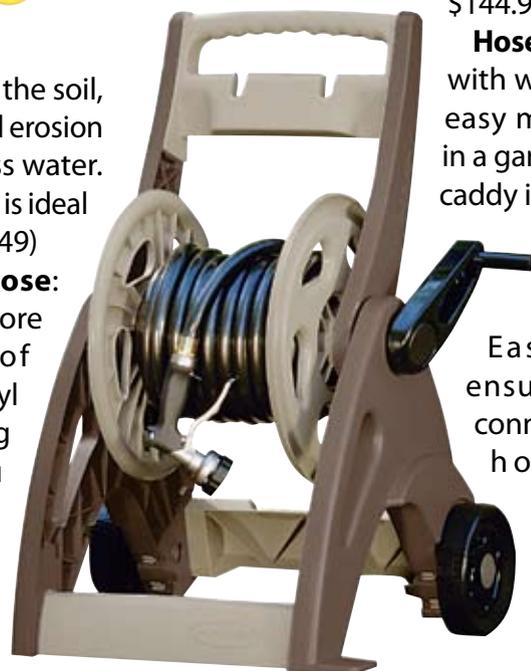
Rapid Reel™ Hose Reels:

Rapid Reel offers two heavy-duty hose reels in a wall-mount or free-standing version. Durability is built into every detail, and both models include a leakproof brass swivel, a durable powder-coat finish, comfort-grip crank handle and rustproof metal construction to hold up to a 150-foot hose. Regardless of the location of your water faucet, the revolutionary design of the wall-mount style lets you assemble it into a parallel or perpendicular configuration for either right-hand or left-hand operation. (Wall-mount: Sku 722100, \$124.99; Free-standing: Sku 722101, \$144.99)



Hose Caddy: A caddy with wheels allows for easy maneuverability in a garden or yard. This caddy is made of sturdy resin and comes fully assembled.

Easylink system ensures watertight connection between hose reel and hose. Holds up to 175 feet of a 5/8" hose. (Sku 7205271, \$39.99)



Wall Mount:

This simple hose hanger mounts directly to a wall and will hold up to 150 feet of a 5/8" hose. Decorative bronze finish to naturally blend with your landscape. (Sku 7205313, \$7.49)



WHAT'S IN SEASON

What's Cool for Back to School?

Crocodile Creek® Lunch Boxes

A new twist on the classic lunch box, these PVC-free, phthalate-free and lead-safe lunch boxes conform to or exceed all U.S. and European safety standards. Available in assorted designs, these lunch boxes wipe clean easily for unexpected spills. Brown bagging it has never been so fun! Assorted designs. (\$16.99)



Crocodile Creek® Backpacks

Made of high-quality materials, children will love the bright colors and patterns of these water-resistant backpacks and back sacks. Perfect for school, sports and travel, the backpacks feature extra storage compartments. Assorted patterns. (\$24.99)



Freshvac™ Lunch Bags

Brown bagging your lunch is stylish, economical and healthy with these lunch bags, which feature two compartments with zip closures and a vacuum-sealed food storage container. Insulate hot and cold food for up to four hours. Assorted patterns. (Skus 672000-8, \$21.99)

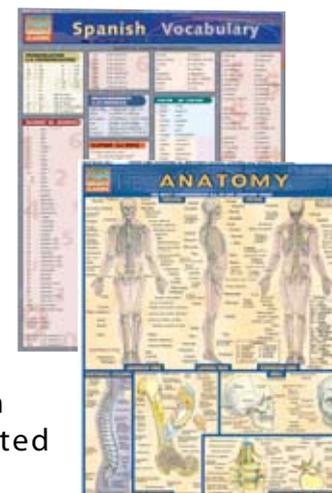


COLE HARDWARE Messenger Bag

Our deluxe bag features a roomy divided main compartment, a zipper pouch, pockets for your water bottle and mobile phone, and an understated, tasteful gray and black color scheme. (Sku 926929, **HOT DEAL \$9.99** Regular price \$14.99)

BarCharts® Laminated Reference Guides

Be the teacher's pet with your newfound knowledge from BarCharts, covering a wide array of topics ranging from anatomy to algebra to Spanish vocabulary. Assorted topics. (\$4.95-\$5.95)



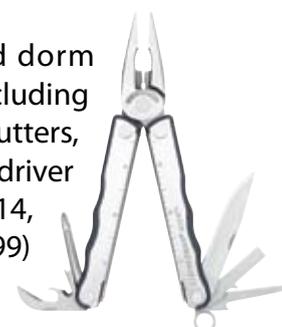
Cargo™ Fiberboard Media Storage

Fiberboard, also known as paperboard, is made from 100% recycled paper. Produced in Europe since the 18th century, fiberboard is manufactured by mixing 100% post-consumer wastepaper with water and adding wood fibers, thus creating an extremely durable product. Available in Blue Stone, Red Spice and Nutmeg in magazine files and media storage boxes in various sizes at our Cole Street and Polk Street locations. (\$14.99-\$19.99)



Leatherman® Kick®

The perfect tool for college-bound dorm dwellers, the Kick features 12 tools including needle-nose and regular pliers, wire cutters, a knife, bottle opener and three screwdriver heads. 100% stainless steel. (Sku 878114, **HOT DEAL \$24.99** Regular price \$29.99)



Timbuk2® Messenger Bags

Born in a San Francisco garage and bred on the backs of messengers in the city streets, some Timbuk2 bags are still manufactured in the heart of San Francisco's Mission District. For 20 years, they've been building bags and accessories for urban adventures with a simple philosophy—create good-looking, durable bags. Available in assorted styles and colors. (\$34.99-\$149.99)



Con-Contact® Brand Paper

Make any space work for you, no matter the size or shape, with Con-Contact cut-to-fit, self-adhesive and removable chalkboard, dry-erase memo board, and rolled cork. (Chalkboard, 18" x 6': Sku 679016, \$5.99; Memoboard, 16" x 6': Sku 679015, \$5.99; Cork Liner, 18" x 4': Sku 679010, \$11.99)



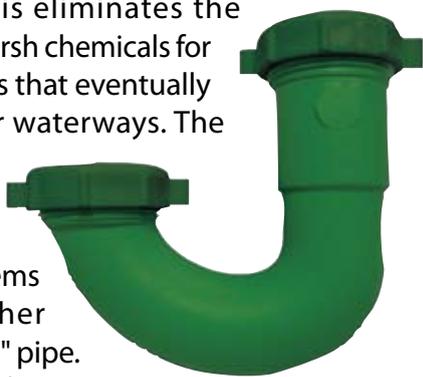


ENVIRONMENTAL INFO

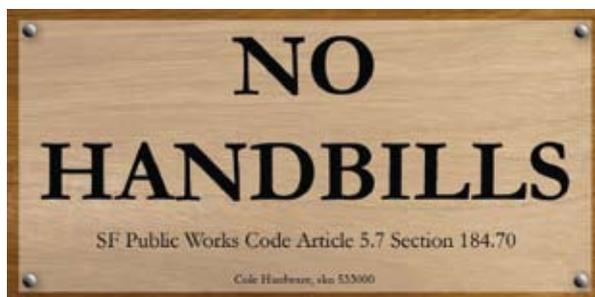
GOOD FOR THE EARTH — WE TAKE ACTION FOR THE ENVIRONMENT!

Green & Clean Squeeze Trap

This nifty new J-bend flexible trap fits into existing sink plumbing and allows you to simply squeeze to remove any obstructions clogging the drain. This eliminates the need to use harsh chemicals for clearing drains that eventually end up in our waterways. The J-bend can be used with existing brass or plastic systems and with either 1-1/4" or 1-1/2" pipe. (Sku 4338737, \$7.99)



No Handbills Sign



City residents may post these signs on their front porches to notify door-to-door delivery services not to leave sale circulars, menus and such per San Francisco's City ordinance. The signs are thin enough to be easily tacked in place and lightweight enough to be posted with double-sided tape. (Sku 533000, \$2.99)

Recycle at COLE HARDWARE!



Bring to any of our four stores:

CELL PHONES:

Personal cell phones—batteries and chargers not required. PLEASE, no cordless home phones, car phones, walkie-talkies, pagers or two-way radios.

BATTERIES:

Rechargeable (NiCad, NiMH) and household (alkaline and carbon).



OLD LATEX PAINT:

- Recycle dry, clean, empty metal paint cans through your regular trash pickup. The latex paint containers you bring us should have paint in them!
- The ORIGINAL label on each can must CLEARLY state "latex," "acrylic," or "water-based" paint. No handwritten labels will be accepted.
- Be sure that lids are SEALED ON TIGHT and containers are rust-free and don't leak.
- You must not be a commercial paint user.
- Please limit your drop-offs to no more than 10 gallon-size containers (or 40 quart-size containers or a combination of both) at a time. Containers are counted by size, not by the volume of paint they contain.
- Take paint to the customer service desk.
- PLEASE, no brushes or rags!



PROPANE TANKS:

Small (14 or 16.9 oz.), empty, nonrefillable propane cylinders only. Household only. Limit 5 per visit.



SPENT FLUORESCENT BULBS:

CFLs, tubes up to 8 feet, U- and D-shaped tubes. Drop-off limit is 10 bulbs.



SCRAP METAL:

Copper and brass.

EXPIRED PRINTER CARTRIDGES:

Must be in plastic bags to avoid leakage.

SOFT PLASTIC RECYCLING:

Clean plastic only. Households only. One basketball-size amount per visit please.

For Bay Area recycling resources, visit www.colehardware.com/recycle.htm

Bag-To-Nature® Compost Bag Value Pack

City residents have embraced San Francisco's revolutionary mandatory composting ordinance with open arms. Using kitchen composting bags helps keep countertop composters clean and bug free. With each bag costing around 25 cents, the costs do pile up, however. Bag-To-Nature now offers a 100-pack value size. Our introductory price of \$14.99 makes each bag cost less than 15 cents. (Sku 658002, **HOT DEAL \$14.99** Regular price \$19.99)



ConservCo® Hose Bibb Lock

This lock prevents unauthorized use of water or vandalism and prevents leaks and water waste even if the spigot is turned on. It attaches to standard sillcock faucets and valves and uses padlocks with shackle diameters of 3/16", 1/4" or 9/32". Padlocks sold separately. (Sku 4306601, \$15.99)



CUSTOMER SERVICES

THE EVER-GROWING LIST OF EVERYTHING WE DO FOR YOU

ACE® Hardware: Our affiliation with ACE allows us to get quality products quickly and opens doors of the world's manufacturers, so we can get you what you need. ACE's buying power enables us to sell to you at the right price, too!

ATM and Credit Cards: We'll accept your ATM cards for payment. You can get cash back, too. We also accept VISA, MasterCard, Discover and American Express credit cards.

Balloons: We have free COLE HARDWARE helium balloons for the kids. Helium is available to inflate your party balloons for fifty cents per balloon.

Bridal and Gift Registry: We'll load your name and list of everything you wish to register in our computer. Your friends and family can then call us to place gift orders. Recipients receive a gift card equal to 10% of the total value of all gifts purchased. E-mail Julia@colehardware.com.

Business-2-Business: Members of the program receive free delivery, special pricing and personal service. Call our Cole Fox location at 415/777-4400.

Carry-Out Service: We'll be happy to load your purchases into your car. Just let the cashier know, and we'll take care of you.

Charge Accounts: For your convenience, we have in-house charge accounts for businesses. Stop by and fill out the simple application, and we'll open one for you.

Chauffeur Service for Senior Citizens: If you need help getting to our stores and you live in San Francisco, call us to arrange a mutually convenient time to pick you up.

Color Matching: We have terrific paint matching computers. Bring in a swatch of fabric or quarter-size paint chip and the staff can match just about any color.

Commercial Supply: We have an entire division devoted to servicing the needs of commercial and industrial customers throughout the Bay Area and beyond. We offer charge accounts, on-site account specialists, free delivery and the personal services of Joe, Damion, Melinda, and Rodney. Give them a call at 415/647-1800 or e-mail colesupply@colehardware.com

Community Savings Days: One day a month, we offer a 20% discount to students, seniors, school district employees and active members of the military or veterans. The promotion cannot be applied to frequent shopper accounts and is not valid on gift cards, Muni or special orders.

Coupons: We honor all manufacturers' coupons. If we carry the product, we'll honor any other store's coupons as well.

Delivery in San Francisco: Free delivery for Frequent Shoppers Club members on weekends. For non-Frequent Shoppers, delivery is free for purchases of \$100 or more, \$10 for purchases with total pretax amount under \$100 and \$5 for the elderly or disabled.

Digital Camera: Have a problem that you can't describe? We'll lend you a digital camera to take a photo of the problem so that we can better help you. (Note: Credit card required for camera loan.)

Discounts:

Birthday Discount: Come in on your birthday, show your I.D. and we'll give you a percent discount amounting to half your age. Must be a Frequent Shoppers Club member. Discount is available only on your actual birthday and cannot be applied to sale/promotional merchandise, power tools, household appliances, water heaters, special orders or Muni. Discount applies to purchase for the personal use of recipient only. Maximum discount \$100.

Disabled Customer Discount: Sign up for our Frequent Shoppers Club, show your Medi-Cal card or other proof of disability, and get 10% off all discountable merchandise in our stores.

Senior Citizen Discount (age 65 or older): 10% off all purchases of nonsale merchandise.

Student Discount: Show us your student I.D. and receive a 5% immediate discount, plus 5% annual rebate, custom key tag, use of our fax machines and more!

Electrician: Call our Home Repair Referral Service at 415/753-2653 ext. 3 Monday through Friday 8:00 am–5:00 pm and after store hours for emergency referrals 24/7. On weekends and during store hours, dial 415/753-2653 and press 3 for a direct referral.

eLine: The COLE HARDWARE eLine is delivered free, direct to your desktop. The eLine contains information on new products, practical tips and more (or less!). Sign up at www.colehardware.com.

e-mail: Write us at service@colehardware.com—any time!

Fax Service: Our fax machines are for your personal use. We do charge for our fax service—please ask for rates. Fax numbers: Cole Street: 415/753-0957, Mission Street: 415/647-6554, Cole Fox: 415/777-4453, Polk Street: 415/674-8917.

Frequent Shoppers Club: Earn an annual 5% dividend on purchases and much more. Membership is quick and free. Sign up today!

Gift Cards: We offer COLE HARDWARE gift cards and ACE Hardware gift cards in almost any denomination.

Glass Cut to Size: Plexi, single and double-strength glass cut while you wait. We can also special order curved, tempered, laminate and obscure glass, as well as mirrors and tabletops.

Hardware Hotline: We publish our newsletter every month of the year. See the online version at www.colehardware.com. It's homegrown and filled with interesting articles about hardware, our community and, of course, COLE HARDWARE.

Hours of Operation: We're open every single day of the year including every holiday.

Cole Street: weekdays 7 am–7:30 pm, weekends 8 am–7 pm

Cole Fox: weekdays 8 am–7:30 pm, weekends 9 am–5:30 pm

Mission Street: weekdays 7 am–7:30 pm, weekends 8 am–7 pm

Polk Street: weekdays 8 am–8 pm, weekends 9 am–7 pm

Lamps Rewired: We offer rewiring services for table and floor lamps. Contact our stores for information and pricing.

Lifetime Warranty: Your "complete satisfaction" dictates that we offer a lifetime warranty on just about everything we sell.

Locksmith Service and Key Cutting: We cut keys at all our stores including hard-to-find computer chip keys for automobiles. We have an expert locksmith on duty Monday to Friday at our Cole Fox store downtown (415/777-4400). We can also send a locksmith to your home or business 24/7. Call 415/753-2653 ext. 3 Monday to Friday 8:00 am to 5:00 pm, or after store hours, dial 415/753-2653 and press 3 for a direct referral.

Low Price Guarantee: Just bring in another store's ad and we will honor the lower price.

Muni: We sell monthly Adult, Youth and Senior Fast Passes, monthly Disabled Stickers, 1-Day, 3-Day and 7-Day Passports and Parking Meter Cards in \$20 and \$50 denominations.

Pipe: We cut and thread galvanized and black pipe, your pipe or ours. (Note: Cole Fox can't thread.)

Plumbing Service: Call our Home Repair Referral Service at 415/753-2653 ext. 3 Monday through Friday 8:00 am to 5:00 pm and after store hours for emergency referrals 24/7. On weekends and during store hours, dial 415/753-2653 and press 3 for a direct referral.

Recycling: Bring your old latex paint (S.F. residents only; liquid paint only—put dried paint cans into your own recycle bin, lids off!), used rechargeable batteries (nickel-cadmium), used household batteries (alkaline and regular), copper and brass scrap metal (such as keys, bathroom and plumbing fixtures), cell phones, expired printer cartridges and spent fluorescent bulbs into any of our four stores, and we will send them off to be recycled into new products. See page 11 for details.

Repair Referral Service: Our alliances with competent, honest, quality tradespeople assure you excellent work on your home, property or office. We are a licensed contractor (#708403). Call 415/753-2653 ext. 3 or go to www.colehardware.com/homerepair.

Repotting Service: Pick out the plant and the pot, and our Cole, Mission or Polk Street Nursery staff will repot your plant for free.

Return Policy: We accept returns on just about anything. (Power tools, appliances, etc., may only be returned subject to manufacturer's warranty. Hand tools exchanged for defective replacement only.)

Room Painting Software: All of our paint departments are equipped with room painting software. Simply bring in your camera's memory chip, upload your image and choose paint colors to review.

Rug Cleaners Rented: We have steam carpet and upholstery cleaners available for rent at each store.

School and Community Assistance Partnership Program: Nonprofit organizations whose mission is to improve the lives of those around us, either directly or through cultural enrichment, can join a special program of discounts and donations. COLE HARDWARE donates 10% of all purchases made by your organization's community. Go to our COLE HARDWARE Community Partners page for information and a list of partners (page 15). Also, be sure to check out www.colehardware.com/partners.

Sharpening Service: Knives and scissors sharpened while you wait or same day service at our Cole, Mission and Fox stores (Note: Fox doesn't sharpen scissors, just knives).

Speakers Bureau: Topics range from home repair, to gardening, to security, to small business, marketing and more. If you need a speaker for your organization, call 415/753-2653 ext. 5.

Special Orders: If we don't have what you need in stock, we'll do our best to obtain it as quickly as possible.

Tool Rental: We rent floor sanders, many hand and power tools, and garden tools, too. Contact our stores for availability. (Note: Floor sanders not available at Cole Fox or Polk Street stores.)

UPS Shipping Service: We ship packages all over the country for members of our Frequent Shoppers Club via United Parcel Service.

Website: Visit www.colehardware.com.

Windows, Doors and Window Screens: Window and screen repairs are available at our Cole Street and Mission Street stores. Contact these stores for information and pricing.

By the way, we sell hardware, too.



COMMUNITY CONNECTIONS

BAY AREA BUSINESSES

Attorney: Practicing 25 years in San Francisco and offering personalized, attentive service, reasonable fees. Advice and representation in residential and commercial tenancy matters—leases, notices, eviction, Rent Board petitions and hearings; drafting/enforcing contracts; formations of business entities—partnerships, limited liability companies, corporations. Free consultation. John R. Weinstein, Attorney-at-Law. Telephone 415/863-5896.

Bed and Breakfast Hosting: If you have an extra bedroom, with or without a private bath, that you would like to rent out on a nightly basis, let us know. Additional income—meet guests from all over the world. Phone: 415/899-0060, e-mail: reservations@bbsf.com, website: www.bbsf.com. Bed & Breakfast San Francisco—since 1977.

Bookkeeper: Professional service with over 20 years experience, specializing in small business, QuickBooks, Pro Advisor, A/P, A/R and payroll. Assistance with financial reporting, budgeting, audit controls and cash management. Visit www.alphaquickbooks.com or contact Liz at emckersie@comcast.net or 415/254-4600.

Financial Services: Bookkeeping, payroll, budgeting, financial reports, cash management, QuickBooks setup, reconciliations, A/P, A/R and much more. 15 years experience in bookkeeping/accounting. All companies—big and small. schwartzconsulting@gmail.com.

Interior Design: Everyone is unique, and your home should reflect your individuality. Refreshing your interiors reduces stress in your life. At **ALMOST INSTANT INTERIORS** we create affordable, unique, inviting interiors often using deceptively simple solutions. For makeovers, color consultation, interior architecture and full service design, contact: 415/824-4440, almostinstant@gmail.com or visit www.almostinstantinteriors.BIZ.

Interior Design Services: You have an idea of a style and mood for your home but you just need a little professional guidance to realize your vision. Carole Glosenger Design can assist you with everything from developing paint color schemes to remodeling your kitchen and bath. For information call 415/221-7379 or email cgstudio2@aol.com.

Legal Services: Established San Francisco attorney emphasizing Wills and Trusts (including **LIVING TRUSTS** and irrevocable trusts) and representation of small businesses (formation of corporations and limited liability companies; drafting of confidentiality and trade secret agreements, buy-sell agreements; and copyright matters). Reasonable rates (set fees for trusts). Call 415/221-3000 for appointment. See www.thelawcounselor.com for info.

Nanny Services: Need superior child care? Looking for a small, quality company? Call Natural Nannies at 415/839-5310 to meet competent, well-trained, experienced nannies. Check out our website to learn more about us at www.naturalnannies.com. We are caring, creative and conscientious. Any questions? E-mail us at info@naturalnannies.com.

Orange Dog Manor: Cole Valley Vacation Rental is perfect for housing visiting grandparents or out-of-town friends. Fully furnished studio apartment includes kitchen and private bath. Special discount for weeklong rentals. Visit our website at www.orangedogmanor.com or call 415/753-6886.

Organize Your Home/Home Office/Finances: And feel calmed, inspired, productive. Working together we can bring your space, clutter, paper and/or finances to order. Member NAPO. Rates sensitive to economic times. Phone for no-obligation consultation, Linda James, at 415/285-3266.

Printing: We print business cards, office stationery and company brochures using the latest technology. Free consultations, easy e-mail prices and friendly service. Delivery right to you. Call or e-mail On The Mark for graphics, print and mailing services. References available. Call or e-mail: 415/621-2312 or Sam@printotm.com.

Proofreading: Lurilla has an English degree, a journalism background and was a member of the International Typographical Union for 40 years. She is an excellent proofreader (editing service also). Reasonable rates—unreasonable pickiness! First page free, then hourly rates apply. References available. Call 415/648-1868.

Real Estate: THINKING OF SELLING? - SAVE UP TO \$15,000.00 ON YOUR HOME, INCOME PROPERTY OR CONDO. A *San Francisco Magazine* Top Ten Realtor Bob Evans (Evjenth) 350+SOLD. Visit www.obeo.com/ca/bobevans or call for a SOLD LIST comparable to your property at 415/308-5902. License 702525 since 1978.

Real Estate: When you own it, you have control—the type of control renting does not afford. There are so many reasons to buy now: appreciation, mortgage interest and property tax deductions, interest rates at an all-time low and the home buyer tax credits. For more information visit www.marthaohayer.com. Or call 415/441-6331. License #00923719.

Stereo Repair / Home Theater Installation: Gene's Sound Service offers expert component-level repair of home audio systems, as well as audio, video and home-theater installation and system troubleshooting. Specializing in on-site service at your home, office or shop. Convenient day, evening or Saturday appointments available. Many local references. Advice on maintaining your system gladly given. "Gene's honest and knows his stuff. Give him a try." Bobby McFerrin. Call Gene at 415/377-1258. More info at www.genessoundservice.com.

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COMMUNITY PARTNERS

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group the following year.

We will donate (with three weeks' notice) Clearly COLE HARDWARE bottled water to an organization's fund-raising events to be sold or given away—whichever brings the most benefit. In addition, we'll donate a COLE HARDWARE gift card for silent auctions or raffles as a fund-raising tool.

Teachers and principals in the San Francisco school district may register with us to receive a discount on school supplies, and we will work with nonprofits on a case-by-case basis to receive a discount on community improvement projects.

Visit www.colehardware.com/partners for more information about a partnership with us.

SCHOOLS

A. P. Giannini Middle School (*76)	Cleveland Elementary School (2455)	Growth & Learning Opportunity (*500)	Lick Wilmerding Library (*755)	Presidio Middle School (21259)	San Francisco Jr. Adventist Academy (*48)
After-School Pursuits (*504)	Commodore Sloat School PCO (51)	Haight Ashbury Psychological Services (21384)	Little People's Workshop (*4166)	Raoul Wallenberg High School (*43)	San Francisco School (*300)
Aim High School (21360)	Cong. Sherith Israel Religious School (2266)	Haight-Ashbury Coop Nursery School (*22)	Live Oak School (*99)	Redding Elementary School (21215)	San Francisco School of Circus Arts (*55)
Alamo School (*266)	Convent & Stuart Hall (21249)	Hamiin School Parents Association (212)	Longfellow Elementary School (*7555)	Rocky Mountain Nursery School (*58)	School for Integrated Academics and Technologies SIATECH— (21313)
Alice Fong Yu Alternative School (*1541)	Creative Arts Charter School (*1515)	Harvey Milk Civil Rights Academy (523)	Lowell High School (21278)	Rooftop Alternative School (*68)	School of the Arts High School (*45)
Alvarado After-School (*503)	Daniel Webster Elementary (21383)	Healthy Environments Daycare (*95)	Lowell High School German Club (*92)	Roosevelt Middle School (*460)	2nd Community Prog. at Clarendon (*8500)
Alvarado Elementary School (*825)	Dianne Feinstein School (21211)	Herbert Hoover Middle School (2290)	Lycée Français La Pérouse (1330)	Rosa Parks Elementary School (21213)	Sherman Elementary School (1654)
Amer. College of Trad. Chinese Medicine (451)	Dr. Charles Drew School (*47)	Horace Mann Middle School (*56)	Mariynn Reed Lucia Child Center (*610)	Sacred Heart Cathedral Preparatory (1055)	South San Francisco High School (40094)
Aptos Middle School (10594)	Dr. Geo. Washington Carver Elementary (658)	Infant Development Center (*46)	Marshall Elementary School (3575)	Saint Anne's School (21251)	Star of the Sea School (21319)
Argonne Elementary School (21299)	Dr. William L. Cobb School (21263)	Institute of Classical Homeopathy (21306)	McKinley Elementary School (*1025)	Saint Anthony Immaculate Conception (399)	Stepping Stones Preschool (329)
ASI Early Childhood Education Center (1660)	E. R. Taylor Elementary School (*423)	International Christian School (*42)	Miraloma Elementary School PTA (2175)	Saint Brendan School (21253)	Sterne School (2690)
Before/After-School Immersion Care (*505)	Edison Elementary School (*3531)	International Studies Academy (*693)	Miraloma Nursery School (*85)	Saint Brigid School (3256)	Stuart Hall High School (*1715)
Benchmark Institute (21216)	Enterprise for High School Students (21202)	Iyengar Yoga Institute (*108)	Mission Dolores School (21239)	Saint Cecilia School (*660)	Sunnyside ES School (6550)
Brandeis Hillel Day School (*655)	Everett Middle School (21317)	James Denman Middle School (*75)	Mission Graduates (*1661)	Saint Dominic School (*2445)	Sunset Cooperative Nursery School (*4245)
Bret Harte Elementary (21344)	Everyday Magic Child Devel. Center (2002)	James Lick Middle School (*34)	Mission High School (*3750)	Saint Elizabeth School (21266)	Sutro Elementary (21395)
Buen Diam Nursery School (*88)	Fairmount Elementary School (365)	Jewish Community H.S. of the Bay (1835)	Mission Learning Center (21343)	Saint Finn Barr School (415)	Sutro Elementary School (21335)
Buena Vista Alternative School (*24)	Families of Sunset PTA (19204)	John A. O'Connell H.S. of Technology (*1920)	Mission Kids Co-op (21201)	Saint Gabriel School (355)	Synergy School (*91)
CS Children's School (455)	Francis Scott Key (21320)	Jose Ortega Elementary School (21347)	Monroe Elementary School (*216)	St. Ignatius College Preparatory (21241)	Tamalpais-Strawberry Preschools, Inc. (1009)
Cathedral School for Boys (*1275)	Francisco Middle School (21242)	July Jordan School for Equity (21323)	Montessori Children's House (21204)	Saint James' Preschool (21261)	Thurgood Marshall Academic High School (21316)
Cntr. for Learning in Retirement U.C. Ext. (425)	Frank McCoppin Child Devel. Center (*651)	The Junior League of San Francisco, Inc. (21314)	New Traditions Alternative School (*2049)	Saint John Elementary School (9259)	Tule Elk Park Child Development (21315)
Chibi Chan Preschool (21325)	French-American International School (*44)	Katherine Michiels School (1335)	Nihonmachi Little Friends (*2031)	St. Mary's Chinese Day School (21238)	Urban School (*1563)
Children's Day School (*334)	Friends of Potrero Nursery Hill School (21240)	The Kid's Co-op Inc. (21264)	Noe Valley Nursery School (*55)	St. Monica School (21322) Saint Paul's Elementary School (*180)	Wah Mei School (889)
Chinese American International School (150)	Friends of Saint Francis Childcare Center (500)	KIPP Bayview Academy (888)	Oakes Children's Center (*1348)	Waldorf School (*999)	Washington High School (2291)
Chinese Immersion School at DeAvila PTA (21352)	Galileo Academy PTSA (1110)	KIPP San Francisco Bay Academy (902)	One Fifty Parker Avenue School (91165)	West Portal Parents Club (*5941)	Yick Wo School PTO (*2245)
City College John Adams Campus (*1860)	Gates and Bridges Preschool (282)	Lafayette School (2545)	Out of Site Center for Arts Education (302)		
City College Mission Campus (*67)	Gateway High School (2931)	Lakeshore Elementary School (424)	Pacific Primary School (*1500)		
City College of S.F. Downtown Campus (21312)	George Peabody Elementary School (2516)	Lakeside Presbyterian Cntr. for Children (201)	Parents for Public Schools (906)		
Claire Lilienthal Elementary School (*33)	German School of San Francisco (2913)	Laurel Hill Nursery School (*40)	Paul Revere Elementary School (*555)		
Clarendon Elementary School (*80)	Glenridge Coop. Nursery School (1113)	Lawton Alternative School (*57)	Phoebe A. Hearst Preschool (*1315)		
Clarendon JBBP Auction (5008)	Grattan Child Development Center (21332)	Leadership High School (21255)	Playmates Coop. Nursery School (*2340)		
Clarendon 2nd Community Program (*5007)	Grattan Elementary School (*35)	Leonard R. Flynn Elementary School (3128)	Presidio Hill School (*77)		

COMMUNITY GROUPS

7th Avenue Senior Center (21289)	Chinatown Community Development Center (21257)	Habitat for Humanity (*4319)	Metropolitan Community Church of S.F. (155)	Quan Yin Healing Arts Center (*1748)	SaveNature.org (21203)
30th Street Senior Center (21296)	Chinese Historical Society of America (21291)	Haight Ashbury Food Program (*1525)	Middle Polk Neighborhood (21305)	Randall Museum Friends (199)	Scottish Rite Language Center (21246)
Accion Latina (21304)	Círculo de Vida (21399)	Haight Ashbury Free Medical Clinic (*333)	Milestones Human Services (*594)	Rebirth and Development, Inc. (5145)	SFGRO (1705)
AcroSports (*639)	City Car Share (21284)	Haight Ashbury Improvement Assn. (890)	A Miner Miracle (414)	Rebuilding Together San Francisco (328)	ShadowLight Productions (*223)
ADDIS Light (21386)	Clinic By the Bay (21402)	HANC Recycling Center (*780)	Mission Economic Development Agency (21300)	Richmond District Neighborhood Center (21268)	Shalom Bayit Bay Area Jewish Women Working to End Domestic Violence (10102)
AIDS Benefits Counselors (*470)	Cole Valley Improvement Association (21369)	Hands on Bay Area (661)	Mission Neighborhood Center (362)	Richmond District YMCA (21396)	Shanti (*1546)
AIDS Emergency Fund (*1540)	Coleman Advocates for Children/Youth (*2602)	Health Champions (7999)	Most Holy Redeemer AIDS Group (432)	Rockwood Leadership Program (2649)	Shih Yu-Lang Central YMCA (234)
AIDS Housing Alliance of S.F. (*427)	Community Board Program (*1542)	Hearing and Speech Center of No. Cal. (21200)	Mothers Organizing Mothers (*69)	Ronald McDonald House of S.F. (1640)	Shippyard Artists (884)
AIDS Legal Referral Panel (*114)	Community Educational Services (21223)	HIV Care (*9000)	Museum of Performance & Design (21377)	Rose Resnick Lighthouse for the Blind (*214)	Slow Food Nation (21292)
AIDS Memorial Grove (*8560)	Community Housing Partnership (935)	Holy Family Day Home (299)	National Alliance for the Mentally Ill (5214)	Rotary Club of Fisherman's Wharf (21382)	SoMa Community Action Network (965)
AIDS Walk San Francisco (1939)	Community Living Campaign (21404)	Home Away from Homelessness (903)	National Marfan Foundation (5829)	RSVP San Francisco (21328)	Southern Exposure (21274)
Alexander Hamilton Post 448 (411)	Community Sherith Israel (2266)	Homeless Prenatal Program (995)	National Multiple Sclerosis Society (21351)	Russian Hill Neighbors (1822)	Spinsters of San Francisco (21363)
American Cancer Society (21237)	Company Chadwick (656)	H.O.M.E.Y. (21286)	Nature in the City (21234)	Sacred Heart Cathedral Preparatory (21295)	Starr King Openspace (21385)
American Youth Hostels (*426)	Compass Community Services (9995)	Horses in California, Inc. (21228)	Neighborhood Parks Council (783)	SAGE Project (901)	The Stepping Stone (21387)
Arab Cultural & Community Center (21350)	Conard House (*149)	Huck Cancer Ultimate Frisbee Tournament (21373)	Network for Elders (657)	Saint Anthony Foundation (8500)	Stop AIDS Project (*301)
The Arc San Francisco (5355)	Congregation Beth Israel Judea (21400)	Congregation Beth Israel (21373)	Huckleberry Youth Programs (279)	Saint Francis Foundation (21342)	Streetside Stories (209)
Arriba Juntos (21367)	Congregation Beth Shalom (*130)	Independent Arts & Media (21364)	Jack and Jill of America, Inc., San Francisco (21349)	Saint Luke's Hospital Foundation (*3555)	Sunrise Community Pantry (21324)
Art of the Matter (3288)	Congregation Sha'ar Zahav (*1290)	Independent Living Resource Cntr. of S.F. (649)	Janet Pomeroy Center (21225)	Saint Vincent De Paul Society (28050)	Sunset Neighborhood Beacon Center (21275)
Arts Expression Society (21267)	Conservatory of Flowers (21401)	Insight Meditation Community of S.F. (4755)	Japanese Community Youth Council (21406)	Sts. Peter & Paul Church and School (6609)	Sunset Youth Services (391)
ArtsPan (934)	Crohn's & Colitis Foundation of America (21233)	International Dyslexia Association (21254)	Jewish Family/Children Services (*1600)	San Francisco Animal Care and Control (1201)	Support for Families of Children w/Disabilities (*2601)
Asian Neighborhood Design (21212)	Cultural Integration Fellowship (8502)	Intersection for the Arts (446)	Jewish Healing Center (3530)	San Francisco Architectural Heritage (21265)	Swords to Plowshares (16569)
Asian/Pacific Islander Am. Health Forum (450)	Curry Senior Center [formerly North of Market Senior Services - acct 333] (21235)	International Living Resource Cntr. of S.F. (649)	Jon Sims Center (1519)	San Francisco Arts Education Project (136)	Talkline (*1757)
Asian/Pacific Islander Legal Outreach (21287)	Daily Acts (21224)	International Multiple Sclerosis Society (21351)	Jones Memorial United Methodist Church (21280)	San Francisco Bay Area Book Council (*125)	Tenderloin Health (*241)
Asian/Pacific Islander Wellness Center (*786)	Department of Environment (21365)	Intersection for the Arts (446)	Josie's Place for Bereaved Youth and Families (21308)	San Francisco Beautiful (141)	Tenderloin Housing Clinic (21283)
Asian Women's Shelter (21393)	Discovery Community, Inc. (21229)	Jack and Jill of America, Inc., San Francisco (21349)	The Junior League of San Francisco (21314)	San Francisco Bicycle Coalition (21220)	Tenderloin Neighborhood Development (21389)
At the Crossroads (21371)	Dolores Street Community Services (*938)	Janet Pomeroy Center (21225)	Family Link (*317)	San Francisco CASA (833)	Tesoros (21221)
Auxiliary of Little Sisters (892)	Dream House (*1601)	Japanese Community Youth Council (21406)	Family House (502)	San Francisco Children's Art Center (*1231)	TFW Children's Fund (21348)
Balboa Alumni Association (*1100)	Embarcadero YMCA (2169)	Jewish Family/Children Services (*1600)	Family Service Agency of San Francisco (331)	San Francisco Circus Center (21340)	Twin Peaks Improvement Assn. (*31002)
Bay Area Attachment Parenting (211)	First 5 California (21270)	Lesbians in the Visual Arts (870)	First Unitarian Universalist Society of SF (21256)	San Francisco Conservation Corps (*102)	UCSF Medical Center Auxiliary (21361)
Bay Area Ridge Trail Council	First Unitarian Universalist Society of SF (21256)	Leukemia/Lymphoma Soc. Team Training (1390)	Florence Crittenton Services of S.F. (*291)	S.F. Depressive/Manic Depressive Assn. (*900)	Under One Roof (21243)
Bay Area Wilderness Training (302)	Flowers Heritage Foundation (21375)	Liberty Numismatic Society (*813)	Fort Mason Community Garden (21279)	San Francisco Dyke March (21288)	UNIFEM (21381)
Bay Area Young Survivors (21282)	Fort Mason Community Garden (21279)	Lincoln Child Center (*4368)	Friends of Camp Mather (21368)	San Francisco Education Fund (21378)	United Cerebral Palsy of San Francisco (*627)
Bay Area Youth Fund for Education (29415)	Friends of Camp Mather (21368)	Literacy for Environmental Justice (21269)	Friends of San Francisco City Planning (21205)	San Francisco Experience Corps (3930)	United Irish Cultural Center, Inc. (21379)
Bazaar Bizarre San Francisco (21359)	Friends of Sharon Art Studio (*1033)	Little Brothers - Friends of the Elderly (909)	Friends of the S.F. Public Library (*14)	San Francisco Food Bank (*901)	Up On Top After School Program (1187)
Bernal Hgts. Neighborhood Center (*515)	Friends of the Urban Forest (1070)	Love Every Animal (21403)	Friends of Walter Haas Park (140)	San Francisco Frontrunners (891)	Upwardly Global (21372)
BCOA: Black Coalition on AIDS (504)	Friends of the Urban Forest (1070)	Lyon Martin Women's Health Services (1748)	Gamelan Sekar Jaya (6485)	San Francisco Generations, Inc (21341)	Urban Services YMCA of San Francisco (21273)
Big Brothers Big Sisters of the Bay Area (887)	Gay and Lesbian Medical Assn. (*211)	Lyric-Lavender Youth Rec. & Info. Center (*127)	The Garden Conservancy (21302)	San Francisco Lyric Chorus (21321)	Urban Solutions (21258)
The Big Rumble (21394)	Gay Asian Pacific Alliance (21311)	Maitri (*61)	Garden for the Environment (780)	S.F. General Hospital Foundation (*89)	Victory Outreach San Francisco (21345)
Black Rock Arts Foundation (1900)	Gay/Lesbian All. Against Defamation (*1360)	Make-A-Wish Foundation (*785)	Gay and Lesbian Medical Assn. (*211)	S.F. Lesbian/Gay Freedom Band (585)	Vietnamese Youth Development Center (21407)
Blind Babies Foundation (5016)	General Assistance Advocacy Project (278)	Manilatown Heritage Foundation (21262)	Gay Asian Pacific Alliance (21311)	San Francisco Little League (*2521)	Villa Sinfonia Foundation (21247)
Booker T. Washington Community Center (21398)	Give Me Shelter Cat Rescue (885)	Market Street Railway (*870)	Gay/Lesbian All. Against Defamation (*1360)	San Francisco Museum of Craft & Design (21210)	Visitation Valley Community Center (*50)
Breast Cancer Emergency Fund (21331)	Glen Park Festival (21318)	The Mary Elizabeth Inn (21374)	Gay/Lesbian All. Against Defamation (*1360)	San Francisco Organizing Project (21250)	Visual Aid, Artists for AIDS Relief (*720)
Breast Cancer Fund (21405)	Global Services Corps (21376)	Meals on Wheels of San Francisco, Inc. (2375)	Gay/Lesbian All. Against Defamation (*1360)	San Francisco Parks Trust (5011)	Walden House (520)
Buddhist Church of San Francisco (21346)	Grattan Child Development Center (21332)	Mental Health Association of S.F. (871)	Gay/Lesbian All. Against Defamation (*1360)	S.F. Planning & Urban Research (21301)	Wallenberg Community Found (21245)
California Jug Band Association (21293)	Great Gorilla Run (21217)	Mercy Housing (111)	Gay/Lesbian All. Against Defamation (*1360)	San Francisco Prime Timers (42674)	Woman, Inc. (*1537)
California Native Plant Society (*1424)	Groundworks Opportunities (21392)		Gay/Lesbian All. Against Defamation (*1360)	San Francisco Senior Center (21207)	Women's Cancer Resource Center (3023)
California Reinvestment Coalition (21329)			Gay/Lesbian All. Against Defamation (*1360)	San Francisco Shakespeare Festival (662)	Women's Community Clinic (21252)
California Revels (*337)			Gay/Lesbian All. Against Defamation (*1360)	San Francisco SPCA (2503)	World Bridges (1205)
CAL-PEP (510)			Gay/Lesbian All. Against Defamation (*1360)	San Francisco Suicide Prevention (*1913)	Wu Yee Children's Services (21277)
Cameron House (21208)			Gay/Lesbian All. Against Defamation (*1360)	S.F. Urban (21397)	Youth Life San Francisco (5222)
Castro Lions Club (*2584)			Gay/Lesbian All. Against Defamation (*1360)	San Francisco Urban Service Project (*1406)	Zeum (*111)
Central American Resource Center (21362)			Gay/Lesbian All. Against Defamation (*1360)	San Francisco Vikings Soccer Club, Inc. (2521)	Zoo II (21276)
Centro Latino de San Francisco (*1656)			Gay/Lesbian All. Against Defamation (*1360)	San Francisco Women Against Rape (3543)	
Children of Lesbians/Gays Everywhere (400)			Gay/Lesbian All. Against Defamation (*1360)	S.F. Women's Rehabilitation Found, Inc. (21232)	
Children's Book Project (*455)			Gay/Lesbian All. Against Defamation (*1360)	San Francisco's Promise (501)	
Children's Brain Disease (21219)			Gay/Lesbian All. Against Defamation (*1360)	Save Japan Dolphins (21388)	
Children's Council of San Francisco (*123)			Gay/Lesbian All. Against Defamation (*1360)		

— Rick Karp, President, aka Keeper of the Karma

COLE HARDWARE's Hardware Hotline

August 2010

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The COLE HARDWARE Calendar - August

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
1	2	3	4	5	6	7
8	9			12	13 LED Lights Demo Mission Street see page 8 for details	14 LED Lights Demo Cole Street see page 8 for details
15 LED Lights Demo Polk Street see page 8 for details	16 LED Lights Demo Cole Fox see page 8 for details	17 Look for our mid-month specials in your mailbox!	18 	19	20	21
22	23	24	25 Senior Wednesday - COMMUNITY SAVINGS DAYS -	26 Military Thursday	27	28
29	30 Student Monday - COMMUNITY SAVINGS DAYS -	31 Teacher Tuesday				



Our founder Dave Karp, Purveyor of Hardware Wisdom

The COLE HARDWARE credo...

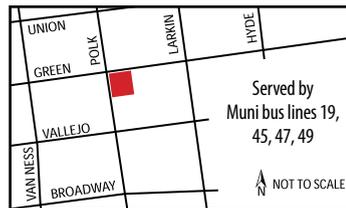
Commitment to savings:
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We donate 10% of what you spend to local charities (you get to designate one of our school or community partner beneficiaries; see page 15).

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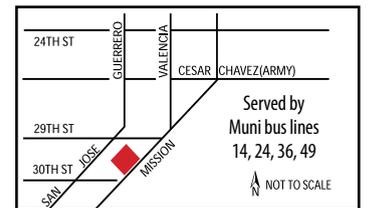
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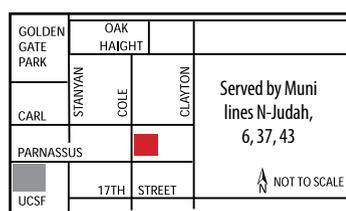
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San Francisco, CA 94109-1820
(at Green Street on Russian Hill)
415/674-8913 Fax: 674-8917
Weekdays 8:00 am-8:00 pm
Weekends 9:00 am-7:00 pm



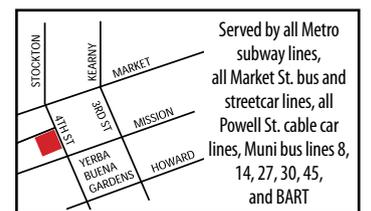
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3312 Mission Street
San Francisco, CA 94110-5009
(at 29th Street—near Safeway)
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Weekdays 7:00 am-7:30 pm
Weekends 8:00 am-7:00 pm



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Weekends 8:00 am-7:00 pm



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